

Federally Qualified Health Centers

Report to the Low Income Pool Council

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FQHC Service Locations



FACHC Fast Facts

- 45 FQHCs
- More than 300 service locations (an additional 8% over 2009)
- In 2010 Florida's CHCs:
 - Saw an additional:
 - 60,000 new patients
 - Since 2005, FQHCs have seen a 61% increase in total patients – with over 50% uninsured
 - Continued expanding the number of center locations thanks to LIP to serve these additional patients
 - Among the most critical shortages of providers, we expanded our dental services to include sites at 33 CHCs
 - Increased the number of FTEs by 72% since 2005

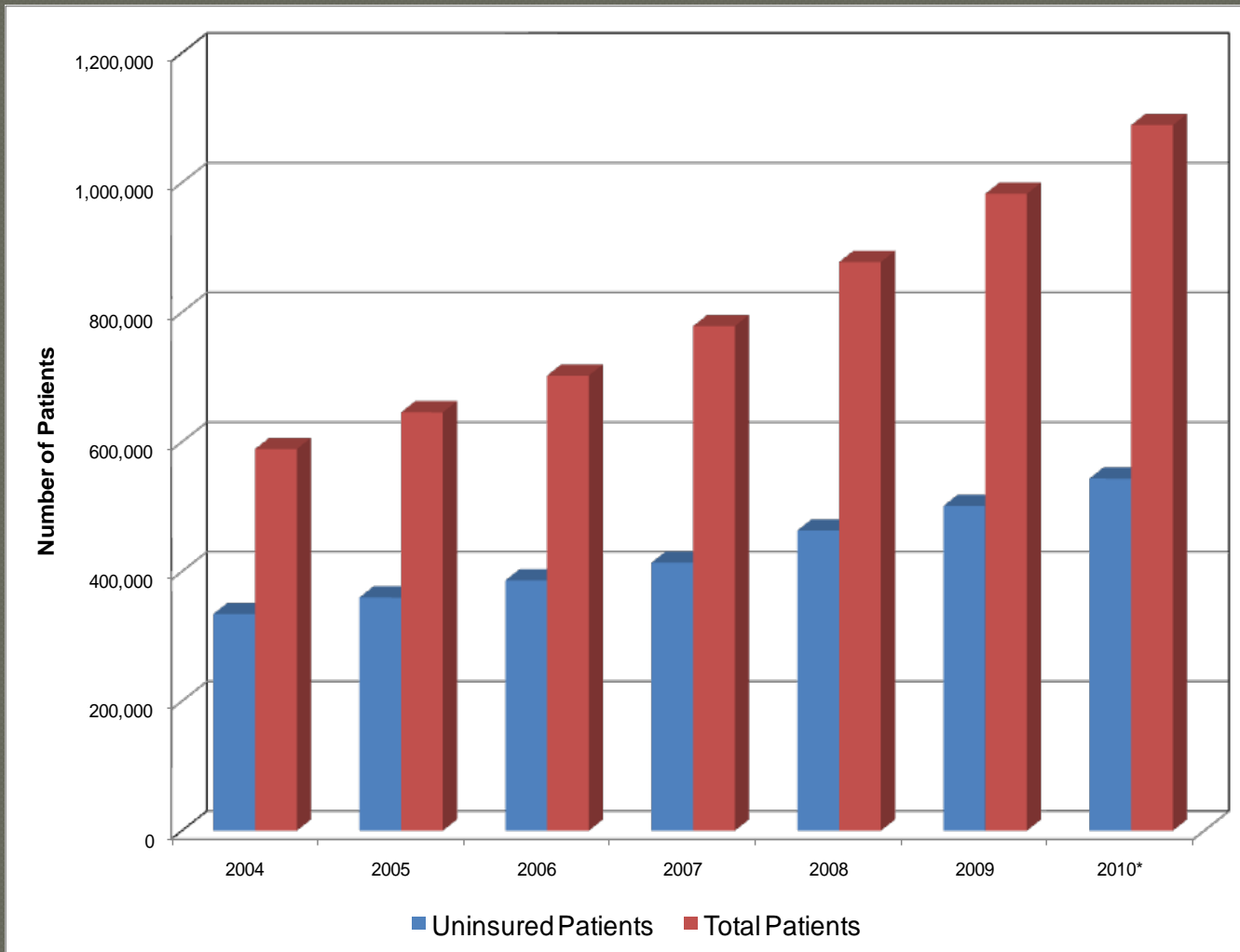
FQHC Accountability

- FQHCs continue the commitment made to this council, AHCA, the Legislature, and the people of Florida to open our doors to see all patients.
- Throughout this (LIP) program we have partnered with hospitals, health departments, and other providers to make sure all people have a place to get health care.
- The FQHC program will continue to expand its services to greater numbers of uninsured via site expansion, increased hours and additional services in existing locations.

FQHC Medical Homes

- Florida's Federally Qualified Health Centers are community-based health care providers serving as the medical home to more than 1,000,000 patients in 2010 with nearly 4,000,000 visits
- - This leads to a reduction in costs and extends public and private health care resources.
- - FQHCs have a federal mandate to serve ALL patients, regardless of their ability to pay

Community Health Center Patient Numbers 2004 – 2011



* 2010 data are conservatively estimated based on historical data

Stable Cost of FQHC Service Provision

	2005	2006	2007	2008	2009	2010
FQHC Cost Per Patient	\$461	\$463	\$477	\$473	\$473	\$489

Dentistry at Florida's FQHCs

33 FQHCs currently provide dental services

	2006	2007	2008	2009	2010
Dentists	65.00	77.29	84.14	98.27	113.36
Hygienists	32.08	34.75	40.78	46.26	54.23
Technicians	150.75	160.84	184.41	215.41	267.23
Patients	106,700	122,661	136,657	157,944	185,976
Encounters	246,783	274,630	321,448	395,061	461,980

