

Attachment I

- List of the dates the Technical and Operational Conference Calls were held (total of 82) and the dates the public meeting notices were published in the Florida Administrative Weekly (FAW).
- The agendas for each Technical and Operational Conference Call held since implementation of the demonstration.

Technical and Operational Calls

Date of Call	Published in FAW	Date of Call	Published in FAW
09/07/2006	9/29/2006	05/14/2009	5/08/2009
09/21/2006		05/28/2009	
10/05/2006		06/11/2009	
11/02/2006		06/25/2009	
11/16/2006		07/09/2009	
12/14/2006		07/23/2009	
01/04/2007		08/06/2009	
01/18/2007	1/12/2007	08/20/2009	
02/01/2007		09/03/2009	
03/15/2007		09/17/2009	
04/12/2007		10/01/2009	
05/10/2007		10/15/2009	
06/07/2007		10/29/2009	
07/19/2007	6/08/2007	11/12/2009	11/06/2009
08/16/2007		12/10/2009	
08/30/2007		01/07/2010	
09/13/2007		01/21/2010	
09/27/2007		02/04/2010	
10/11/2007		02/18/2010	
10/25/2007		03/04/2010	
11/29/2007		03/18/2010	
12/13/2007	11/30/2007 (02/08/2008 – amendment to 11/30/2007 post)	04/01/2010	5/14/2010 (06/25/2010 – amendment to 5/14/2010 post)
01/10/2008		05/27/2010	
02/21/2008		06/10/2010	
03/06/2008		06/24/2010	
03/20/2008		07/22/2010	
04/03/2008		08/26/2010	
04/17/2008		09/23/2010	
05/01/2008		10/28/2010	
05/15/2008	5/09/2008	11/18/2010	
05/29/2008		12/16/2010	
06/12/2008		<i>This area is intentionally left blank</i>	
06/26/2008			
07/10/2008			
07/24/2008			
08/07/2008			
08/21/2008			
09/04/2008			
09/18/2008			
10/02/2008			
10/16/2008			
11/13/2008			
12/11/2008			
01/08/2009	12/24/2008		
01/22/2009			
02/05/2009			
02/19/2009			
03/19/2009			
04/02/2009			
04/16/2009			
04/30/2009			



Reform Health Plan Technical and Operational Issues Conference Call
Thursday, September 7, 2006
9:30 AM – 11:00 AM
Building 3, Conference Room C
Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Performance Measures Workshops - - Roberta Kelley	9:35 a.m. - 9:45 a.m.
3.	MEDS Update - - Karen Chang	9:45 a.m. – 9:55 a.m.
4.	New Cap Groups - - Christina Lopez	9:55 a.m. - 10:05 a.m.
5.	Enhanced Benefits- - Michele Hudson	10:05 a.m. - 10:15 a.m.
6.	Newborn Enrollment and Reinstatement Open Agenda	10:15 a.m. – 10:25 a.m.
7.	Enrollment and Data Exchange Reports	10:25 a.m. – 10:35 a.m.
8.	Choice Counseling Update - - Molly Miller	10:35 a.m. – 10:45 a.m.
9.	General Issues/Questions & Items for Follow-Up	10:45 a.m. – 11:00 a.m.
10	Adjourn	11:00 a.m.

Notes
Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, September 21, 2006

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Recent Policy Clarification <ul style="list-style-type: none"> • Provider Math - - Heidi Fox • Provider Assignment - - Melanie Brown-Woofter • Exhaustion of Benefits - - Doug Harper 	9:35 a.m. - 9:45 a.m.
3.	HIV/AIDS Enrollment - - Heidi Fox	9:45 a.m. – 9:55 a.m.
4.	Enhanced Benefits- - Sandy Berger	9:55 a.m. - 10:05 a.m.
5.	Child Welfare PMHP- - Deborah McNamara	10:05 a.m. - 10:15 a.m.
6.	Data Exchange Reports - - Kevin Darden	10:15 a.m. – 10:25 a.m.
7.	Choice Counseling Update - - Chris Osterlund	10:25 a.m. – 10:35 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:45 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, October 5, 2006

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions - - Christina Lopez	9:30 a.m. – 9:35 a.m.
2.	Choice Counseling Update - - Chris Osterlund	9:35 a.m. - 9:45 a.m.
3.	Benefit Comparison Chart Update - - Christina Lopez	9:45 a.m. – 9:55 a.m.
4.	Enrollment Files - - David Powers	9:55 a.m. - 10:05 a.m.
5.	Enhanced Benefits- - Aldria White	10:05 a.m. - 10:15 a.m.
6.	Kick Payments - - David Powers	10:15 a.m. – 10:25 a.m.
7.	MEDS Update - - Gary Goodworth	10:25 a.m. – 10:35 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:35 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, November 2, 2006

