

Citrus County

Low Income Pool Funded Programs
Teresa Goodman ARNP, PhD

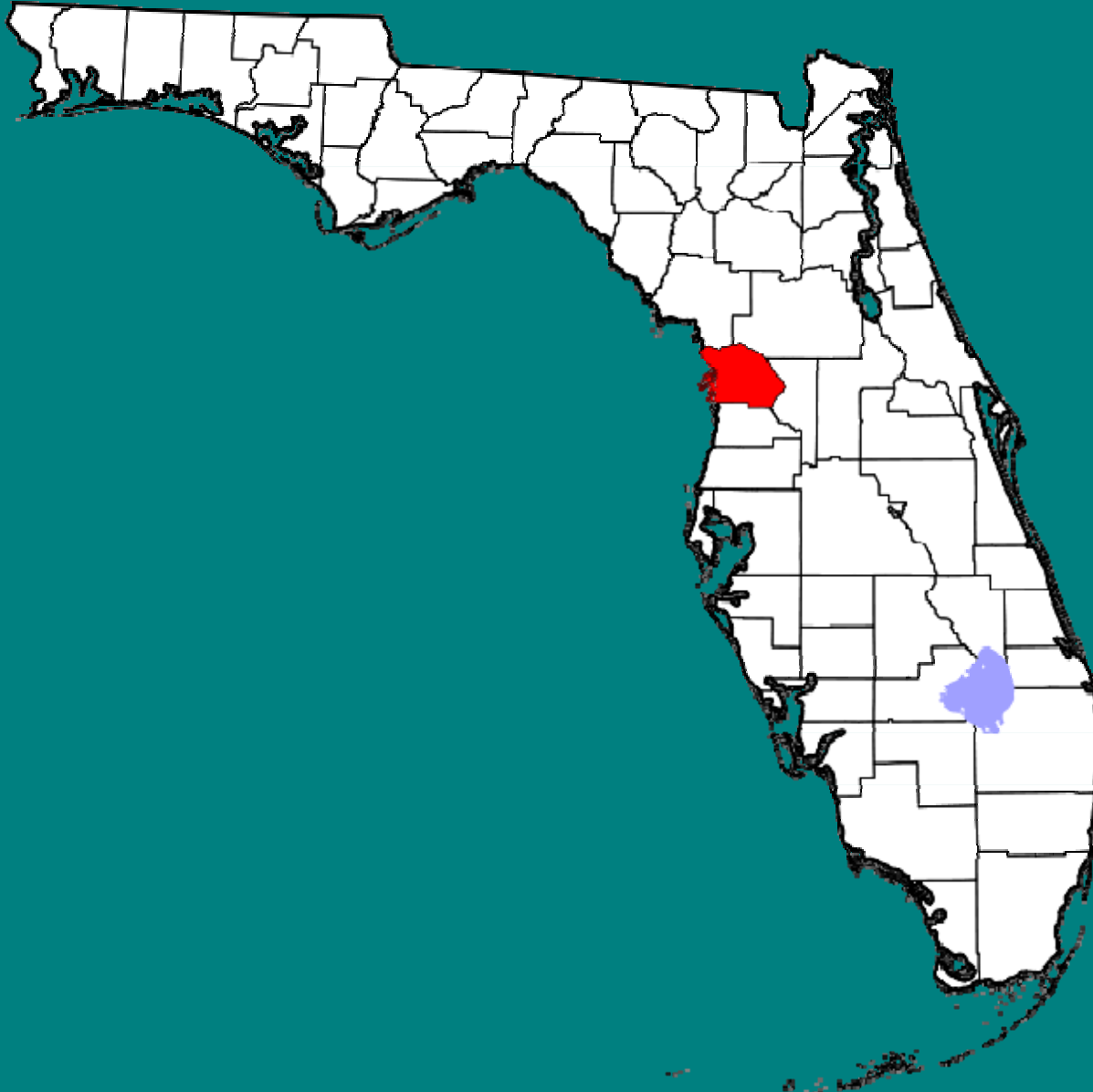


Citrus County Health Department/George A. Dame Community Health Center

Citrus County



Citrus County Health Department
George A. Dame Community Health Center





Citrus County Health Department
George A. Dame Community Health Center

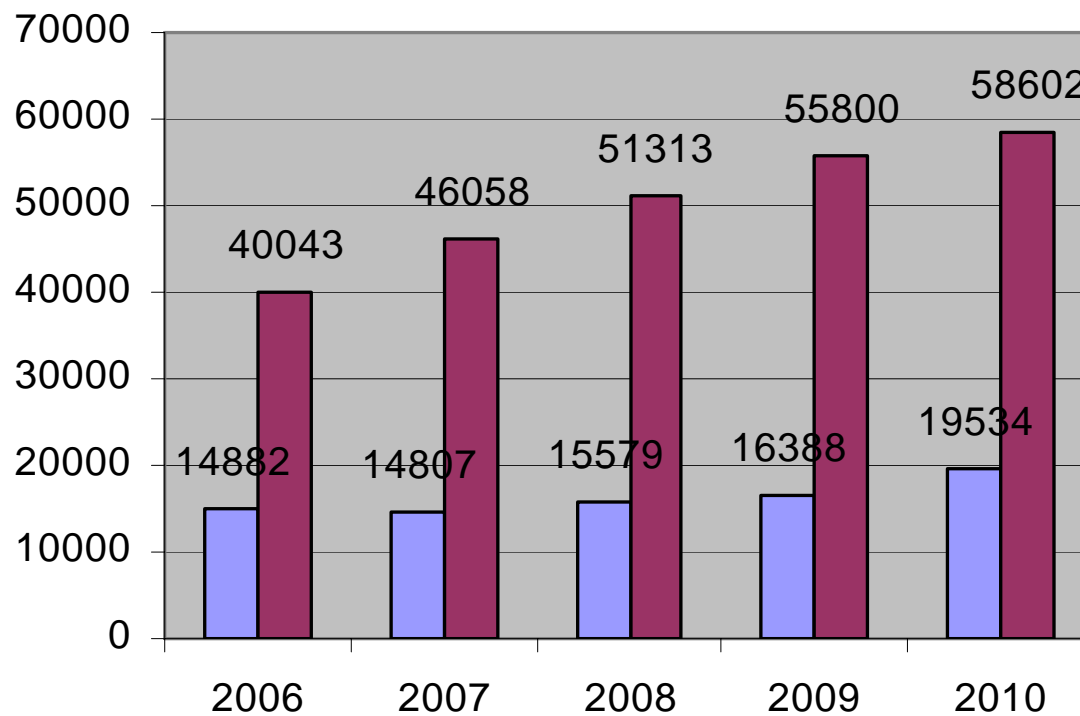


Citrus County

- Population 145,000 of which 34.2% are 65 years of age and older
- Unemployment Rate in Sept. 2010, 14.0%
- Over 33% of 18-64 year olds are uninsured
- Population below <200% of the poverty level
