

# Federally Qualified Health Centers: Florida's Safety Net

Low Income Pool Council

November 17, 2010

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# Florida's FQHCs

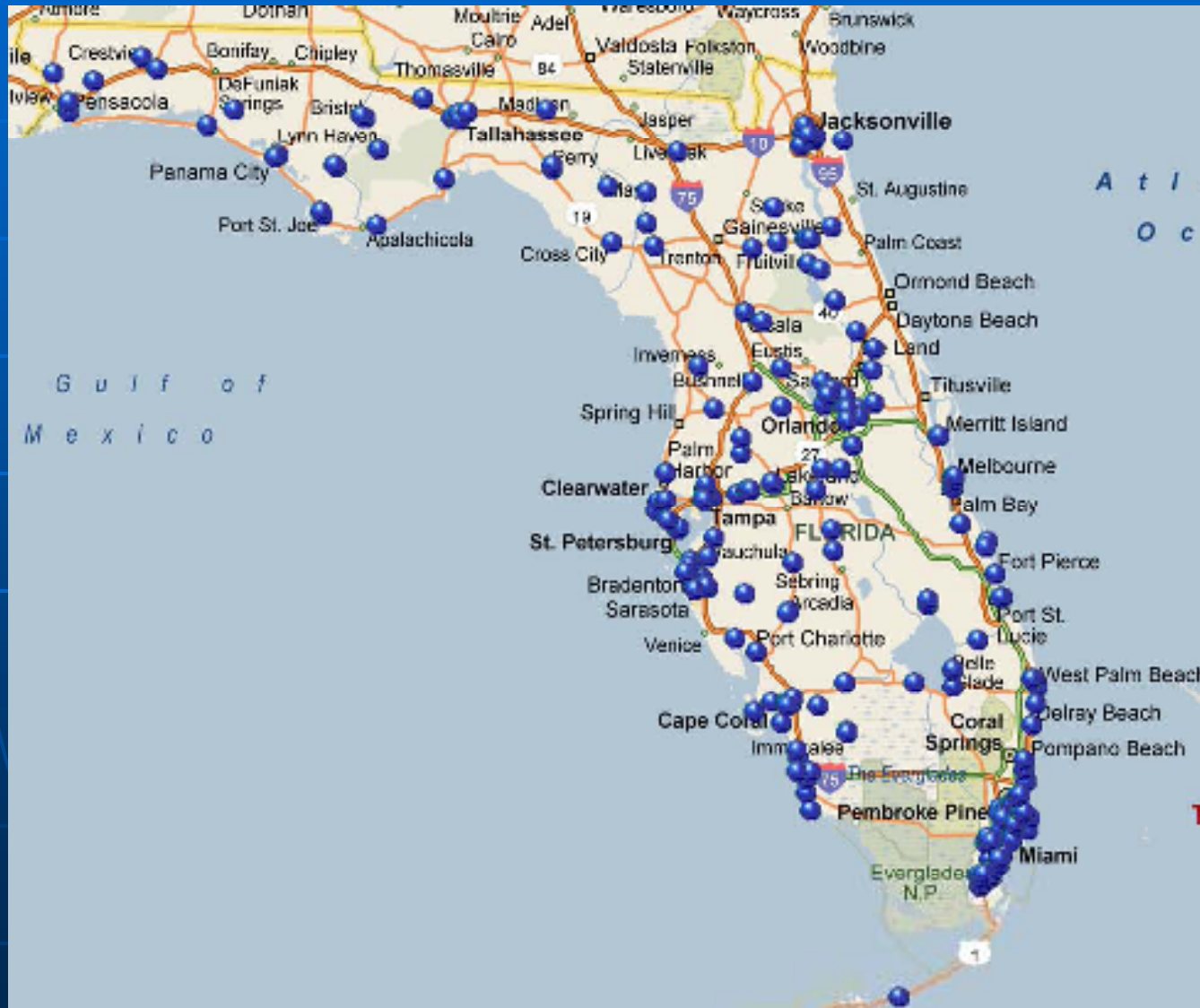
- Florida's Federally Qualified Health Centers (FQHCs) serve as safety-net providers for all Floridians, delivering health care services to the state's most vulnerable citizens regardless of their ability to pay.
- FQHCs focus on making health care available and accessible to Florida's low income families, underinsured, uninsured and most vulnerable populations.
- FQHCs Provide quality, cost-effective care in an ethnically and culturally responsive manner.

