Health Information Exchange Coordinating Committee Meeting Minutes

Meeting Date: February 20, 2015

Time: 10:00 a.m. – 12:00 p.m.

Location: Agency for Health Care Administration
Bldg.3, Florida Center Conference Room
2727 Mahan Drive
Tallahassee, FL 32308

Members Present: Molly McKinstry for Secretary Dudek, Chair; Bill Bell; Jarrod Fowler; Tab Harris; Tom Herring; Michael Jackson; Peter Kress; Kevin Kearns; Dennis Saver, M.D.; Kim Tendrich; Wences Troncoso; and Karen van Caulil, Ph.D.

Members Absent: Ronald Burns, D.O.; Craig Dalton; David Milov, M.D.; Gay Munyon; and Hal Perlman.

Staff Present: Dylan Dunlap, Carrie Gaudio, Heidi Fox, Milly Hardin, Aaron Parsons, Mary Schrenker, Joy Styrcula, Trish Tidwell, Carolyn H. Turner, and Dana Watson

Interested Parties Present: Makeshia Barnes, Florida Department of Health (DOH); Gigi Cowart, Harris Corporation (Harris); Robert Harmon, M.D., Cerner Corporation; Janicka D. Harris, DOH; Chris Phillips, Harris; Stacey Tompkins, Harris.

Meeting Materials: Agenda, Minutes, Event Notification Service (ENS) Update, Patient Look-Up (PLU) User Group Report, Quarterly Florida Health Information Exchange (Florida HIE) Report/Plan and Presentation, Outreach Update Presentation, Outreach Plan, Subscription Agreement Revisions 2015, Pediatrician Use of Hybrid PLU Demonstration Project, Meaningful Use Update

Copies of meeting materials are posted at: http://www.fhin.net/committeesAndCouncils/hiecc.shtml

Call to Order, Agency Updates, and Roll Call: Ms. Molly McKinstry called the meeting of the Health Information Exchange Coordinating Committee (HIECC) to order at 10:00 a.m. She welcomed attendees. Ms. Heidi Fox conducted the roll call.

Ms. McKinstry gave the Agency for Health Care Administration (Agency) update.

She announced the appointment of Nikole Helvey with the Health Planning Council of Northeast Florida as Bureau Chief of the Florida Center for Health Information and Policy Analysis. Ms. Helvey most recently held the position of Senior Vice President of Operations. Ms. McKinstry thanked Heidi Fox for her service as Interim Director following Jeff Gregg's departure.

Ms. McKinstry indicated that Certificate of Need nursing home bed awards would be announced today. She said that there were 18,000 nursing home beds proposed in the applications with 3,100 beds to be awarded.

Ms. McKinstry said that the Agency has been fielding questions at Committee meetings related to Agency programs and its budget prior to the start of the 2015 Legislative Session. She said the session will start the first Tuesday in March.

Review and Approval of Minutes: Ms. Fox asked the committee to review the minutes from the November 21, 2014, meeting. There were no corrections. She asked for a motion to approve the minutes which were unanimously approved.

Previous Action Items: Ms. Carolyn Turner reviewed action items from the previous meeting.

1) The Agency will provide association and contact lists for outreach to HIECC members.
2) HIECC members will provide feedback on outreach materials and potential outreach contacts.
3) Ms. Schrenker will add stage 2 information to the Electronic Health Record incentive program update slides.

She reported that item 1) was completed. Items 2) and 3) will be addressed today.

Event Notification Service Update: Mr. Aaron Parsons presented on the status of the Event Notification Service (ENS). The ENS enables alerts of health care encounters from hospitals and other health providers to health plans that subscribe to the

service. He noted that participation in ENS as a data source is one of the requirements for hospitals to receive LIP funding in fiscal year 2014-2015.

Progress in ENS onboarding is recognized through a series of achieved milestones. The first milestone is for the hospital to formally request to participate in ENS by submitting a readiness questionnaire and the signed ENS agreement. The second milestone is to successfully prepare for and complete connectivity in test. The third milestone is for the hospital to validate test messages, authorize go live and move into production.

Mr. Parsons reported that all 203 participating hospitals met the milestone 2 connectivity deadline of January 30, 2015. The deadline for milestone 3 is March 31, 2015. Mr. Parsons noted that 139 hospitals were in production as of today.

Mr. Parsons indicated that the Agency is outreaching to health plans and that two health plans, WellCare Health Plans and Sunshine State Health Plan have subscribed to the service. He reported that WellCare went live with the service this week. Sunshine State Health Plan is expected to complete the process soon.