 - 0-17 years of age 52.7%
 - 18-64 years of age 35.8%
 - >64 years of age 32.9%



CCHD/GADCHC Trends



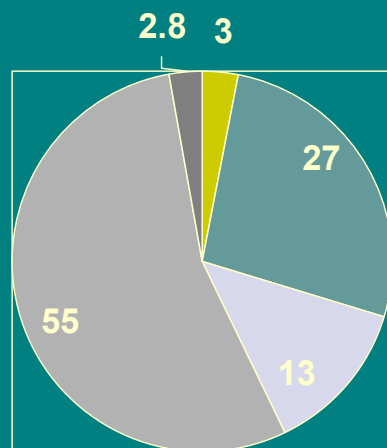
- Number of unduplicated clients
- Number of Visits



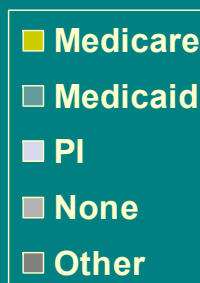
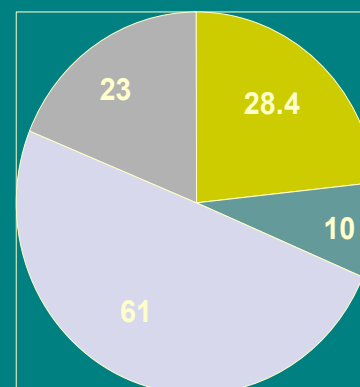
Are We Serving the Medically Underserved?

Payer Mix -2009

Clients Served



Community-Wide



Citrus County LIP Funded Programs



*Citrus County Health Department
George A. Dame Community Health Center*



- **3 ER diversion/Urgent Care Clinics**
- **4 out-stationed DFC eligibility workers**
- **Diabetes Disease Management Program**



