

Health Information Exchange Coordinating Committee Meeting Minutes

Meeting Date: May 16, 2014

Time: 10:00 a.m. – 1:00 p.m.

Location: Agency for Health Care Administration
Bldg.3, Conference Room A
2727 Mahan Drive
Tallahassee, FL 32308

Members Present: Jeff Gregg for Secretary Dudek, Chair; Bill Bell; Beth Butcher for Tom Herring; Craig Dalton; Jarrod Fowler; Tab Harris for Jordan Firfer; Michael Jackson; Peter Kress; Meredith Marsh for Kevin Kearns; David Milov, M.D.; Mary Pat Moore for Wences Troncoso; Gay Munyon; Dennis Saver, M.D.; Reginald Smith, Ed.D.; Kim Tendrich; and Karen van Caulil, Ph.D.

Members Absent: Ronald Burns, D.O.; and Karen Koch

Staff Present: Alexander Añe, Dylan Dunlap, Heidi Fox, Milly Hardin, Aaron Parsons, Joy Styrcula, Carolyn H. Turner, and Dana Watson

Interested Parties Present: Makeshia Barnes, Florida Department of Health; Peter Barnick, Broward Health; Rebecca Brown, USF Health – PaperFree Florida; Benjamin Browning, Florida Association of Community Health Centers; Gigi Cowart, Harris Corporation (Harris); Kevin J. Guiles, DSS, Inc.; Kamal Hamdan, Preferred Medical Plan, Inc.; Bob Harmon, M.D., Cerner Corporation; William B. Hightower, Florida Osteopathic Medical Association; Krischell Harris, Agency for Health Care Administration, Agency Intern; Frank Lillo, Health Choice Network, Inc.; Andrew Marcus, Florida Office of Insurance Regulation; Cindy Mathis, Jackson Hospital; Neil Skene, MedAffinity; Julia Smith; Sulie Anna Tay, Cisco Consulting Services; and Monica Tremblay, Ph.D., Florida International University

Meeting Materials: Agenda, Minutes, Event Notification Service (ENS) Plus Presentation, Patient Look-Up (PLU) User Group Report, Quarterly Florida Health Information Exchange (HIE) Report/Plan and Presentation, Direct Secure Messaging (DSM) Transition Presentation, Regional Extension Center (REC) Milestones; Perceptions of Health Information Exchange by Behavioral Health Centers and Contract Renewal Presentation

Copies of meeting materials are posted at: <http://www.fhin.net/content/committeesAndCouncils/index.shtml>

Call to Order, Welcome, and Roll Call: Mr. Jeff Gregg called the meeting of the Health Information Exchange Coordinating Committee (HIECC) to order at 10:00 a.m. He welcomed attendees and announced that Bethesda Health had moved to production for Patient Look-Up as of May 15, 2014. Bethesda Health has on-boarded two hospitals and four health clinics.

Ms. Heidi Fox reviewed the agenda and conducted the roll call.

Review and Approval of Minutes: Ms. Fox asked the committee to review the minutes from the March 7, 2014, meeting. There were no corrections. She asked for a motion to approve the minutes which were unanimously approved.

Previous Action Items: Ms. Carolyn Turner reviewed action items from the previous meeting.

1. The Agency will provide information on the number of health care providers registered in DSM by type of provider.
2. The Agency will compile a list of health care providers impacted by the DSM fee for more than five (5) mailboxes and coordinate with Ms. Diane Gaddis to inform the affected health care providers.

She reported that the action items have been completed. Item 1 was sent to Mr. Michael Jackson and HIECC members. The Agency provided the information requested to Ms. Gaddis. DSM transition will be discussed further today.

Event Notification Service Plus: Ms. Pamela King presented on the Event Notification Service (ENS) Plus. The ENS enables alerts of health care encounters from hospitals and other health providers to health plans. ENS Plus will enable hospitals to send alerts directly to ambulatory providers. The benefit of the service is to promote better coordinated care. Ms. King indicated that the PLU User Group is establishing a work group to guide the development of the new service.

