

# Health Information Exchange Coordinating Committee (HIECC) Meeting Minutes

Date:	November 8, 2022
Time:	9:00 a.m 11:00 a.m.
Location:	GoToWebinar

**Members Present:** Jaime Bustos, Craig Dalton, Jarrod Fowler, Tab Harris, Helen Sairany for Michael Jackson, Peter Kress, Marie Ruddy, Kim Streit, Kimberly Tendrich, Wences Troncoso, Linda MacDonald for Melanie, Brown Woofter

**Presenters:** Jaime Bustos, AHCA, Bruce Culpepper, DOH, Pamela King, AHCA, Aaron Parsons, Audacious, Suzanne Kirayoglu, AHCA, Corinne Slautterback, AHCA, ABM Uddin, AHCA

**Other Agency Staff Present:** Matthew Bucci, Stephanie Clarke, Dylan Dunlap, Taylor Haddock, Meredith Hayes, Tafty Jackson, Erika Pearce, Kimberly Smoak, Dana Watson

**Interested Parties Present:** Susan Anderson, George Beckett, John Bierman, Evan Carter, Joseph Eckert, Thomas Fitzgerald, Matthew Holliday, Hawi Itana, Kelly Kaladeen, Michael Karris, Toni Large, Angel McClellan, Judy Monestime, Terry Peele, Lisa Smith, Stephanie Sullivan, Kerry Sutton, Ashley Tait-Dinger, Jan Gorrie, Melinda Kennedy, Laura Kolkman, James McFaddin, Kelli Kessack

**Meeting Materials:** HIECC Meeting Packet. Copies of meeting materials are posted on: <u>http://www.fhin.net/committeesAndCouncils/hiecc.shtml</u>

#### Welcome: Jaime Bustos

Mr. Jaime Bustos provided an overview of the duties and responsibilities of the HIECC. He noted that the HIECC is an ad hoc sub-committee to the SCHIP Advisory Council. The group advises the Agency on developing and implementing strategies regarding an integrated statewide network for the exchange of health records. HIECC members are approved by the Advisory Council, and they represent a variety of stakeholders actively engaged in health information exchange.

Mr. Bustos also shared the following Agency Updates

- The Agency responded to Hurricane Ian in the following capacity:
  - Coordinated with licensed health care facilities to evacuate more than 7,000 patients and residents from 150 facilities.
  - Performed onsite visits to 343 nursing homes and assisted living facilities within the cone of expectance to verify generator compliance.
  - The Agency deployed teams to visit all health care facilities in impacted counties and performed assessments.



- Secretary Simone Marstiller signed Emergency Order 22-001 which suspended statutes of rules pertaining to health care worker licensing, resulting in out of state health care workers being deployed to fill the same roles in Florida during the emergency.
- The Agency activated the Emergency Patient Look-Up System (E-PLUS). E-PLUS allows special needs shelters in impacted areas to retrieve patient medical records and help medical providers and emergency response personnel locate missing or displaced persons after the storm. Use cases and metrics will be provided in detail further down in the agenda.
- Implementation of a health care transparency initiative is nearing completion. This project is working on modernizing the FloridaHealthPriceFinder website and updating and modernization of the MyFloridaRx website to display prescription drug pricing transparency.

## Call to Order and Roll Call: Pamela King

Ms. Pamela King called the meeting of the Health Information Exchange Coordinating Committee (HIECC) to order at 09:10 a.m., called roll, and welcomed members. Pam also took a moment of silence in remembrance of long-term member Dr. Dennis Saver who passed away in July of 2021.

## Review and Approval of Minutes and Previous Action Items: Pamela King

Ms. Pamela King reviewed the minutes from the September 9, 2019, meeting of the HIECC. A motion was made to approve the minutes, seconded and carried with no opposition. Ms. Pamela King reviewed the action items from the September 9, 2019, meeting of the HIECC, noting the actions items were complete.

#### Florida HIE Services Update: Aaron Parsons

Mr. Aaron Parsons provided HIE updates. He shared an update on the ENS system, to include ENS Capabilities, Agreement Addendum, Data Sources, Subscribers in Florida, Benefits, acquisition of Audacious by Point Click Care, and other detailed information. Mr. Parsons provided details on the expansion of ENS and its role in quality improvement. He also shared updates on Agency-DOH initiatives.

