HIECC Meeting

May 17, 2023

Agenda

TIME	ITEM
1:00 PM	Welcome – Roll Call
	Review & Approve Meeting Minutes
	Previous Action Item Review and Status Updates
1:05 PM	Agency Updates
1:15 PM	HIE New Service Demonstrations and Overview
2:30 PM	E-PLUS Update
2:40 PM	HIE Outreach Update
2:50 PM	Meeting Summary
	New Action Items
	Adjournment

Welcome and Agency Updates

Review & Approve Meeting Minutes

Health Information Exchange Coordinating Committee (HIECC)
Meeting Minutes

Date:	March 22, 2023
Time:	1:00 PM to 3:00 PM
Location:	GoToWebinar

Members Present: Kim Streit, Kayvan Amini, DO, FACC for Lee Ann Brown, D.O., Craig Dalton, Jennifer Johnson for Melanie Brown Woofter, Jeanie Smith for Tab Harris, Dennis Hollingsworth, Jarrod Fowler, Peter Kress, Marie Ruddy, Melissa Verguson, Kimberly Tendrich, Kelly Kaladeen for Wences Troncoso, Hymin Zucker, MD, Ankush Bansal, MD

Agency Staff Present: Crystal Ritter, ABM Uddin, Pamela King, Suzanne Kirayoglu, Chris Cogle, MD

Others Present: Evan Carter, Audacious Inquiries

Interested Parties Present: Bruce Culpepper, Linda McDonald, Michael Cragg, Michael Karris, Jennifer Kaufman, Cynthia Henderson, Henry Perretta, Kim Allen-Davis

Meeting Materials: HIECC Meeting Packet. Copies of meeting materials are posted on: http://www.fhin.net/committeesAndCouncils/hiecc.shtml

Welcome: Ms. Pamela King welcomed everyone to the meeting.

Call to Order and Roll Call: Ms. King called the meeting to order at 1:00 pm. and conducted roll call - a quorum was present.

Review and Approval of Minutes and Previous Action Items

Ms. King requested that the members vote to approve the HIECC meeting minutes from November 8, 2022. Members moved to approve the meeting minutes.

Agency updates

Ms. King shared that as of January 26th, Jason Weida was officially announced as the Agency Secretary. Secretary Weida has been with our Agency since December 2021. He initially served as Assistant Deputy Secretary in Medicaid Policy and Quality. In September of last year, he moved into the Chief of Staff role and has now officially moved into the Secretary role.

Additionally, there has been a name change to our division. We are no longer called the Division for Health Quality Assurance; we are now the Division of Health Care Policy and Oversight.

Election of Officers

Ms. King announced that the Agency received one nominee for Chair and that was Mr. Craig Dalton, and one nominee for Vice Chair and that was Mr. Tab Harris. Mr. Harris e-mailed that he would be honored to serve in the role, and he regretted that he could not be at the meeting in person. Ms. King asked if there were any nominees from the floor for the Chair and Vice Chair. Hearing none, she asked if there would be an objection in taking both of those nominations up for those respective offices in a block vote. With no objection, Mr. Dennis Hollingsworth moved to elect Mr. Dalton as Chair and Mr. Harris as Vice Chair. The motion was seconded by Dr. Hymin Zucker and carried unanimously.

Pam continued facilitating the meeting at the newly elected Chair's request.

Data Quality:

Dr. Chris Cogle, Chief Medical Officer, Agency for Health Care Administration shared how his team was using data to assist the Bureaus of Quality, Policy, Plan Management, and Finance. He noted the Encounter Notification Service (ENS), although very valuable, suffers from some missing data on patient complaints from almost half of the acute care hospitals. He shared that with improved data there was a greater potential for identifying patient, hospital, and community needs related to the Medicaid population; including support for substance use and other behavioral health disorders.

Following Dr. Cogle's presentation, members further discussed the importance of data quality to improve patient care. Ms. Marie Ruddy shared that in some instances the data may be coming across in unexpected fields and this is something we can look into for improvement. Other suggestions included working with vendors and hospitals directly to determine where interoperability break downs may be occurring. There was also discussion on if the Florida HIE vendor could look at this issue in more detail with other ENS participants.

Florida HIE Services Update

Mr. Evan Cater briefed the Committee on the changes made to the ENS retention addendum from the conversation held at the last meeting. He noted that the addendum went through several iterations with the State Consumer Health Information and Privacy (SCHIP) Advisory Council before being recently finalized at the February SCHIP Advisory Council meeting. He shared that the voluntary addendum allows additional services to be provided including the Emergency Department Optimization (EDO) an emergency department care coordination tool. Mr. Carter also briefly discussed the Post Acute Care Network Management tool that can help enhance post-acute care (PAC), including communication between hospitals and PAC providers.

E-PLUS Updates

Ms. Suzanne Kirayoglu gave a presentation on key features of the Emergency Patient Look Up System (E-PLUS), an emergency management tool offered by the Agency. She shared the system could help continue patient care during the times of disasters and find missing persons. She also shared lessons learned from the deployment of the system during Hurricane Ian. In particular, she noted the need for greater participation in the E-PLUS system by pharmacies.

