

STATEWIDE PROVIDER AND HEALTH PLAN CLAIM DISPUTE RESOLUTION PROGRAM

2022 Annual Report

Agency for Health Care Administration
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Statewide Provider and Health Plan Claim Dispute Resolution Program

Annual Report for Data Collected in 2022

Pursuant to the provisions of section 408.7057, Florida Statutes (F.S.), the Agency for Health Care Administration (Agency) is required to submit a report to the Governor and the Legislature by February 1st of each year on the status of the Statewide Provider and Health Plan Claim Dispute Resolution Program. Section 408.7057(2)(g)2., F.S., specifically requires the report to enumerate claims dismissed, defaults issued and failures to comply with Agency final orders issued under this section.

Program Description

The Statewide Provider and Health Plan Claim Dispute Resolution Program was established by the 2000 Florida Legislature to provide assistance to contracted and non-contracted providers and managed care organizations for resolution of claim disputes that were not resolved by the provider and the managed care organization. The statute requires the Agency to contract with a resolution organization to timely review and consider claim disputes and submit its recommendation to the Agency. The Agency's responsibility is to issue a final order adopting the recommendation of the resolution organization.

After adopting the rule necessary to implement the program (59A-12.030, Florida Administrative Code (F.A.C.)), the Agency issued a "Request for Proposals", and entered into a contract with MAXIMUS, Inc. to review claim disputes. MAXIMUS has been reviewing claim disputes since May 1, 2001.

MAXIMUS operates a toll-free hotline (1-866-763-6395, Option 2) to provide information and dispute application forms to interested parties. The cost of the program is borne by users of the dispute program. The entity that does not prevail in the Agency's final order must pay the associated review costs. In cases where both parties prevail in part the review costs must be shared. The review costs are determined by MAXIMUS and depend largely on the complexity of the cases submitted.

Initially the program was designed to resolve only disputes between providers, health maintenance organizations (HMOs), prepaid health clinics (PHCs), exclusive provider organizations (EPOs) and prepaid health plans (PHPs). In 2002, the Legislature expanded the program to include other insurers offering major medical expense insurance policies and preferred provider organizations (PPOs). In 2022, the Legislature further expanded the program to include pharmacies. These revisions continue to strengthen the ability of the resolution organization to enforce review timeframes and the timely submission of information requested. The types of claims eligible under the program are further defined in Rule 59A-12.030, F.A.C., consistent with statutory provisions.

Eligible Claims

The following claim disputes can be submitted by physicians, hospitals, institutions, pharmacies, other licensed health care providers, HMOs, PHCs, EPOs, PHPs, major medical expense health insurance policies offered by a group or an individual health insurer, and PPOs.

- Claim disputes for services rendered after October 1, 2000 (the effective date of the initial legislation).
- Claim disputes related to payment amounts only (provider disputes payment amounts received, or HMO disputes payback amounts). Claim disputes related exclusively to late payment are not eligible.
- Hospitals and physicians are required to aggregate claims (for one or more patients for same insurer) by type of service to meet certain thresholds:

- Hospital Inpatient Claims (contracted providers)	\$25,000
- Hospital Inpatient Claims (non-contracted providers)	\$10,000
- Hospital Outpatient Claims (contracted providers)	\$10,000
- Hospital Outpatient Claims (non-contracted providers)	\$3,000
- Physicians (professional services)	\$500
- Rural Hospitals	None
- Other Providers	None

Ineligible Claims

- Claims for less than the minimum amounts listed above for each type of service.
- Claim disputes that are the basis for an action pending in State/Federal court.
- Claim disputes that are subject to an internal binding managed care organization's resolution process for contracts entered into prior to October 1, 2000
- Claims solely related to late payment and/or late processing.
- Interest payment disputes
- Medicare claim disputes that are part of a Medicare Managed Care internal grievance or that qualify for a Medicare reconsideration appeal.
- Medicaid claim disputes that are part of a Medicaid Fair Hearing
- Claims related to health plans not regulated by the State of Florida
- Claims filed more than 12 months after a final determination by a health plan or provider.

Claim Disputes

In 2022, 563 claim disputes were filed by hospitals, practitioners, institutions, and other licensed health care providers for consideration. 443 of the 563 claim disputes filed were accepted as eligible claims for review as indicated below. In 2018, the Agency added a provision to the 2018-2023 Statewide Medicaid Managed Care (SMMC) contract. The provision requires that all SMMC plans participate in the arbitration process.