Mr. Tab Harris asked if data sources were limited to acute care facilities or were ancillary providers included. Ms. Parsons responded that the data included inpatient encounters and emergency department (ED) visits.

Mr. Wences Trancoso asked whether admissions data was included and Mr. Parsons indicated that hospitals have the option of including admissions. He thought another issue was whether admissions for ED visits could be reported. Ms. Fox explained that admissions are not a requirement because of concerns about releasing restricted self-pay patient data.

Patient Look Up User Group Report: Mr. Davidson James gave the PLU User Group report. The PLU User Group met via conference call December 18, 2014. He reported that the PLU User Group received status updates from the nodes and Harris team. The PLU User Group reviewed consent policies related to participation in the eHealth Exchange and discussed procedures related to exchange with the Social Security Administration for disability determinations. The PLU User Group received Agency updated on the Event Notification Services, PLU outreach, and subscription agreement revisions for 2015. There were no questions from HIECC members.

Quarterly HIE Plan & Report: Ms. Gigi Cowart, Harris Project Manager, presented the quarterly HIE report through January 2015, and planning through April 2015.

Ms. Cowart noted that Mr. Parsons had covered the ENS deployments which are 100% connected as of the end of January 2015. Ms. Cowart also reported the monthly metrics for Direct Messaging.

Ms. Cowart reported continued progress in Patient Look-Up (PLU) onboarding. Orlando Health went live on the PLU service on December 8, 2014. Tampa Bay RHIO completed its second set of onboarding milestones required for CMS funding of facilitated onboarding.   The Harris team worked with other organizations in various stages of the on-boarding process. These include Community Health Systems (CHS), Community Health IT, and the Department of Health (DOH).

Ms. Cowart reported on PLU transactions. She reported 464 successful patient discovery queries and 368 documents retrieved in January 2015. Production nodes include Atlantic Coast HIE, Bethesda Health, Broward Health, Florida Hospital/Adventist Health Systems, Martin Health System, Orlando Health, Senior Home Care, Strategic Health Intelligence (SHI), and UF Health.

Dr. Dennis Saver asked about the reasons for the recent changes in PLU metrics showing greater numbers of unsuccessful queries. Ms. Turner explained that a group of anesthesiologists were querying Broward Health from SHI with a high match rate. Querying was discontinued due to problems in obtaining the data from Broward Health's Continuity of Care Document (CCD).   Florida Hospital has begun querying across the state to determine if there is any information available for patients treated at the hospital. The match rate is lower because there may be no information available for these patients.

Ms. Cowart presented the project plan for next quarter. Florida HIE project plans through April include continued ENS deployment activities for data sources and subscribing health plans and PLU on-boarding activities.

Outreach Update: Ms. Pamela King presented on the 2015 HIE Outreach Plan. She indicated that outreach efforts for the Medicaid Electronic Health Record and the Florida Health Information Exchange are coordinated for better use of resources. Outreach efforts include hosting webinars, attending professional association meetings, electronic mailings, and in-person meetings.

Ms. King outlined outreach plans for each of the services offered by the Florida HIE. She noted that the Direct Messaging service is used in conjunction with other services so outreach is integrated with outreach for those services. ENS outreach will focus on engaging health plans and later include outreach to data sources.

Ms. King showed the ENS outreach video available on the Florida HIE and invited members to view the PLU video available on the Florida HIE website. Outreach to large entities as potential PLU entrants will continue with additional outreach to smaller entities. Smaller entities may participate by joining through participating nodes or using a hybrid service.

She asked for questions and there were none.

Subscription Agreement Revisions 2015: Ms. Turner presented the proposed changes to the PLU Subscription Agreement, ENS Subscription Agreement, and General Participation Terms and Conditions. She reviewed the revisions review schedule and referred to the redlined documents included in HIECC member materials.

Ms. Turner highlighted proposed changes for the PLU Subscription Agreement. These include adding a term and termination provision specific to PLU, removing the reference to the Office of the National Coordinator for Health Information Exchange (ONC) in the whereas statement, and removing "only" regarding the description of the vendor's role. Ms. Turner indicated that the two proposed changes to the General Participation Terms and Conditions address edits to the document.

Ms. Turner then reviewed the proposed changes to the ENS Subscription Agreement. She noted that the ENS agreement is a newer agreement created for use in 2014. Proposed changes to the 2014 ENS agreement include adding a whereas statement that the purpose of ENS is to support coordination of care, adding a provision that the health plan accept acknowledgement of hospital copies of alert messages sent, requiring exclusion of restricted self-pay encounter data, and adding optional reporting of admissions, observation visits, urgent care visits. She noted that data sources may also remove all self-pay encounter data to ensure restricted self-pay encounter data is not included.