Health IT Outreach Update

Ms. King shared ongoing outreach and education efforts around HIE initiatives. She invited all participants to join Florida HIE Summit in Orlando on April 13 and encouraged them to share the event through their platforms.

Meeting Summary

At the end of the meeting, Ms. King provided a meeting summary, noting she would get with the new Chair to discuss the next meeting agenda items.

Next steps

The HIECC will meet again 05/17/2023.

New Action Items

New Action Items	Owner
Meeting with Craig Dalton	Pamela King

With no further business to discuss there was motion to adjourn, with no objections. The committee adjourned at 2:58 p.m.

Previous Action Item Review and Status Updates

Agency Updates

HIE New Service Demonstrations and Overview

E-PLUS Update

BE+ READY with E-PLUS
Emergency Patient Look-Up System

E-PLUS Overview

E-PLUS is a secure, cloud-based software solution that provides users with remote access to national and statewide health information networks to fill critical information gaps in patient care during times of disaster.

System activation occurs at the onset of a state of emergency.

Local, state, or federal emergency

Access is restricted outside of a declared emergency.

Access is vetted by the Agency.

E-PLUS Applications

Patient Search:

Access electronic patient clinical records and medication fill histories from across national health information exchange networks

Emergency Census:

Register individuals in a facility to track shelter census during an emergency. Registration data is used as a data source to search for missing persons

Missing Persons:

Search ENS connected data sources for missing persons who may have had encounters in connected facilities

E-PLUS Enabled Counties

County	Patient Search	Emergency Census*	Missing Persons
Alachua	CHD		CHD
Broward	Health System		Health System, Law Enforcement
Charlotte	CHD		CHD
Collier	CHD		CHD
Columbia	CHD		
Dixie	CHD		
Duval	CHD		CHD

E-PLUS Enabled Counties

County	Patient Search	Emergency Census*	Missing Persons
Gilchrist	CHD		
Highlands	CHD		CHD
Indian River		CHD – custom registry	Emergency Management
Jefferson	CHD		CHD
Lee	CHD		CHD
Levy	CHD		
Miami-Dade	Health System		Health System
Sarasota			CHD
Seminole			EM

E-PLUS Enabled Organizations

Organization	Patient Search	Emergency Census*	Missing Persons
ESF-8 SEOC	X		X
ESRD Network 7			X
DOH Region 6	X		X
DOH Region 3	X		X
DOH Region 4	X		X
DOH SpNS Unit	X		

HIE Outreach Update

Outreach Activity Status

Education Sessions
  Goal: 2 per month
  Current Status: 7 Total (Q1 & Q2)

Social Media Posts
  Goal: 3 per quarter
  Current Status: 8+ per month

Events
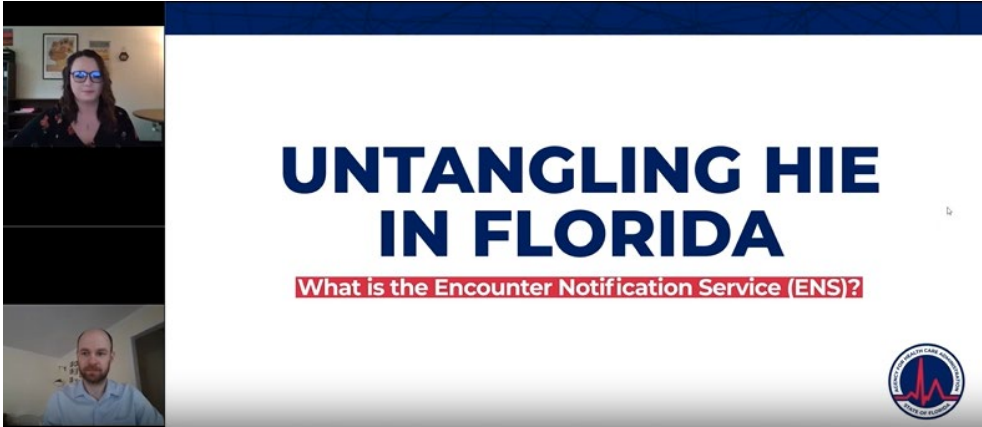 *2 Events Attended:*
      Hazards & Healthcare Conference
      2023 Florida HIE Summit

News Articles/Case Studies
  Goal: 2 Annually
  Current Status: In Progress

Florida HIE Outreach

Goal: Behavioral Health Organizations Sharing and Receiving Data
  Working with Florida Behavioral Health Association
    BHCon
    Focused Education Sessions
    Working with Organizations on usage
  Focused Education Sessions in Q2
Goal: Onboard Skilled Nursing Facilities
  Working with PointClickCare partners
  Education Sessions in Q3

- **Upcoming Focus:** Florida HIE Expansion
  - New Tools
  - Educational Sessions
  - Aligning Efforts

FLORIDA HIE SERVICES

2023 Florida HIE Summit

April 13th
GuideWell Innovation Center, Orlando, Florida
100+ Attendees
Constructive Panel Discussions
Survey follow-up
Beginning Planning for 2024

Meeting summary, Next Steps, and Adjournment