

Holmes County, Florida

- Population 20,000
- White 90% Black 6.5% Other 3.5%
- Below Poverty Level 19.9%
- Median Household Income \$32,247
- Median Age 41.5
- Entire County Designated Rural
- Entire County Designated HPSA Primary Care
- One 20-Bed Critical Access Hospital

LIP Budget

Total LIP Budget = \$750,000.00

- Total salaries and benefits (MD, ARNP, RNs, LPNs, and 2 administrative workers) = \$600,922.00
- Contracted services (mental health, ARNPs for evening clinic, dental, diagnostics such as X-ray and ultrasounds) = \$108,750.00
- Other (patient education and outreach, information technology, office equipment, operating expenses such as fingerprinting and medical supplies and client incentives) = \$40,328.00
- LIP Match (29.08%) pulled from local general revenue and primary care dollars= **\$218,100.00**

Contracted Cost

- Mental health psychiatrist \$150.00 per hour
 *yearly contract amount \$15,600.00
- Mental health counselor \$80.00 per hour
 *yearly contract amount \$6,240.00
- Family Health Care of Chipley \$133.00 per hour
 *yearly contract amount \$52,800.00
- Vision \$55.00 per exam
 *yearly contract amount \$3,300.00
- Doctor's Memorial Hospital Medicaid rate
 *yearly contract amount \$30,000.00
- Dental varies depending on treatment plan
 *yearly contract amount \$34,000.00
- Patient's Result Network \$250.00 per month (500 messages)

Contracts

- 2 providers are part-time DOH employees and the other 3 are contracted through local physician practice- Family Health Care of Chipley
- Dental Statement of Work
- Life Management Statement of Work
- Vision
- Doctor's Memorial Hospital
- Patient's Result Network (patient's call to obtain test results)
 - *Dental, mental health, and podiatry are referrals through the health department's physician or nurse practitioner.

Partnerships

Doctor's Memorial Hospital (DMH)

- ER diversion for clients deemed non-emergent
- Discharge planning for patients with no medical home
- Provides diagnostic test (x-ray, US, HIDA scan) at Medicaid rate
- DMH refers clients for nutrition consults

Other Partners

Holmes County Free Medical Clinic

- LIP program provides labs
- Volunteers through DOH
- DMH provides a limited number of free x-rays and diagnostics

Local Providers

- Refer patients to after-hours clinic
- Refer patients for nutrition consults

What needs has the LIP clinic met?

- A Primary Care Clinic that is open after 5:00 PM (normal working hours)
- ER Diversion: An option for primary care needs that are not deemed an emergency
- Hospital Discharge Care Coordination that connects clients with available resources to meet their health needs
- Specialty referrals: For medical care such as mental health, dental, podiatry, and optometry for uninsured patients who are unable to afford services
- Diabetic case management encompassing nutrition education on a monthly basis
- Prescription assistance program to help clients with medication
- Healthy cooking demonstration classes

LIP Services

- Evening clinic
- Prescription assistance program
- Specialty referrals (Vocational Rehabilitation and Bay Cares, Inc. in addition to doctors who take Medicaid)
- Discharge Care Coordination
- Nutrition consults

Prescription Assistance Program (PAP)

 Prescriptions filled between July 1, 2011-June 30, 2012 totaled 1,644

 Total yearly value for medication obtained amounted to \$568,179.32

Nutrition Consults

- From March 2011 until June 30, 2012, 26 participants lost a total of 206.6 pounds.
- Local physicians continue to refer patients.
- On average, there are around 8-12 new consults each month.
- Each client is seen every 4 weeks.
- 70 % of Holmes County adults are overweight or obese.

Care Coordination and Specialty Referrals

 There were 51 clients in diabetic care coordination between June 2011 and July 2012.

 There were 333 specialty referrals between June 2011 and July 2012.

Specialty Referrals

Allergist - 1 **Dermatology - 21** Ear, nose, and throat - 28 **General surgery - 24** Nephrology - 5 Gynecology - 1 Ophthalmology - 4 Pain management - 13 Psychology - 4 **Pulmonology** - 19 Sleep study - 3 **Urology** - 5

Cardiovascular - 31 **Endocrinologist** - 12 **Gastrology** - 36 **Hematology** - 5 Neurology - 31 **Oncology - 1** Orthopedic - 51 **Podiatry** - 5 Physical therapy - 1 **Rheumatology** - 9 Spine - 14 Vascular - 5

Monthly Referrals

Amount of monthly referrals:

Mental health = 11

Dental = 8

Vision = 4

Podiatry = 4

Diagnostic test (x-ray, ultrasound) = 5

LIP Clinic

 There were 3,712 unduplicated individuals served between June 2011 and July 2012

 Total LIP services for that time period was 15,939

 Total ER diversions for the time period totaled 1,300

LIP Clinic

Most common complaints seen in the LIP clinic include:

- Sore throat (most often strep)
- Ear ache
- Skin abscess (most often staph)
- Cough/ congestion
- Nausea/ vomiting/ diarrhea
- Sinuses
- Upper respiratory infection
- Urinary tract infection
- Occasional skin laceration
- Gout exacerbation

The LIP program works to expand access to care for the uninsured and to address chronic disease management, utilizing preventative measures through a multidimensional approach of various healthcare professionals. This approach aims to meet the healthcare needs of the community, keep patients out of hospitals, and reduce costly emergency room visits.