Eligible Claims Accepted for Review

Case Number	Provider Name	Respondent
FL21-000092	Lehigh Regional Medical Center	Molina Healthcare of Florida, Inc. (Medicaid)
FL21-000093	Lehigh Regional Medical Center	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL21-000094	Lehigh Regional Medical Center	Sunshine State Health Plan, Inc. (Medicaid)
FL21-000100	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc
FL21-000102	Jackson Memorial Hospital	Sunshine State Health Plan, Inc. (Medicaid)
FL21-000103	AdventHealth for Children	Molina Healthcare of Florida, Inc.
FL21-000104	Eurofins Diatherix Laboratories LLC	Sunshine State Health Plan, Inc. (Medicaid)
FL21-000105	Cauffield and Associates, LLC	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL21-000108	Halifax Health Medical Center	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL22-000001	Jackson Memorial Hospital	Sunshine State Health Plan, Inc. (Medicaid)
FL22-000002	Lehigh Regional Medical Center	Cigna Health Care of Florida, Inc.
FL22-000003	Jackson Memorial Hospital	Simply HealthCare Plans, Inc. (Medicaid)
FL22-000004	AdventHealth for Children	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL22-000005	Jay A. Nelson	Cigna Health Care of Florida, Inc.
FL22-000006	Lehigh Regional Medical Center	Cigna Health Care of Florida, Inc.
FL22-000007	Lehigh Regional Medical Center	Cigna Health Care of Florida, Inc.
FL22-000008	Miami Heart Center, Inc.	Preferred Care Partners
FL22-000011	Jackson Memorial Hospital	Sunshine State Health Plan, Inc. (Medicaid)
FL22-000012	Jackson Holtz Children's Hospital	Sunshine State Health Plan, Inc. (Medicaid)

Case Number	Provider Name	Respondent
FL22-000014	Jackson Memorial Hospital	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL22-000015	Jackson Memorial Hospital	Molina Healthcare of Florida, Inc. (Medicaid)
FL22-000016	Pediatric Critical Care of South Florida	Cigna Health Care of Florida, Inc. dba Maestro Health
FL22-000017	AdventHealth Orlando	Tufts Health Plan
FL22-000018	Neuroshield Network SE, LLC	Blue Cross Blue Shield (Horizon)
FL22-000019	Neuroshield Network SE, LLC	UMR United Healthcare of Florida, Inc.
FL22-000021	Neuroshield Network SE, LLC	Aetna Health, Inc.
FL22-000022	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc.
FL22-000023	Jackson Memorial Hospital	AmeriHealth Caritas Florida, Inc. (Medicaid)
FL22-000024	Natera Inc.	Oscar Health Plan
FL22-000025	Natera Inc.	Oscar Health Plan
FL22-000026	Natera Inc.	Oscar Health Plan
FL22-000027	Natera Inc.	Oscar Health Plan
FL22-000028	Natera Inc.	Florida Blue
FL22-000029	Natera Inc.	Oscar Health Plan
FL22-000030	Natera Inc.	Oscar Health Plan
FL22-000031	Natera Inc.	Oscar Health Plan
FL22-000032	Natera Inc.	Florida Blue
FL22-000033	Natera, Inc.	Florida Blue
FL21-000034	Natera, Inc.	Florida Blue
FL22-000035	Neuroshield Network SE, LLC	United HealthCare of Florida, Inc.
FI22-000036	Advanced Medical Resources, LLC	AvMed, Inc.
FL22-000038	Neuroshield Network SE, LLC	Florida Blue
FI22-000039	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc.
FL22-000040	Advanced Medical Resources, LLC	Aetna Health, Inc.
FL22-000041	Advanced Medical Resources, LLC	Aetna Health, Inc.
FL22-000042	Neuroshield Network SE, LLC	Florida Blue
FL22-000043	Neuroshield Network SE, LLC	Florida Blue
FL22-000044	Neuroshield Network SE, LLC	United HealthCare of Florida, Inc.