# Mandatory Services FQHCs Provide

- Primary medical care
- Chronic disease management
- Dental services
- Vision services
- Diagnostic laboratory and radiological services
- Immunizations
- Full range of pediatric services
- Pharmaceutical services
- Substance abuse services and
- Mental health care services.
- Emergency and urgent medical services
- Prenatal care, cancer and other disease screenings
- Case Management
- Specialty Referrals
- Outreach
- Transportation
- Interpreters
- Patient Education
- Family planning services



# FQHC Service Locations



# FACHC Fast Facts

- 44 FQHCs
- More than 280 service locations
- In 2009 (most recent data) Florida's CHCs:
  - Saw an additional:
    - 105,190 new patients (982,512 total patients)
    - Since LIP began, FQHCs have seen nearly 280,000 new patients – of which over **53%** were uninsured
    - 382,263 new patient encounters (3,711,501 total encounters)
  - Expanded the number of center locations by 100 since 2004, the total number of sites is close to 300 to serve additional patients
  - Among the most critical shortages of providers, we expanded our dental staffs by 45% -- including an additional 50 FTEs in 2009
  - Increased the number of Practitioner FTEs by 81% since 2003

# FQHC PSNs

- Florida's FQHCs own and operate two PSNs
  - PRESTIGE Health Choice
    - More than 47,000 lives in Lee, Dade, Hillsborough, Pinellas and Orange
  - Integral Quality Care
    - More than 10,000 lives in Collier, Manatee and Polk
  - **FQHC PSNs will continue to see patients even if they lose Medicaid or other coverage.**

# FQHC Accountability

- FQHCs continue the commitment made to this council, AHCA, the Legislature, and the people of Florida to open our doors to see all patients.
- Throughout this (LIP) program we have partnered with hospitals, health departments, and other providers to make sure all people have a place to get health care.
- FQHCs have not been able to fully utilize available IGTs in this effort since LIP began.
- The FQHC program will continue to expand its services to greater numbers of uninsured via site expansion, increased hours and additional services in existing locations.

# Primary Care Savings for Florida

- Primary care services are vital for controlling costs and improving individual health outcomes. A FACHC analysis has determined that FQHCs in Florida produce savings at a rate of \$3 to \$1.
- Studies of medical home/primary care demonstrations conducted nationwide have resulted in cost reductions, resource improvements and better patient outcomes.
- A study conducted by the George Washington University School of Public Health and Health Services\* revealed increased investment in Florida FQHC community based primary care could result in mitigating \$4.7 Billion in emergency room expenditures.
- Institute Patient-Centered Medical Home Model for all patients
  - A 1% reduction in projected Medicaid costs for FY 2011-12 would equate to a savings of \$216.2 Million due to improved access and utilization of primary care.

Both publications available on FACHC website:

