



October 03, 2022

Statewide Medicaid Managed Care (SMMC) Policy Transmittal: 2022-09

Applicable to the **2018-2023 SMMC contract benefits** for:

- Managed Medical Assistance (MMA) and MMA Specialty
- Long-Term Care (LTC)
- Dental

Re: Dental Plan Performance Measures and Enrollee Satisfaction Survey Requirements for July 1, 2023 Reporting

The dental plan must collect data and report on the following performance measures, certified via a National Committee for Quality Assurance (NCQA) certified Healthcare Effectiveness Data and Information Set auditor. (Attachment II, Section IX.B.2.c., Table 4) The dental plan must contract with a qualified, Agency-approved, NCQA-certified survey vendor to administer the surveys. The minimum sample size is five thousand (5,000), with a target of four hundred and eleven (411) completed surveys. The survey must be administered according to the NCQA mixed methodology (two-wave mail protocol with telephone follow-up of at least three (3) but no more than six (6) attempts). (Attachment II, Section IX.D.1.b.(1)) The purpose of this policy transmittal is to notify the dental plan of changes in the performance measures and enrollee satisfaction survey requirements for July 1, 2023, reporting.

Dental Plan Performance Measures for July 1, 2023, Reporting (Measurement/Calendar Year 2022)

The only changes to the performance measures for the dental plans are updates to the steward/source of the performance measures in Attachment II, Section IX.B.2.c., as indicated below:

TABLE 4 PERFORMANCE MEASURES	
Healthcare Effectiveness Data and Information Set (HEDIS)	
1.	Annual Dental Visits – (ADV)
Child Core Set	
2.	Sealant Receipt on Permanent 1 st Molars – (SFM-CH)
3.	Oral Evaluation – (OEV-CH)
4.	Topical Fluoride for Children at Elevated Caries Risk – (TFL-CH)
Dental Quality Alliance	
5.	Ambulatory Care Sensitive Emergency Department Visits for Dental Caries in Children – (EDV-CH)
6.	Follow-up after Emergency Department Visits for Dental Caries in Children – (EDF-CH)



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7.	Ambulatory Care Sensitive Emergency Department Visits for Non-Traumatic Dental Conditions in Adults – (EDV-A)
8.	Treatment Services (Pediatric Measure) – (TRT-CH)
9.	Caries Risk Documentation - (CRD)
Agency-Defined – Based on CMS-416	
10.	Dental Treatment Services - (TDENT)
11.	Preventive Dental Services - (PDENT)

If you have questions or concerns, please contact your Agency contract manager.

Sincerely,



Tom Wallace
Deputy Secretary for Medicaid

TW/vb

Attachment: Dental Plan Performance Measure Specifications for July 1, 2023 Reporting