Case Number	Provider Name	Respondent
FL22-000045	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc.
FL22-000046	Neuroshield Network SE, LLC	United HealthCare of Florida, Inc.
FL22-000047	Neuroshield Network SE, LLC	United HealthCare of Florida, Inc.
FL22-000048	Neuroshield Network SE, LLC	Blue Cross Blue Shield
FL22-000049	Natera, Inc.	Oscar Health Plan
FL22-000050	Natera, Inc.	Florida Blue
FL22-000051	Natera, Inc.	Oscar Health Plan
FL22-000052	Jackson Health System	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL22-000053	Neuroshield Network SE, LLC	Blue Cross Blue Shield
FL22-000054	Neuroshield Network SE, LLC	Blue Cross Blue Shield
FL22-000055	Neuroshield Network SE, LLC	United HealthCare of Florida, Inc.
FL22-000056	Advanced Medical Resources, LLC dba Longhorn Neurophysiology	Cigna Health Care of Florida, Inc.
FL22-000057	Neuroshield Network SE, LLC	Bright Health Plan
FL22-000058	Advanced Medical Resources, LLC	Aetna Health, Inc.
FL22-000059	Jackson Memorial Hospital	Molina Healthcare of Florida Inc. (Medicaid)
FL22-000060	Dr. Frederick Kaukwck	Florida Blue
FL22-000061	Florida Neurospine Services, LLC	Cigna Health Care of Florida, Inc.
FL22-000062	Treasure Coast Prosthetics and Orthotic Services	AmeriHealth Caritas Florida, Inc. (Medicaid)
FL22-000063	Florida Neurospine Services, LLC	Cigna Health Care of Florida, Inc.
FL22-000064	Neuroshield Network SE, LLC	United HealthCare of Florida, Inc.
FL22-000068	Natera, Inc.	Florida Blue
FL22-000069	Natera, Inc.	Florida Blue
FL22-000070	Neuroshield Network SE, LLC	Blue Cross Blue Shield of Florida, Inc.
FL22-000071	Neuroshield Network SE, LLC	Blue Cross Blue Shield of Florida, Inc.
FL22-000072	Neuroshield Network SE, LLC	Blue Cross Blue Shield of Florida, Inc.
FL22-000073	Neuroshield Network SE, LLC	Bright Health Plan
FL22-000074	Florida Neurospine Services, LLC	Cigna Health Care of Florida, Inc.
FL22-000075	Florida Neurospine Services, LLC	Aetna Health, Inc.
FL22-000076	Neuroshield Network SE, LLC	United HealthCare of Florida, Inc.
FL22-000077	Florida Neurospine Services, LLC	United HealthCare of Florida, Inc.
FL22-000078	Neuroshield Network SE, LLC	Florida Blue
FL22-000079	Florida Neurospine Services, LLC	Florida Blue
FL22-000080	Florida Neurospine Services, LLC	Florida Blue
FL22-000081	Florida Neurospine Services, LLC	Florida Blue

Case Number	Provider Name	Respondent
FL22-000082	Florida Neurospine Services, LLC	Florida Blue
FL22-000084	Neuroshield Network SE, LLC	Florida Blue
FL22-000085	Neuroshield Network SE, LLC	Florida Blue
FL22-000086	Florida Neurospine Services, LLC	Florida Blue
FL22-000087	Florida Neurospine Services, LLC	Florida Blue
FL22-000088	Neuroshield Network SE, LLC	Florida Blue
FL22-000089	Florida Neurospine Services, LLC	Cigna Health Care of Florida, Inc.
FL22-000091	Neuroshield Network SE, LLC	Florida Blue
FL22-000092	Neuroshield Network SE, LLC	Florida Blue
FL22-000093	Neuroshield Network SE, LLC	Florida Blue
FL22-000094	Florida Neurospine Services, LLC	Florida Blue
FL22-000095	Neuroshield Network SE, LLC	Aetna Health, Inc.
FL22-000096	Florida Neurospine Services, LLC	Florida Blue
FL22-000097	Neuroshield Network SE, LLC	Aetna Health, Inc.
FL22-000098	Neuroshield Network SE, LLC	Florida Blue
FL22-000099	Neuroshield Network SE, LLC	Florida Blue
FL22-000100	Jackson Memorial Hospital	Aetna Better Health of Florida (Medicaid)
FL22-000101	Jackson Memorial Hospital	Aetna Better Health of Florida (Medicaid)
FL22-000102	Digestive Medicine Histology Lab	Oscar Health Plan
FL22-000103	Digestive Medicine Histology Lab	Blue Cross Blue Shield of Florida, Inc.
FL22-000104	Digestive Medicine Histology Lab	Blue Cross Blue Shield of Florida, Inc.
FL22-000105	Florida Neurospine Services, LLC	Florida Blue
FL22-000106	Florida Neurospine Services, LLC	Florida Blue
FL22-000107	Neuroshield Network SE, LLC	Florida Blue
FL22-000108	Kristin C. DesErmia, AuD	United HealthCare of Florida, Inc.
FL22-000109	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc.
FL22-000110	Florida Neurospine Services, LLC	Florida Blue
FL22-000111	Florida Neurospine Services, LLC	Florida Blue
FL22-000112	Florida Neurospine Services, LLC	Aetna Health, Inc.
FL22-000113	Florida Neurospine Services, LLC	Cigna Health Care of Florida, Inc.
FL22-000114	Florida Neurospine Services, LLC	Cigna Health Care of Florida, Inc.
FL22-000115	Jackson Memorial Hospital	Ambetter (Sunshine Health)
FL22-000116	Jackson Memorial Hospital	Sunshine State Health Plan, Inc. (Medicaid)
FL22-000117	Neuroshield Network SE, LLC	Aetna Health, Inc.
FL22-000119	Family Life Counseling Center, LLC	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL22-000120	AdventHealth Orlando	Florida Health Care Plans