Example of Utilization of LIP Funds at FQHCs

- The primary care safety net in Broward County is overburdened. LIP funds were used at Broward Community Family Health Center to continue in support for increased hours of a Physician Assistant, 3 FTE clinical support staff (CNA, 1.5 Med Records-HIM Clerks, .5 front desk) and the addition of a new Family Nurse Practitioner who started in April 2011.
- This enabled BCFHC to provide increased capacity, improve efficiencies with specialty referral processing and improve timely access to care for those who were unable to obtain an immediate appointment. This eliminated 3 to 4 week waiting lists and increased capacity for emergency walk-ins and/or same day appointment.
- BCFHC increased the hours of a PA (from 24 hours to 40 hours) and a new FNP who began April 2011, increasing a total of 4,418 visits at various locations.
- BCFHC has experienced an increase 3,072 patients. This is an increase of approximately 47%. Of these new patients, 35% were uninsured and 29% were Medicaid patients.

Example of Utilization of LIP Funds at FQHCs

- At Escambia Community Clinics in Pensacola LIP funds are used to offset a portion of uninsured care and uncompensated care. Last year ECC saw 21,270 no pay visits.

With a portion of the funds, ECC was enabled to bring aboard hospital patient navigators to assist in ER diversion for the FQHC. ECC placed 7 FTEs in hospitals who have referred over 1,600 patients to the FQHC. Of those 1,600 referrals, 750 have been seen at the health center and now call ECC their medical home.

Example of Utilization of LIP Funds at FQHCs

- Tampa Family Health Centers in Hillsborough County utilized LIP funds to add two additional medical providers at West Waters Health Centers and two additional providers at newly opened Dale Mabry Health Center. The funding for the calendar year 2010/2011 continued to support these service expansions.
- As result, TFHC was able to provide services to 6,618 more patients, including 3,493 uninsured and 1,744 Medicaid recipients. These accounted for 12,487 medical visits.

Questions?

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