Ms. King asked if there were any questions and there were none.

Patient Look-up User Group Report: Mr. Peter Barnick presented an update on the PLU User Group. He reported that the PLU User Group continued to review PLU onboarding and usage. The PLU User Group agreed on a change to PLU storage requirements for clinical care summaries to reduce duplicate storage and documentation requirements. The PLU User Group reviewed the requirements for exchange with the Social Security Administration through the eHealth Exchange.

Regarding other services, the PLU User Group reviewed DSM transitioning plans and the status of ENS adoption. The PLU User Group also reviewed reporting requirements for physicians accessing PLU using hybrid services. FIU presented on plans for a consumer survey and requested feedback from the group.

Dr. Dennis Saver asked about the hybrid PLU services. Mr. Barnick explained that physicians can query PLU but cannot be queried as they are not integrated to share data. Ms. Fox explained that currently Strategic Health Intelligence (SHI) is the only provider of hybrid PLU services. SHI would report the amount of hybrid PLU services transactions.

Dr. Saver indicated that he would like to assist in streamlining the workflow to encourage physician use of the hybrid service. Mr. Craig Dalton said that the workflow has recently been changed to make the steps in the process clearer. He said that some of the process is necessary to protect other users of the Florida HIE. Mr. Barnick noted that physicians are encouraged to integrate and share data for PLU as much as can be made available.

Quarterly HIE Plan & Report: Ms. Gigi Cowart, Harris Project Manager, presented the quarterly HIE report through April 2014, and planning through June 2014.

Highlights of the quarter were continued progress in PLU onboarding with the move to production of Marin Health System in March and the Tampa Bay Regional Health Information Organization (RHIO) kick-off to begin onboarding. The Florida HIE completed eHealth Exchange testing and was conditionally accepted as a participant pending moving to production.

Mr. Reginald Smith asked when the Florida HIE expects to be in production with the eHealth Exchange and Ms. Cowart responded that the expected timeframe is June 2014.

Atlantic Coast HIE, Bethesda Health, Broward Health, Florida Hospital/Adventist Health Systems, Martin Health System, SHI and UF Health are in production. The Harris team worked with other organizations in various stages of the onboarding process. These include Bethesda Health, now in production, Department of Health (DOH), Community Health System (CHS) formerly Health Management Associates, Inc. (HMA), Orlando Health, Senior Home Care and Tampa Bay RHIO. Ms. Cowart noted that Community Health Centers Alliance is no longer onboarding.

Ms. Cowart reported on PLU transactions. She reported 2,021 successful patient discovery queries and 2,010 documents retrieved in April 2014. Inbound transactions for patient discovery were reported by all nodes.

Ms. Cowart reported on ENS. She reported 91 alerts issued during April 2014 from Broward Health to WellCare. There were 8,164 DSM transactions in April.

Florida HIE project plans through June include beginning DSM service transition to an accredited vendor. PLU onboarding activities will continue and activities to complete the Florida HIE's move to production in the eHealth Exchange.

Mr. Smith asked about Community Health Centers Alliance. Ms. Fox explained that their challenge was disparate electronic health record systems making it difficult to develop an HIE to connect. Dr. Saver asked about the patient discovery and the matching process. Mr. Barnick explained that unsuccessful queries meant that no records were found

which must be an exact match. Mr. Smith asked about meeting the patient consent requirements of federal eHealth Exchange partners and Mr. Barnick noted that the Florida HIE obtains patient consent to query.

Direct Secure Messaging Transition: Ms. Turner presented on the transitioning of DSM to new service provider. Ms. Turner said that the transition is necessary to reduce DSM costs in the Florida HIE budget. By outsourcing the service, the costs of DSM is removed from the budget and an improved service for meaningful use can be offered. There will be mail box fees for the new service. The added value of the new service is that the Agency is contracting with an accredited vendor which means that users of the new service will be able to exchange messages with more users, provided users are using a service that is also accredited. The Agency's goal is to have the service opened up to new registrants by October 1 or earlier if possible.