Case Number	Provider Name	Respondent
FL22-000121	Jackson Memorial Hospital	Ambetter (Sunshine Health)
FL22-000122	Sheri Nasr, MD	United HealthCare of Florida, Inc.
FL22-000123	Sheri Nasr, MD	Florida Blue
FL22-000124	Sheri Nasr, MD	Oscar Health Plan
FL22-000125	Sheri Nasr, MD	AvMed, Inc.
FL22-000127	Neuroshield Network SE, LLC	Florida Blue
FL22-000128	Neuroshield Network SE, LLC	Florida Blue
FL22-000129	Neuroshield Network SE, LLC	Florida Blue
FL22-000132	Florida Neurospine Services, LLC	Florida Blue
FL22-000133	Florida Neurospine Services, LLC	Florida Blue
FL22-000134	Florida Neurospine Services, LLC	Florida Blue
FL22-000135	Florida Neurospine Services, LLC	Florida Blue
FL22-000136	Florida Neurospine Services, LLC	Florida Blue
FL22-000137	Florida Neurospine Services, LLC	Florida Blue
FL22-000138	Florida Neurospine Services, LLC	Florida Blue
FL22-000139	Florida Neurospine Services, LLC	Florida Blue
FL22-000140	Florida Neurospine Services, LLC	Florida Blue
FL22-000141	Florida Neurospine Services, LLC	Florida Blue
FL22-000142	Florida Neurospine Services, LLC	Florida Blue
FL22-000143	Florida Neurospine Services, LLC	Florida Blue
FL22-000144	Florida Neurospine Services, LLC	Florida Blue
FL22-000145	Neuroshield Network SE, LLC	Florida Blue
FL22-000146	Neuroshield Network SE, LLC	Aetna Health, Inc.
FL22-000147	AdventHealth Altamonte	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL22-000148	Picket Fences Family Stabilization and Mental Health Services of South Florida	Sunshine State Health Plan, Inc. (Medicaid)
FL22-000149	Florida Neurospine Services, LLC	Florida Blue
FL22-000150	Florida Neurospine Services, LLC	Florida Blue
FL22-000151	Cancer Specialist LLC	WellCare of Florida, Inc. dba Staywell (Medicaid)
FL22-000152	Neuroshield Network SE, LLC	UMR United HealthCare of Florida, Inc.
FL22-000153	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc.
FL22-000154	Neuroshield Network SE, LLC	Florida Blue
FL22-000155	Neuroshield Network SE, LLC	Florida Blue
FL22-000156	Digestive Medicine Histology Lab	Blue Cross Blue Shield
FL22-000157	Neuroshield Network SE, LLC	Florida Blue
FL22-000158	Neuroshield Network SE, LLC	Florida Blue
FL22-000159	Neuroshield Network SE, LLC	Florida Blue
FL22-000160	Cairo Diagnostics LLC	Oscar Health Plan
FL22-000161	Cairo Diagnostics LLC	Oscar Health Plan

Case Number	Provider Name	Respondent
FL22-000162	Cairo Diagnostics LLC	Oscar Health Plan
FL22-000163	Cairo Diagnostics LLC	Oscar Health Plan
FL22-000164	Cairo Diagnostics LLC	Oscar Health Plan
FL22-000165	Cairo Diagnostics LLC	Oscar Health Plan
FL22-000166	Natera, Inc.	Oscar Health Plan
FL22-000167	Natera, Inc.	Oscar Health Plan
FL22-000168	Natera, Inc.	Oscar Health Plan
FL22-000169	Florida Neurospine Services, LLC	Florida Blue
FL22-000170	Natera, Inc.	Oscar Health Plan
FL22-000171	Natera, Inc.	Oscar Health Plan
FL22-000172	Natera, Inc.	Oscar Health Plan
FL22-000173	Natera, Inc.	Oscar Health Plan
FL22-000174	Natera, Inc.	Oscar Health Plan
FL22-000175	Natera, Inc.	Oscar Health Plan
FL22-000176	Natera, Inc.	Oscar Health Plan
FL22-000177	Natera, Inc.	Oscar Health Plan
FL22-000178	Natera, Inc.	Oscar Health Plan
FL22-000179	Natera, Inc.	Oscar Health Plan
FL22-000180	Natera, Inc.	Oscar Health Plan
FL22-000181	Natera, Inc.	Oscar Health Plan
FL22-000182	Natera, Inc.	Oscar Health Plan
FL22-000183	Natera, Inc.	Oscar Health Plan
FL22-000184	Natera, Inc.	Oscar Health Plan
FL22-000185	Natera, Inc.	Oscar Health Plan
FL22-000186	Natera, Inc.	Oscar Health Plan
FL22-000187	Natera, Inc.	Oscar Health Plan
FL22-000188	Natera, Inc.	Oscar Health Plan
FL22-000189	Natera, Inc.	Oscar Health Plan
FL22-000190	Natera, Inc.	Oscar Health Plan
FL22-000191	Natera, Inc.	Oscar Health Plan
FL22-000192	Natera, Inc.	Oscar Health Plan
FL22-000193	Natera, Inc.	Oscar Health Plan
FL22-000194	Natera, Inc.	Oscar Health Plan
FL22-000195	Natera, Inc.	Oscar Health Plan
FL22-000196	Natera, Inc.	Oscar Health Plan
FL22-000197	Natera, Inc.	Oscar Health Plan
FL22-000198	Natera, Inc.	Oscar Health Plan
FL22-000199	Natera, Inc.	Oscar Health Plan
FL22-000200	Natera, Inc.	Oscar Health Plan
FL22-000202	Natera, Inc.	Oscar Health Plan
FL22-000203	Natera, Inc.	Oscar Health Plan
FL22-000204	Natera, Inc.	Oscar Health Plan

