



RON DESANTIS
GOVERNOR

JASON WEIDA
SECRETARY

September 08, 2023

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2023-14

Applicable to the **2018-2024 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Ad Hoc Request for Medicaid Managed Care Plan and Nursing Facility Care Coordinators – Roles, Functions, and Responsibilities

The managed care plan is required to provide the Agency or its agents any other information or data relative to this contract in accordance with 42 CFR 438.604(b). In such instances, and at the direction of the Agency, the managed care plan must fully cooperate with such requests and furnish all data or information in a timely manner, in the format in which it is requested. The managed care plan must have at least thirty (30) days to fulfill such ad hoc requests unless the Agency directs the managed care plan to provide data or information in less than thirty (30) days. The managed care plan must certify that data and information it submits to the Agency is accurate, truthful, and complete in accordance with 42 CFR 438.606. (MMA & LTC: Attachment II, Section XVI.A.1.b.). The purpose of this policy transmittal is to inform the managed care plan of the roles, functions, and responsibilities for the managed care plan's care coordinator and the nursing facility's care coordinator and to advise the managed care plan of a new ad-hoc reporting requirement.

An Order of Injunction (Document 1171) entered in *United States v. Florida*, 12-60460-CV (S.D. Fla.), was issued July 14, 2023. The injunction directs the State to "develop clear lines of authority and communication" between the managed care plan's care coordinator and the nursing facility's care coordinator and to "disseminate that information" to the managed care plans and nursing facilities. Attachment A, *Coordination of Care for Children, Youth, and Young Adults in Nursing Facilities – Roles Functions, and Responsibilities of Care Coordinators*, included with this policy transmittal, outlines these requirements. Attachment A has also been provided to nursing facilities.

The managed care plan shall update its care coordination policies and procedures to comply with the roles, functions, and requirements described in Attachment A, *Coordination of Care for Children, Youth, and Young Adults in Nursing Facilities – Roles Functions, and Responsibilities of Care Coordinators*. This policy transmittal does not supersede existing contractual requirements and the managed care plan shall continue to adhere to all applicable contractual obligations.



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The managed care plan shall demonstrate its compliance with these requirements by submitting its updated care coordination policies and procedures to the Agency by 5:00 p.m. EST on Friday, September 29, 2023, to the Agency's secure file transfer protocol (SFTP) site in the Adhoc 2023 subfolder located within the managed care plan's designated folder path.

If you have any questions, please contact your Agency contract manager.

Sincerely,

A handwritten signature in black ink, appearing to be 'AN', written in a cursive style.

Austin Noll
Deputy Secretary for Medicaid Policy, Quality, and
Operations

AN/jp

Attachment A: Coordination of Care for Children, Youth, and Young Adults in Nursing Facilities
– Roles Functions, and Responsibilities of Care Coordinators
Attachment B: Nursing Facility Letter