*Citrus County Health Department
George A. Dame Community Health Center*



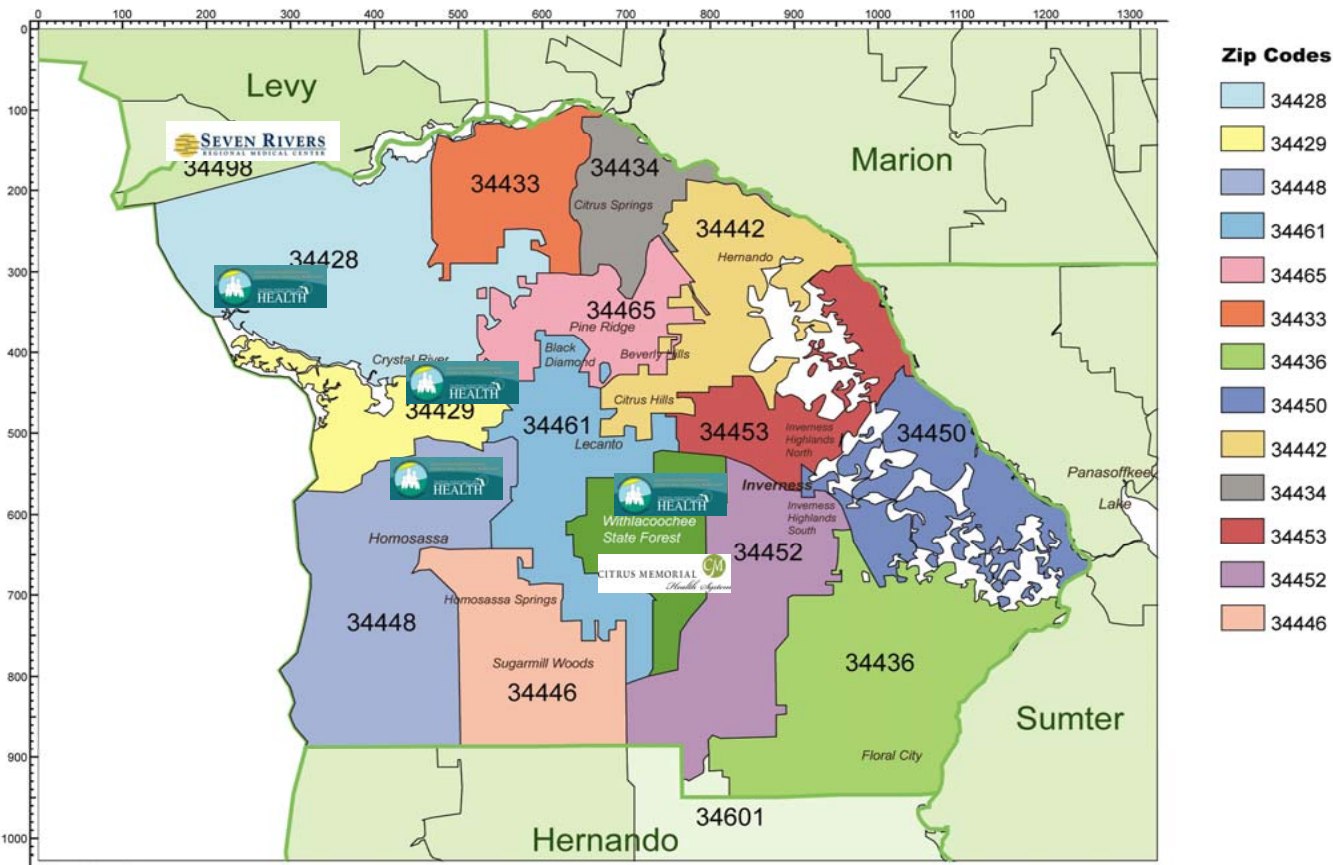
Citrus County LIP Funded Programs 7/1/2010 – 6/31/2010

- **Number of LIP patients – 6,169**
- **All visits associated with LIP -24,287**

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Citrus County ZIP Code Map



Citrus County Health Department/George A. Dame Community Health Center



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ER Diversion/Urgent Care Utilization



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	2008-2009	2009-2010	Percent Change
Number of Visits	6,115	8,790	43.7% ↑
Unduplicated Clients	4,081	5,854	43.5% ↑
Accessed Medical Home	411	875	112.9% ↑

ER Diversion Saves



- **Average ER charge for minor-low acuity visit \$386 in Citrus County**
- **Diverting 8,790 patient visits avoided an estimated \$ 3,392,940**

ER Diversion



*Citrus County Health Department
George A. Dame Community Health Center*

FLORIDA DEPARTMENT OF
HEALTH



August 2, 2010

Ms. Anne Black
Human Services Program Supervisor I
LIP Coordinator
Citrus County Health Department
3700 W. Sovereign Path
Lecanto, FL 34461

Dear Ms. Black:

The partnership between Seven Rivers Regional Medical Center (SRRMC) and the Citrus County Health Department (CCHD)/George A. Dame Community Health Center helps provide excellence in healthcare to the residents of Citrus County.

Many in our community do not have a medical home. The CCHD provides links to primary care and disease case management for those who have no family physician. In addition, the health department offers hospital patients without a physician the necessary follow up care after discharge. The CCHD's multiple clinic locations offer convenient preventive and primary care as well as care for non-life threatening conditions with walk-up appointments.