Case Number	Provider Name	Respondent
FL22-000205	Natera, Inc.	Oscar Health Plan
FL22-000206	Natera, Inc.	Oscar Health Plan
FL22-000207	Natera, Inc.	Oscar Health Plan
FL22-000208	Natera, Inc.	Oscar Health Plan
FL22-000209	Natera, Inc.	Oscar Health Plan
FL22-000210	Natera, Inc.	Oscar Health Plan
FL22-000211	Natera, Inc.	Oscar Health Plan
FL22-000212	Natera, Inc.	Oscar Health Plan
FL22-000213	Natera, Inc.	Oscar Health Plan
FL22-000214	Natera, Inc.	Oscar Health Plan
FL22-000215	Natera, Inc.	Oscar Health Plan
FL22-000216	Natera, Inc.	Oscar Health Plan
FL22-000217	Natera, Inc.	Oscar Health Plan
FL22-000218	Natera, Inc.	Oscar Health Plan
FL22-000219	Natera, Inc.	Oscar Health Plan
FL22-000221	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc.
FL22-000222	Neuroshield Network SE, LLC	Florida Blue
FL22-000223	Neuroshield Network SE, LLC	Florida Blue
FL22-000224	Neuroshield Network SE, LLC	Florida Blue
FL22-000225	Neuroshield Network SE, LLC	Florida Blue
FL22-000226	Neuroshield Network SE, LLC	Florida Blue
FL22-000227	Monogram Biosciences	Oscar Health Plan
FL22-000228	Vitor F. Weinman	Oscar Health Plan
FL22-000230	Suncoast Surgical Associates, PA	Humana Medical Plans, Inc.
FL22-000231	Neuroshield Network SE, LLC	Florida Blue
FL22-000232	Neuroshield Network SE, LLC	Florida Blue
FL22-000233	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc.
FL22-000234	Neuroshield Network SE, LLC	Florida Blue
FL22-000235	Natera, Inc.	Oscar Health Plan
FL22-000236	Natera, Inc.	Oscar Health Plan
FL22-000237	Natera, Inc.	Oscar Health Plan
FL22-000238	Natera, Inc.	Oscar Health Plan
FL22-000239	Natera, Inc.	Oscar Health Plan
FL22-000240	Natera, Inc.	Oscar Health Plan
FL22-000241	Natera, Inc.	Oscar Health Plan
FL22-000242	Natera, Inc.	Oscar Health Plan
FL22-000243	Natera, Inc.	Oscar Health Plan
FL22-000244	Natera, Inc.	Oscar Health Plan
FL22-000245	Natera, Inc.	Oscar Health Plan
FL22-000246	Natera, Inc.	Oscar Health Plan
FL22-000247	Natera, Inc.	Oscar Health Plan