She asked if there were any questions about the transition.

Dr. Saver asked how current physician users would be transitioned. Ms. Fox indicated that providers would be notified of the change in services no later than July 1 and information on fees for the new service would be provided. Dr. Saver asked to have the notice distributed to HIECC members.

Regional Extension Centers Reports: Ms. Fox noted that individual REC milestones as of April 30, 2014 are included in Tab G. All RECs have met milestones 1 and 2, and are working toward completing milestone 3. The South Florida REC has completed milestone 3. She asked if representatives of the RECs had any additional comments to make or if the HIECC members had any questions.

Ms. Meredith Marsh with the South Florida REC indicated that the REC would assist with communications regarding DSM transition.

Project Evaluation Survey Results Presentation: Dr. Monica Tremblay reported on the results of a recent survey of behavioral health centers. She reported that nearly 30% of respondents utilize electronic records only and 64% use both paper and electronic records. The growth of adoption is recent with 56% respondents using electronic health record systems exclusively having implemented in the prior year. Respondents indicated that barriers to adoption were the financial costs and the greatest benefit was improving quality of care. Respondents were aware of DSM but only 9% were users. Respondents indicated that there were concerns about the reliability of the network and understanding of what DSM offers.

Ms. Tremblay asked for questions and there were none.

Contract Renewal Update: Ms. Fox reported that the Agency is in process to renew the contract with Harris Corporation. The renewal scope of service will focus on maintenance of built infrastructure and services. The vendor is collecting user fees to sustain operations going forward. The Agency has obtained approval of its funding request to the Centers for Medicare and Medicaid Services (CMS) for facilitated onboarding to increase the number of hospitals participating in PLU.

The budget has not yet been finalized but is expected to be between \$1.5 and \$2.0 million. The sustainability of each service will be evaluated separately. Contract deliverables are the expected service levels to be met by the vendor.

Mr. Dalton asked how many nodes are required for sustainability of PLU. Mr. Turner indicated ten nodes are sustainable for the next year but more are needed for longer term value and sustainability.

Agency Updates: Ms. Turner gave a brief update on the Agency's HIE activities.

The Agency is updating its websites and FHIN.net is being updated as part of this effort.

The Agency is outreaching all Florida HIE services offerings with a focus on PLU, hybrid PLU and ENS while DSM is in transition. The Agency participates in Southeast Regional HIT-HIE Collaboration (SERCH), National Association for Trusted Exchange (NATE), Healthway and DirectTrust informational calls.

Ms. Turner indicated that the Office of the National Coordinator for Health Information Technology has not yet received the first quarter 2014 statistics from Surescripts. The e-prescribing rate was 56% in Q4 2013 up from 51% Q3 and 48% in Q4 2012. She indicated that the updated numbers would be posted on the website when available.

Ms. Turner reported on the Medicaid EHR Incentive Program statistics are through May 9, 2014. There have been **420** payments totaling **\$287,881,845** to hospitals (**\$133,220,372** to **249** hospitals for meaningful use (MU), **171** unique hospitals paid) and **7563** payments totaling **\$138,494,790** have been made to eligible professionals (**\$14,217,678** to **1684** eligible professionals (EPs) for MU, **5879** unique EPs paid).

Ms. Turner announced that the next HIECC meeting is tentatively scheduled for August 15, 2014. The Advisory Council is planned as a webinar for June 18, 2014 at 10:00 am.

Dr. Saver asked for the status of the Medicaid Electronic Health Record Incentive Program in regards to funding. Ms. Fox indicated that the program was suspended due to lack of funding authority to meet obligations. She indicated there is additional funding authority in the budget that will be sent to the governor.

Meeting Summary, Next Steps, and Adjourn: Ms. Fox reviewed the action items from the meeting:

- 1) The Agency will send the DSM re-sign notice to HIECC members when available.
- 2) Dr. Saver volunteered to assist in review of the SHI hybrid PLU workflow.

Adjournment: There being no further business to discuss, the committee adjourned at 11:20 a.m.