Ms. Turner asked for questions and there were none.

Pediatrician Use of Hybrid PLU Demonstration Project: Ms. Cortnie Fricot presented on the Use of Hybrid PLU by Pediatric Practices Demonstration Project. The project began in November 12, 2014 and ended February 20, 2015. The Center for the Advancement of Health IT (AHIT) coordinated the project with the purpose of testing the use of the HIE Direct service of Strategic Health Intelligence (SHI).

Ms. Fricot explained that outreach was conducted to engage three pediatric practices and assist them with registration in the HIE Direct service. Following registration, the project team worked with the pediatric practices to facilitate use of HIE Direct. Pediatrics use cases included transition of care document requests to ensure continuity of care for newborns, pediatric emergency department visits and post-operative care.

Ms. Fricot reviewed challenges to the project. These included identifying whether the provider had a Direct Trust accredited account and lack of discrete fields for entering data when querying. She indicated the query form could be more intuitive and user friendly.

Ms. Fricot said the 77 total PLU requests were made and nine results were returned through February 9, 2015. She indicated that two of the practices were interested in continuing with the service. She recommended that the Agency work Florida HIE participants to ensure records are available for query and expand available data sources. She noted that participants were enthusiastic about the potential of the service.

Dr. Saver said that the demonstration project was a good start. He asked why patient consent was required. Ms. Fox responded that consent was required because data for sensitive conditions might be included. She explained that the consents are retained so that the consents are auditable by SHI.

Ms. Fox asked if there were any problems in querying newborns due to lack of identifiers. Ms. Fricot indicated that AHIT was investigating when known patients were not found for an explanation.

Mr. Parsons asked if operative notes were included in the information obtained and Ms. Fricot indicated it was her understanding that operative notes were available.

Meaningful Use Update: Ms. Mary Schrenker gave a status report on the Medicaid EHR Incentive Program. She reported that as of February 6, 2015, 6556 eligible professionals and 174 eligible hospitals have received incentive payments. Total payments to eligible professionals were $162,949,301 and total payments to hospitals were $301,635,256.

Ms. Schrenker reported that 33 hospitals are eligible for stage 2 of meaningful use in 2014. Many hospitals have completed the Medicaid incentive program and others have not yet completed two years of meaningful use so are not eligible. There are 625 eligible professionals scheduled for stage 2 in 2014.   The grace period for program year 2014 ends June 30, 2015.

Ms. Schrenker referred to the CMS notice of their plans to issue proposed rules for the 2015 program year. The proposed rule will include a 90 day reporting period extension as indicated by CMS and other changes. The proposed rule is expected soon. The Agency's attestation system will be updated for 2015 once the final rule is published.

There were no questions on the presentation.

Agency Program Updates: Ms. Turner gave a brief update on other HIE related activities.

Program metrics have been updated on www.FHIN.net including production and onboarding PLU and ENS participants, transactions, and covered beds. Direct Messaging participating organizations and transactions are also updated monthly.

The Agency attends SERCH, Healtheway, and DirectTrust informational calls to monitor interstate HIE activity.

The Agency is receiving state-level statistics from Surescripts enabling tracking of Florida quarterly e-prescriptions and e-prescribers. Using this data, the e-prescribing rate for Q4 2014 is 61.1% an increase from Q3 2014 which was 54.5%.

Ms. Turner noted that the Advisory Council is meeting as a webinar on March 20, 2015 at 10 am. The Advisory Council will review the 2015 subscription agreement revisions. She announced that the next HIECC meeting is tentatively scheduled for May 29, 2015**.**

Ms. Turner announced that the Agency will hold an HIE symposium June 26, 2015 in Tallahassee at the Turnbull Center on FSU campus. The theme of the symposium is "Helping Florida Get HIT Connected." The meeting will begin at 8:15 am and end at 1 pm with an opportunity for stakeholders to continue discussions in a different venue. This is a public meeting open to all interested parties at no charge. Attendees are encouraged to register in advance when on-line registration is available in early March on the Florida HIE website.

Meeting Summary, Next Steps, and Adjourn: Ms. Fox reviewed the action items from the meeting:

1) The Agency will report on the resolution of CCD usability issues that have affected querying to Broward Health by SHI users.

Adjournment: There being no further business to discuss, the committee adjourned at 11:30 a.m.