Case Number	Provider Name	Respondent
FL22-000248	Natera, Inc.	Oscar Health Plan
FL22-000249	Natera, Inc.	Oscar Health Plan
FL22-000250	Natera, Inc.	Oscar Health Plan
FL22-000251	Natera, Inc.	Oscar Health Plan
FL22-000252	Natera, Inc.	Oscar Health Plan
FL22-000253	Natera, Inc.	Oscar Health Plan
FL22-000254	Natera, Inc.	Oscar Health Plan
FL22-000255	Natera, Inc.	Oscar Health Plan
FL22-000256	Natera, Inc.	Oscar Health Plan
FL22-000257	Natera, Inc.	Oscar Health Plan
FL22-000258	Natera, Inc.	Oscar Health Plan
FL22-000259	Natera, Inc.	Oscar Health Plan
FL22-000260	Natera, Inc.	Oscar Health Plan
FL22-000261	Natera, Inc.	Oscar Health Plan
FL22-000262	Natera, Inc.	Oscar Health Plan
FL22-000263	Natera, Inc.	Oscar Health Plan
FL22-000264	Natera, Inc.	Oscar Health Plan
FL22-000265	Natera, Inc.	Oscar Health Plan
FL22-000266	Natera, Inc.	Oscar Health Plan
FL22-000267	Natera, Inc.	Oscar Health Plan
FL22-000268	Natera, Inc.	Oscar Health Plan
FL22-000269	Natera, Inc.	Oscar Health Plan
FL22-000270	Natera, Inc.	Oscar Health Plan
FL22-000271	Natera, Inc.	Oscar Health Plan
FL22-000272	Natera, Inc.	Oscar Health Plan
FL22-000273	Natera, Inc.	Oscar Health Plan
FL22-000274	Natera, Inc.	Oscar Health Plan
FL22-000275	Natera, Inc.	Oscar Health Plan
FL22-000276	Natera, Inc.	Oscar Health Plan
FL22-000277	Natera, Inc.	Oscar Health Plan
FL22-000278	Natera, Inc.	Oscar Health Plan
FL22-000280	Natera, Inc.	Oscar Health Plan
FL22-000281	Natera, Inc.	Oscar Health Plan
FL22-000282	Natera, Inc.	Oscar Health Plan
FL22-000283	Natera, Inc.	Oscar Health Plan
FL22-000285	Natera, Inc.	Oscar Health Plan
FL22-000286	Treasure Coast Prosthetic & Orthotic Services	Amerihealth Caritas Florida, Inc. (Medicaid)
FL22-000287	Natera, Inc.	Oscar Health Plan
FL22-000288	Natera, Inc.	Oscar Health Plan
FL22-000289	Natera, Inc.	Oscar Health Plan
FL22-000290	Natera, Inc.	Oscar Health Plan
FL22-000291	Natera, Inc.	Oscar Health Plan

Case Number	Provider Name	Respondent
FL22-000292	Natera, Inc.	Oscar Health Plan
FL22-000293	Natera, Inc.	Oscar Health Plan
FL22-000294	Natera, Inc.	Oscar Health Plan
FL22-000295	Natera, Inc.	Oscar Health Plan
FL22-000296	Natera, Inc.	Oscar Health Plan
FL22-000297	Natera, Inc.	Oscar Health Plan
FL22-000298	Natera, Inc.	Oscar Health Plan
FL22-000299	Natera, Inc.	Oscar Health Plan
FL22-000300	Natera, Inc.	Oscar Health Plan
FL22-000301	Natera, Inc.	Oscar Health Plan
FL22-000302	Natera, Inc.	Oscar Health Plan
FL22-000303	Natera, Inc.	Oscar Health Plan
FL22-000304	Natera, Inc.	Oscar Health Plan
FL22-000305	Natera, Inc.	Oscar Health Plan
FL22-000306	Natera, Inc.	Oscar Health Plan
FL22-000307	Natera, Inc.	Oscar Health Plan
FL22-000308	Natera, Inc.	Oscar Health Plan
FL22-000309	Natera, Inc.	Oscar Health Plan
FL22-000310	Natera, Inc.	Oscar Health Plan
FL22-000311	Natera, Inc.	Oscar Health Plan
FL22-000312	Natera, Inc.	Oscar Health Plan
FL22-000313	Natera, Inc.	Oscar Health Plan
FL22-000314	Natera, Inc.	Oscar Health Plan
FL22-000315	Natera, Inc.	Oscar Health Plan
FL22-000316	Natera, Inc.	Oscar Health Plan
FL22-000317	Natera, Inc.	Oscar Health Plan
FL22-000318	Natera, Inc.	Oscar Health Plan
FL22-000319	Natera, Inc.	Oscar Health Plan
FL22-000320	Natera, Inc.	Oscar Health Plan
FL22-000322	Natera, Inc.	Oscar Health Plan
FL22-000323	Natera, Inc.	Oscar Health Plan
FL22-000324	Natera, Inc.	Oscar Health Plan
FL22-000325	Natera, Inc.	Oscar Health Plan
FL22-000326	Natera, Inc.	Oscar Health Plan
FL22-000327	Natera, Inc.	Oscar Health Plan
FL22-000328	Natera, Inc.	Oscar Health Plan
FL22-000329	Natera, Inc.	Oscar Health Plan
FL22-000330	Natera, Inc.	Oscar Health Plan
FL22-000331	Natera, Inc.	Oscar Health Plan
FL22-000332	Jackson Memorial Hospital	Ambetter (Sunshine Health)
FL22-000333	Natera, Inc.	Oscar Health Plan
FL22-000334	Natera, Inc.	Oscar Health Plan