He noted an addendum to the current agreement, which would allow data retention to improve patient matching, trouble shooting, assist Emergency Department Optimization, and promote many other uses cases is in progress.

There was much discussion by the members on the concept of the proposed addendum with comments both in favor and opposed to the changes. Ms. King requested the members to provide comments and suggestions to the Agency for consideration in the development of the addendum language.



## Office of HIE Program Metrics Update: ABM Uddin

Mr. ABM Uddin provided an update on HIE Program Metrics including: ePrescribing, Promoting Interoperability (PI) Program, and ENS projects. Mr. Uddin shared data on various ePrescribing metrics from 2021 and previous years. It showed the ePrescribing adoption rate in Florida. He also updated the group on the final round of payments under the PI program and the ongoing audits. Then he shared some updates on E-PLUS and the agency collaboration with various ENS-based DOH project.

## Health IT Outreach Update: Corinne Slautterback

Ms. Corinne Slautterback provided an Update on Health IT Outreach to include:

- Health IT Outreach Activities
- Emergency Patient Look-Up System (E-PLUS) Outreach
- Florida HIE Services
- Encounter Notification Service (ENS)

The outreach team used webinars, in-person events, social media and interagency relationships to conduct the outreach activities. The agency also collaborated with field staff and spoke with a large number of organizations to expand E-PLUS. The agency staff has also participated in conferences on emergency preparedness and response. The E-PLUS user summit will be held in early 2023.

## E-PLUS Update: Suzanne Kirayoglu

Dr. Suzanne Kirayoglu provided an overview and update on E-PLUS including:

- Easy to use web portal that allows authorized users to view and print patient medication histories and clinical records without an electronic health record (EHR) system
- Documents include information about patients' medications, allergies, diagnoses, lab results, and much more
- Administrator of E-PLUS: AHCA Activation occurs at the onset of a state of emergency AHCA credentials access to E-PLUS

Suzanne also shared updates on E-PLUS deployment during various natural disasters in the past few years and as recently as in Hurricane Ian in 2022 and noted that the system was activated for Hurricane Nicole.

#### Florida Center Update: Jaime Bustos

Mr. Jaime Bustos gave an update on the Florida Center's data collection and dissemination units. He shared that the Office of Patient Safety & Risk Management has moved to a different unit but



is still under Health Quality Assurance. A new data collection system FDDC (Florida Discharge Data Collection) will deploy January 3, 2023, for the Q4 2022 reporting period. Office of Data Dissemination distributes limited administrative discharge data that includes data from inpatient hospitals, ED visits, and Ambulatory Surgical Centers. The Agency is revamping consumer portals Florida Health Finder and Florida Health Prince Finder. It is also going to take over the Florida Prescription Drug Prices clearing house, My Florida Rx, which is currently under the Florida Attorney General's office.

## AHCA/DOH HIE Initiatives: Bruce Culpepper

Mr. Bruce Culpepper provided information on Health Information Exchange Services including:

- ENS
- Patient Query with Clinical Data Exchange Service
- Syndromic Surveillance (ENS)
- Electronic Case Reporting (HIE)
- Emergency Medical Services –Local EMT Encounters (ENS)
- Brain & Spinal Cord Program (ENS)
- Stroke Registry (ENS)

Bruce also mentioned that Patient Query with Clinical Data Exchange Service went live in 2021. 13 organizations are contributing to electronic case reporting. HIE services is provided by CRISP.

Mr. Culpepper noted future considerations and enhancements would include:

- Adding capability to integrate medical record content from external sources directly into clinical record. Current capability is limited to PDF format. Desire ability to process structured data directly into clinical reconciliation.
- Include capability to query patient records prior to visit and queue them for the visit (ARCHER Solution)
- Leverage Social Determinants of Health data to improve Medicaid patient outcomes

#### Next steps

The HIECC will meet again in 2023, meeting date to be determined.

New Action Items	Owner
Send comments on data retention to the Agency for consideration.	Members

With no further business to discuss, a motion was made to adjourn, with no objections. The committee adjourned at 11:09.