

Florida HIE eHealth Exchange Gateway Use Cases and Policies November 21, 2014



**Florida Health Information Exchange
Coordinating Committee**



About eHealth Exchange

- Florida HIE completed onboarding the eHealth Exchange in July 2014
- Florida HIE participating organizations (“Nodes”) may elect to participate in eHealth Exchange through Florida HIE gateway
- Nodes wishing to participate sign the eHealth Exchange addendum to the Patient Look-Up subscription agreement



Initial Use Cases

- Two use cases for participation of the Florida HIE in the eHealth Exchange.
 - Emergency department exchanges
 - Exchanges with the Social Security Administration for disability determinations
- Use cases selected to initiate exchange
 - Consistent with Florida law consent requirements for sensitive conditions
 - Require query exchange (pull) for patient discovery rather than direct exchange (push)
 - Enable incremental development of workflows and experience with privacy controls



Policies for Gateway Exchange Partners

- Exchange partners must agree to obtain consent to query and provide the consent if requested by a Florida node
- Consent forms must provide for explicit consent by listing the appropriate types of sensitive conditions and including the name of the physician or hospital that is authorized by the patient to access their records



Verifying Consents from Gateway Exchange Partners

- For Emergency Department exchange, consent request and documentation will be sent using Direct Messaging
- For SSA exchange, the Florida HIE will receive consents and provide to nodes as requested using Direct Messaging
- Failure to produce documentation will be cause for cessation of exchange unless the exchange partner comes into compliance



Establishing Exchange Partners

- Policies will be provided to organizations requesting to exchange with Florida HIE via the eHealth Exchange gateway
 - Outreach in coordination with Florida HIE nodes wishing to exchange
- Exchange partners must complete a readiness questionnaire to document
 - Awareness of Florida consent requirements
 - Understanding of use case for emergency department exchange
 - Ability to exchange for emergency department treatment



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Questions?