Case Number	Provider Name	Respondent
FL22-000335	Natera, Inc.	Oscar Health Plan
FL22-000336	Natera, Inc.	Oscar Health Plan
FL22-000337	Natera, Inc.	Oscar Health Plan
FL22-000338	Natera, Inc.	Oscar Health Plan
FL22-000339	Natera, Inc.	Oscar Health Plan
FL22-000340	Natera, Inc.	Oscar Health Plan
FL22-000341	Natera, Inc.	Oscar Health Plan
FL22-000342	Natera, Inc.	Oscar Health Plan
FL22-000343	Natera, Inc.	Oscar Health Plan
FL22-000344	Natera, Inc.	Oscar Health Plan
FL22-000345	Natera, Inc.	Oscar Health Plan
FL22-000346	Natera, Inc.	Oscar Health Plan
FL22-000347	Natera, Inc.	Oscar Health Plan
FL22-000348	Natera, Inc.	Oscar Health Plan
FL22-000349	Neuroshield Network SE, LLC	Florida Blue
FL22-000350	Neuroshield Network SE, LLC	Florida Blue
FL22-000351	Neuroshield Network SE, LLC	Florida Blue
FL22-000352	Neuroshield Network SE, LLC	Florida Blue
FL22-000353	Neuroshield Network SE, LLC	Florida Blue
FL22-000354	Natera, Inc.	Oscar Health Plan
FL22-000355	Natera, Inc.	Oscar Health Plan
FL22-000356	Natera, Inc.	Oscar Health Plan
FL22-000357	Natera, Inc.	Oscar Health Plan
FL22-000358	Natera, Inc.	Oscar Health Plan
FL22-000359	Natera, Inc.	Oscar Health Plan
FL22-000360	Natera, Inc.	Oscar Health Plan
FL22-000361	Natera, Inc.	Oscar Health Plan
FL22-000362	Natera, Inc.	Oscar Health Plan
FL22-000363	Natera, Inc.	Oscar Health Plan
FL22-000364	Natera, Inc.	Oscar Health Plan
FL22-000365	Natera, Inc.	Oscar Health Plan
FL22-000366	Natera, Inc.	Oscar Health Plan
FL22-000367	Natera, Inc.	Oscar Health Plan
FL22-000368	Natera, Inc.	AvMed, Inc.
FL22-000369	Mount Sinai Medical Center	AvMed, Inc.
FL22-000370	Mount Sinai Medical Center	AvMed, Inc.
FL22-000371	Mount Sinai Medical Center	AvMed, Inc.
FL22-000372	Natera, Inc.	Oscar Health Plan
FL22-000373	Natera, Inc.	Oscar Health Plan
FL22-000374	Natera, Inc.	Oscar Health Plan
FL22-000375	Natera, Inc.	Oscar Health Plan
FL22-000376	Natera, Inc.	Oscar Health Plan

Case Number	Provider Name	Respondent
FL22-000377	Natera, Inc.	Oscar Health Plan
FL22-000378	Natera, Inc.	Oscar Health Plan
FL22-000379	Natera, Inc.	Oscar Health Plan
FL22-000380	Natera, Inc.	Oscar Health Plan
FL22-000381	Natera, Inc.	Oscar Health Plan
FL22-000382	Natera, Inc.	Oscar Health Plan
FL22-000383	Natera, Inc.	Oscar Health Plan
FL22-000384	Natera, Inc.	Oscar Health Plan
FL22-000385	Neuroshield Network SE, LLC	Aetna Health Plan, Inc.
FL22-000386	Neuroshield Network SE, LLC	Florida Blue
FL22-000387	Neuroshield Network SE, LLC	Florida Blue
FL22-000388	Natera, Inc.	Oscar Health Plan
FL22-000389	Natera, Inc.	Oscar Health Plan
FL22-000390	Natera, Inc.	Oscar Health Plan
FL22-000391	Natera, Inc.	Oscar Health Plan
FL22-000392	Natera, Inc.	Oscar Health Plan
FL22-000393	Natera, Inc.	Oscar Health Plan
FL22-000394	Natera, Inc.	Oscar Health Plan
FL22-000395	Natera, Inc.	Oscar Health Plan
FL22-000396	Natera, Inc.	Oscar Health Plan
FL22-000397	Natera, Inc.	Oscar Health Plan
FL22-000398	Natera, Inc.	Oscar Health Plan
FL22-000399	Natera, Inc.	Oscar Health Plan
FL22-000400	Natera, Inc.	Oscar Health Plan
FL22-000401	Natera, Inc.	Oscar Health Plan
FL22-000402	Natera, Inc.	Oscar Health Plan
FL22-000403	Natera, Inc.	Oscar Health Plan
FL22-000404	Natera, Inc.	Oscar Health Plan
FL22-000405	Natera, Inc.	Oscar Health Plan
FL22-000406	Natera, Inc.	Oscar Health Plan
FL22-000407	Natera, Inc.	Oscar Health Plan
FL22-000408	Natera, Inc.	Oscar Health Plan
FL22-000410	Natera, Inc.	Oscar Health Plan
FL22-000411	Natera, Inc.	Oscar Health Plan
FL22-000412	Natera, Inc.	Oscar Health Plan
FL22-000413	Natera, Inc.	Oscar Health Plan
FL22-000414	Natera, Inc.	Oscar Health Plan
FL22-000415	Natera, Inc.	Oscar Health Plan
FL22-000416	Natera, Inc.	Oscar Health Plan
FL22-000417	Natera, Inc.	Oscar Health Plan
FL22-000418	Natera, Inc.	Oscar Health Plan
FL22-000419	Natera, Inc.	Oscar Health Plan

