



RON DESANTIS
GOVERNOR

JASON WEIDA
SECRETARY

September 27, 2023

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2023-16

Applicable to the **2018-2024 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Ad Hoc Request for Encounter Data Validation (EDV) Study

The managed care plan is required to provide the Agency or its agents any other information or data relative to this contract in accordance with 42 CFR 438.604(b). In such instances, and at the direction of the Agency, the managed care plan must fully cooperate with such requests and furnish all data or information in a timely manner, in the format in which it is requested. The managed care plan must have at least thirty (30) days to fulfill such ad hoc requests unless the Agency directs the managed care plan to provide data or information in less than thirty (30) days. The managed care plan must certify that data and information it submits to the Agency is accurate, truthful, and complete in accordance with 42 CFR 438.606. (Attachment II, Section XVI.A.1.b.) The managed care plan shall cooperate with and provide all information requested by the External Quality Review Organization (EQRO). (42 CFR 438.350) (Attachment II, Section IX.A.6.) The purpose of this policy transmittal is to notify the managed care plan of an ad hoc request for an Encounter Data Validation (EDV) study.

The Agency has contracted with Health Services Advisory Group (HSAG), Florida Medicaid's external quality review organization (EQRO), to conduct an encounter data validation (EDV) study of managed medical assistance (MMA) encounters for calendar year 2022. The purpose of the EDV study is to assess the completeness and accuracy of encounter data submitted by the managed care plan to the Agency. During the first part of the EDV study, the EQRO will conduct a comparative analysis of the Agency's data to the managed care plans' data. The second part of the study will add a medical records review component in which the EQRO will compare the encounter data to the information documented in the enrollees' MMA records.

The managed care plan must submit files that include all MMA encounter claims for dates of service January 1, 2022, through December 31, 2022. The managed care plan must comply with the requirements detailed in the attached data submission requirements document that HSAG developed for this EDV study.

The managed care plan must request access to HSAG's secure SAFE site by emailing the user's name, email address, and managed care plan affiliation to Celina Mincey at CMincey@hsag.com by October 2, 2023. The managed care plan must submit the requested encounter data files to HSAG's secure SAFE site by **October 12, 2023**.

The HSAG secure SAFE site is located at: <https://safe.hsag.com/>. This site can accept files up to



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400MB in size. Since the size of the requested files are expected to be large, HSAG recommends the plans to split their data submission by quarter or semi-annual period and compress the files as zip files. If issues persist during the upload, please contact Diana Valle at 602-329-7358 or via email at dvalle@hsag.com, for alternate options. After the upload of the encounter data files are complete, the managed care plan must notify HSAG via email at: dvalle@hsag.com and copy your Agency contract manager.

If you have any questions, or need technical assistance with the file uploading process, contact Diana Valle at dvalle@hsag.com.

Sincerely,



Austin Noll
Deputy Secretary for Medicaid Policy, Quality
and Operations

AN/jp
Attachment: FL 2023-24 EDV Plan Data Submission Requirements