Hospital emergency departments are overburdened, to some extent by those seeking non-emergent services. The ER partnership with the George A. Dame Community Health Center saves hundreds of thousands of dollars each year by offering an affordable and accessible alternative to those with minor illnesses or injuries.

Sincerely,

A handwritten signature in cursive script that reads "Joyce Brancato".

Joyce Brancato
Chief Executive Officer

/dtp

The ER partnership with the George A. Dame CHC saves hundreds of thousands of dollars each year by offering an affordable and accessible alternative to those with minor illness or injury....*Joyce Brancato CEO*





Citrus Memorial Health System

502 W. Highland Boulevard
Inverness, Florida 34452-4754

Ryan D. Beaty, President/CEO

352-344-6583

August 2, 2010

Ms. Anne Black
LIP Coordinator
Citrus County Health Department
3700 W. Sovereign Path
Lecanto, FL 34461

Dear Ms. Black:

The mission of Citrus Memorial is to improve the health and quality of life of the people and communities we serve, and our partnership with the Citrus County Health Department and George A. Dame Community Health Center provides us with just that opportunity.

We couldn't be happier with our joint ER Diversion program. Through this program the hospital is able to save money and provide non-emergency patients with access to a great alternative for their minor illnesses and injuries.

Most importantly, this partnership maximizes the quality of care patients receive. We're able to make sure patients who may not have a family physician are provided with a medical home where they can go for preventive and primary care, rather than a busy hospital emergency room.

Sincerely,

Ryan D. Beaty
President/CEO

...this partnership maximizes the quality of care patients receive...patients who may not have a family physician are provided with a medical home where they go for preventive and primary care, rather than a busy hospital emergency room.

Ryan D. Beaty, CEO

Health Center Medical Home/Primary Care Provides

- **Free Access to**
 - **Nutritional Services**
 - **Disease Management**
 - **DCF Access**
 - **Healthy Start**
 - **Healthy Living Workshops**
 - **Tobacco Cessation**
 - **Referral to Specialty Providers –**
 - **We Care Program**
 - **Case Management**
 - **Interpretation Services**



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Health Center Medical Home/Primary Care



Access with Sliding Fee/Nominal Fee to:

- Pharmacy
- Orthopedic Care
- Chiropractic Care
- OB/Women's Health/Family Planning
- Car Seat
- Diagnostic Lab
- Behavioral Health/ Substance Abuse
- Dental Services

ER Diversion

Health Center Medical Home/Primary Care



Citrus County Health Department
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Access with Sliding Fee/Nominal Fee to:

- Preventive Services
 - Cancer Screening, Well Child Screening, Screenings as recommended by the US Preventive Services Task Force
- Immunizations

ER Diversion



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We Care/ Specialty Volunteer Providers • 2009-2010

- 761 Services
- \$1.5 million dollars



ER Diversion



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FLORIDA DEPARTMENT OF
HEALTH

Pharmacy Services

- Over 20,000 prescriptions year
- Additionally- Indigent Drug Program provides nearly \$2 million of free medications to community



ER Diversion



DCF Out-stationed Eligibility Program Utilization

- Increased the number of successfully processed DCF benefits applications by 259% during 1st 6 months of 2010 (287 from 80)
- Application process streamlined
 - 7 to 10 days versus 21 days at traditional DCF processing centers
- Medicaid pending follow-up



Citrus County Health Department
George A. Dame Community Health Center



DCF Out-stationed Eligibility Program- Potential Savings

- Potential CHD savings= \$133,164
- Potential community savings= \$717,500



DCF Benefits Eligibility



Diabetes Disease Management

**Significant
improvement**

365 clients

13,726 services

Outcome Measure	08-09	09-10	% change
Hgb A1c < 7	39%	47%	20.5% ↑
Foot checks	34%	65%	91.2% ↑
Yearly micro albumin	25%	37%	48% ↑

Diabetes Disease Management



Citrus County Health Department
George A. Dame Community Health Center



Disease Management Saves

- **365 Patients enrolled in Diabetes Management Program**
- **Adequately Managed Diabetes saves \$1,112 in annual health care cost** (Towers/Perrin Actuarial Analysis for ADA/NCQA)
- **Savings = \$405,880**

Diabetes Disease Management



Citrus County Health Department
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Living Healthy Project Saves Implemented 9/2010

- Evidence Based Chronic Disease Management program
- Stanford University Chronic Disease Self-Management Program Model
- Cost Per Participant: \$100.00
- Annual estimate of health care system cost savings per patient \$295-\$750 year
- Citrus savings 100 patients a year = \$29,500-\$75,000 year

Diabetes Disease Management



Public Health
Prevent. Promote. Protect.