\*Published in January of 2009





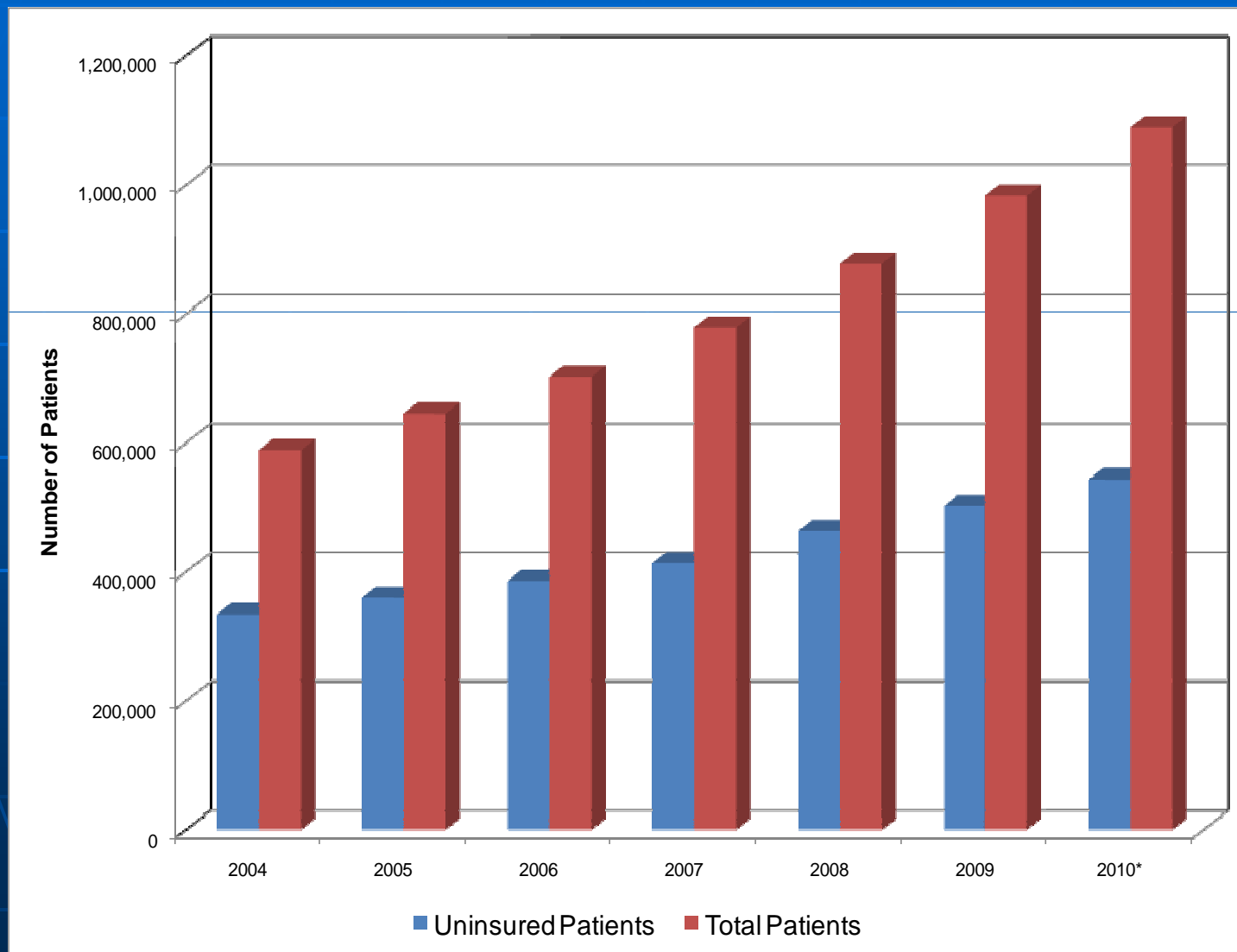
# FQHC Growth Data

	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>
<u>Total Patients</u>	588,799	645,379	702,188	778,450	877,322	982,512
<u>Total Uninsured Patients</u>	334,284	359,660	386,137	413,420	463,147	500,948
<u>Total Patient Encounters</u>	2,351,108	2,568,526	2,799,489	2,974,083	3,329,238	3,711,501
<u>Total Clinical Providers</u>	1,802	1,915	2,055	2,266	2,528	3,105
<u>Number of service locations</u>	179	193	219	221	280	286
<u>Dental Service FTEs</u>	207	214	247	273	305	360
<u>ER Diversion Projects</u>	-	1	3	6	10	13*

\*Nov 2010 data - 15 are now fully operational and 10 more are under development



# Community Health Center Patient Numbers 2004 – 2010\*



\* 2010 data are conservatively estimated based on historical data



# Stable Cost of FQHC Service Provision

	2004	2005	2006	2007	2008	2009
FQHC Cost Per Patient	\$457	\$454	\$468	\$477	\$473	\$473

# LIP's Impact for FQHCs Patients

- FQHCs have been able to increase capacity over the past several years as a result of the infusion of funds brought in by partnerships with locally vested governments, the State, and the Feds:

Upper Payment Limit → Low Income Pool

- The increase in funding has made little impact on the operating margins of Florida's FQHCs, but has significantly improved the health care delivery system for the uninsured and underserved populations in our state. Funds provided to FL CHCs have assisted in providing greater access and additional services throughout the state.

# FQHCs- Clinical Training

- FQHCs provide clinical training for over 3,000 practitioners in all health disciplines.
- Residency training should be a critical component of FQHC workforce development.
- FQHCs operate as “Teaching Health Centers” in others states. FACHC is developing this concept for FQHCs in our state to reduce primary care workforce shortages.

