

Florida HIE Trust Services Pilot



Florida Health Information Exchange

Florida HIE Services

- Direct Secure Messaging (DSM)
 - Health care providers can use DSM to receive clinical documents from hospitals and other providers via web based email
 - In establishing the DSM service, the Florida HIE operates as a Health Information Service Provider (HISP). A HISP provides secure transport for messages and clinical documents using Direct specifications

Meaningful Use

- Documents sent via the web-based email portal do not allow users to meet Meaningful Use
- In order to meet Meaningful Use, documents must be sent directly out of an EHR system
- Facilities or EHR vendors that serve as their own HISPs can connect to DSM through a HISP to HISP connection to meet Meaningful Use
- Providers can register for DSM at no cost and receive documents in their DSM accounts from hospitals and other providers that wish to meet the Meaningful Use requirements

Background

- Some Florida hospitals and EHR vendors have approached the Florida HIE about establishing HISP connections for Meaningful Use
 - Uncertainty about adequacy of existing connections
 - A majority of hospitals have to meet Meaningful Use Transitions of Care in 2014 so need connections
 - Many physicians will not need to meet Meaningful Use Transitions of Care until after 2014
- Establishing a trust service allows HISPs to interconnect with other HISPs

Proposed Solution

- Establish a trust service that allows HISPs to connect with DSM, the Florida HIE HISP, and each other
- The Florida HIE will offer HISP Trust Services with three options
 - Trust bundle* without DSM
 - Trust bundle with DSM
 - DSM only

**Trust bundle: a group of HISPs that exchange trust anchors, creating a community for secure transport of clinical documents*

Trust Services Pricing

- Trust bundle fees
 - Annual fee of \$7,500 for participation in the trust bundle that does not include connection to DSM
 - An additional fee of \$25,000 for up to 15,000 transactions applies to trust bundle participants that also want a connection to DSM
- HISP-to-HISP (with DSM only)
 - Annual fee of \$7,500 plus \$25,000 for up to 15,000 transactions

Process to Participate in Trust Services

- Organizations must complete a HISP Readiness Questionnaire
- Organizations must demonstrate benefit to current Florida HIE participants
- AHCA reviews and approves
- Organizations execute agreement with Florida HIE Vendor (Harris Corporation)
- Organizations agree to provide user directory for posting on the Florida HIE website

Recent Developments

- Cerner is considering connecting their HISP to DSM
- Several Epic hospitals are actively working to connect as their own HISP to the Florida trust service
- Quest and Surescripts are informed and considering options
- Other hospitals have indicated no need for connections outside of their affiliations for Meaningful Use

Future

- The Trust Service will continue to be offered if it meets the needs of Florida health care providers
- Trust Service must cover costs of scaling up DSM, hosting, help desk, servers
- Another alternative is that web-based email (DSM) will be restricted to those that rely on it for other HIE services

Questions?

- Florida HIE for HIE operations
<https://www.florida-hie.net/>
- FHIN for policy, metrics, and advisory groups
<http://www.fhin.net/content/floridaHie/>