Case Number	Provider Name	Respondent
FL22-000420	Natera, Inc.	Oscar Health Plan
FL22-000421	Natera, Inc.	Oscar Health Plan
FL22-000422	Natera, Inc.	Oscar Health Plan
FL22-000423	Natera, Inc.	Oscar Health Plan
FL22-000424	Natera, Inc.	Oscar Health Plan
FL22-000425	Natera, Inc.	Oscar Health Plan
FL22-000426	Natera, Inc.	Oscar Health Plan
FL22-000427	Natera, Inc.	Oscar Health Plan
FL22-000428	Natera, Inc.	Oscar Health Plan
FL22-000429	Natera, Inc.	Oscar Health Plan
FL22-000430	Natera, Inc.	Oscar Health Plan
FL22-000431	Natera, Inc.	Oscar Health Plan
FL22-000432	Natera, Inc.	Oscar Health Plan
FL22-000433	Natera, Inc.	Oscar Health Plan
FL22-000434	Natera, Inc.	Oscar Health Plan
FL22-000435	Natera, Inc.	Oscar Health Plan
FL22-000436	Natera, Inc.	Oscar Health Plan
FL22-000437	Natera, Inc.	Oscar Health Plan
FL22-000438	Natera, Inc.	Oscar Health Plan
FL22-000439	Natera, Inc.	Oscar Health Plan
FL22-000440	Natera, Inc.	Oscar Health Plan
FL22-000441	Natera, Inc.	Oscar Health Plan
FL22-000442	Natera, Inc.	Oscar Health Plan
FL22-000443	Jackson Memorial Hospital	UnitedHealthcare of Florida, Inc.
FL22-000444	Jackson Memorial Hospital	Simply Healthcare Plans Inc. dba Clear Health Alliance (Medicaid)
FL22-000445	Neuroshield Network SE, LLC	Florida Blue
FL22-000446	Neuroshield Network SE, LLC	Florida Blue
FL22-000447	Neuroshield Network SE, LLC	Florida Blue
FL22-000448	Neuroshield Network SE, LLC	Aetna Health, Inc.
FL22-000449	Neuroshield Network SE, LLC	Florida Blue

Case Number	Provider Name	Respondent
FL22-000450	Neuroshield Network SE, LLC	Florida Blue
FL22-000451	Neuroshield Network SE, LLC	Florida Blue
FL22-000452	Neuroshield Network SE, LLC	Florida Blue
FL22-000453	Neuroshield Network SE, LLC	Cigna Health Care of Florida, Inc.
FL22-000454	Neuroshield Network SE, LLC	Florida Blue
FL22-000455	Neuroshield Network SE, LLC	Florida Blue

The remaining claim disputes that were filed were not accepted for the following reasons:

- 7 were withdrawn by the provider
- 8 were dismissed as they were duplicate cases
- 12 were dismissed as they did not meet eligibility requirements
- 93 are currently under review for acceptance

The 563 claim disputes involved Aetna Better Health of Florida, Aetna Health Plan, Inc., Ambetter (Sunshine Health), AmeriHealth Caritas Florida, Inc., AvMed, Inc., Blue Cross Blue Shield of Florida, Blue Cross Blue Shield -Horizon, Bright Health Plan, Cigna Health Care of Florida, Inc., Clear Health Alliance, Florida Blue, Florida Health Care Plans, Humana Medical Plans, Inc., Maestro Health (Cigna), Molina Healthcare of Florida, Inc., NALC Health Benefit Plan, Oscar Insurance Company, Preferred Care Partners, Simply Healthcare Plans, Inc., Sunshine State Health Plan Inc., Tufts Health Plans, UMR United Healthcare of Florida, Inc., United Healthcare Community Plan, UnitedHealthcare of Florida, Inc., Vivda Health Medicaid and WellCare of Florida, Inc. (Staywell).

The claim dispute amounts filed ranged from a low of \$539.17 to a high of \$1,001,694,838.00. Each claim dispute generally represents several aggregated claims.