## Samples of specific LIP fund successes at Florida FQHCs.

### ■ **Brevard Health Alliance in Brevard County**

Brevard provided 35,061 medical encounters during the year, a 21% increase from the prior year. All of all of these additional encounters were provided to either uninsured or Medicaid patients. Brevard County provided 4,004 case management appointments during the year, a 29.7% increase from the prior year. These appointments enabled access to free diagnostic services, free specialty physician services, housing assistance and Medicaid qualification. Brevard enabled patient access to \$3,712,402 in free medications during the year, a 57.7% increase from the prior year. The resources also assisted uninsured patients' access to pharmaceutical company medication assistance programs.

### ■ **Broward Community Family Health Center in Broward County**

BCFHC increased the hours of a P.A. (from 24 hours to 40 hours) increasing access of 2,430 visits across sites. The BCFHC increased patients by 2,453 of which 100% are uninsured. In the last year, there was a reduction of 73 Medicaid patients. This may be due to the new Medicaid provider due to the changes made between the reform plans in Broward.

### ■ **Jessie Trice Community Health Center in Miami-Dade County**

Jessie Trice CHC provided podiatry services to 418 new patients with 726 additional visits of which 357 are uninsured patients and 39 are Medicaid recipients. Jessie Trice provide optometry services that generated approximately 900 additional visits. Jessie Trice also covered 21 deliveries for uninsured patients and 310 visits for hospitalized patients.

## Samples of specific LIP fund successes at Florida FQHCs, continued

### ■ **North Port Health Center in Sarasota County**

North Port Health Center (NPHC) has utilized their LIP funds to assist with the costs associated with the expansion of their facility which, when re-opened in mid-January 2011, will increase their primary care exam rooms from 12 to 18 and their dental operatories from 3 to 5. Since becoming an FQHC in 2008, the NPHC patient population has grown from 3,931 to 6,602 unduplicated patients at the end of calendar year 2009. It is estimated that patients and encounters will more than double in the next calendar year.

### ■ **Premier Community Health Care in Pasco County**

Premier used LIP funds (approx \$120,000) for the following: \$80,000 – uninsured lab funding – 3,220 Users \$40,000 - uninsured radiology funding (including mammography) – 285 Users

### ■ **Community Health Centers, Inc. in Orange and Lake Counties**

CHC has been able to accomplish a number of things with the assistance of LIP funds. We have been able to add a part time OB provider and floating provider to fill in as needed throughout our system. This represents a total of 1.5 additional provider positions plus support staff. We also added two patient advocates to help with case management, referrals and navigation.

### ■ **Palms Medical Group in Gilchrist, Alachua, Levy, and Suwannee Counties**

Trenton/Palms opened a site in Gainesville with 2 new Pediatricians with office hours 44 hours per week. This served 1,094 new patients. Of these new patients 106 are uninsured and 310 are Medicaid recipients. Palms also hired an ARNP at the new Chiefland location. This location has 1,108 new patients. Of these new patients 280 are uninsured and 421 are Medicaid. Palms also expanded the Trenton office Saturday hours to include Pediatrics.



# Dentistry at Florida's FQHCs

**33 FQHCs currently provide dental services**

	2005	2006	2007	2008	2009
Dentists	61.54	65.00	77.29	84.14	98.27
Hygienists	26.79	32.08	34.75	40.78	46.26
Technicians	126.15	150.75	160.84	184.41	215.41
Patients	102,464	106,700	122,661	136,657	193,479
Encounters	229,968	246,783	274,630	321,448	483,992
Accrued Cost	\$16,189,855	\$18,379,494	\$21,453,914	\$27,089,635	\$33,303,204



# FQHC Dental Costs

	2005	2006	2007	2008	2009
Per Patient	\$158.01	\$172.25	\$174.90	\$198.23	\$172.13
Per Encounter	\$70.40	\$74.48	\$78.12	\$84.27	\$68.81

# Recommendation

- Last year the Council recommendation included \$22.3M for FQHCs. That amount was reduced to \$18.3M by the legislature with an opportunity to apply for more. However, the additional funds required local matching funds and in the current economic conditions, obtaining additional local matching funds (after local county and municipal budgets were set) proved rather difficult. FACHC requests **\$21.3M** in the coming year. FQHCs can provide the required IGT. FQHCs provide local match from 23 counties.
- These funds will be used to increase access throughout the state via expansion of services, locations, providers and to assist centers in the implementation of a model medical home.
- **The additional funds are specifically targeting increasing dental services across the state of Florida at health centers.**
- FQHCs should have access to any unused funds, as long as they can provide the local match.