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions - - Christina Lopez	9:30 a.m. – 9:35 a.m.
2.	Choice Counseling Update - - Molly Miller	9:35 a.m. - 9:45 a.m.
3.	Provider Match Process - - Jason Campbell	9:45 a.m. – 9:55 a.m.
4.	PDL Submissions - - Talisa Hardy	9:55 a.m. - 10:05 a.m.
5.	MEVS Update - - Heidi Fox	10:05 a.m. - 10:15 a.m.
6.	MEDS Update - - Gary Goodworth	10:15 a.m. – 10:25 a.m.
7.	Quality Workshop & Enhanced Benefit Panel - - Linda Macdonald	10:25 a.m. – 10:35 a.m.
8.	Enhanced Benefit Panel - - Sandy Berger	10:35 a.m. – 10:45 a.m.
9.	General Issues/Questions & Items for Follow-Up	10:45 a.m. – 11:00 a.m.
10.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, November 16, 2006

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions - - Christina Lopez	9:30 a.m. – 9:35 a.m.
2.	Recent Policy Clarification - - Roberta Kelley	9:35 a.m. - 9:45 a.m.
3.	Year One Performance Measures - - Karen Chang	9:45 a.m. – 9:55 a.m.
4.	General Issues/Questions & Items for Follow-Up	9:55 a.m. – 11:00 a.m.
5.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, December 14, 2006

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions - - Christina Lopez	9:30 a.m. – 9:35 a.m.
2.	Choice Counseling - - Molly Miller	9:35 a.m. - 9:45 a.m.
3.	Medicaid Encounter Data System - - Karen Chang & Gary Goodworth	9:45 a.m. – 9:55 a.m.
4.	HIV/AIDS Disease Management Program - - Linda Macdonald	9:55 a.m. – 10:05 a.m.
5.	Performance Measure Reporting & HSAG's Validation Process – Technical Assistance - - Linda Macdonald & Peggy Ketterer	10:05 a.m. – 10:20 a.m.
6.	General Issues/Questions & Items for Follow-Up	10:20 a.m. – 11:00 a.m.
7.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, June 7, 2007

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Choice Counseling - - Molly Miller ❖ Involuntary Disenrollments ❖ New Provider layout	9:35 a.m. - 9:45 a.m.
3.	MEDS update - - Gary Goodworth ❖ Testing ❖ MEDS Companion Guides & National Provider Identifiers ❖ Provider Registration	9:45 a.m. – 10:00 a.m.
4.	Provider File Matching Update - - Jason Campbell ❖ Status Of Provider File Matching and Implementation	10:00 a.m. - 10:10 a.m.
5.	National Provider Identifiers- - Alan Strowd ❖ Matching	10:10 a.m. - 10:20 a.m.
6.	Reform Year Two & Expansion - - Melanie Brown-Woofter ❖ Reform Expansion Timeline	10:20 a.m. – 10:30 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, June 21, 2007

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Choice Counseling - - Molly Miller ❖ Implementation Of Involuntary Disenrollment Testing ❖ Revised Provider Layout	9:35 a.m. - 9:50 a.m.
3.	MEDS update - - Karen Chang & Gary Goodworth ❖ Questions & Answers	9:50 a.m. – 10:00 a.m.
4.	Provider File Matching Update - - Karen Chang ❖ Status Of Provider File Matching And Implementation	10:00 a.m. – 10:05 a.m.
5.	Reform Year Two & Expansion - - Melanie Brown-Woofter ❖ Target Dates & Milestones ❖ Status of Applications	10:05 a.m. - 10:15 a.m.
6.	New Crossover Services for Qualified Medicare Beneficiaries - - Lisa Gill	10:15 a.m. - 10:20 a.m.
7.	Prescribed Pediatric Extended Care - -Kathleen Core ❖ Overview ❖ Questions & Answers	10:20 a.m. - 10:35 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:35 a.m. - 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, July 19, 2007

10:30 AM – 12:00 PM

Building 3, Conference Room A

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	10:30 a.m. – 10:35 a.m.
2.	Centers for Medicare and Medicaid Services Visit - - Tom Arnold & Sybil Richard	10:35 a.m. - 10:45 a.m.
3.	Choice Counseling - - Molly Miller ❖ Involuntary Disenrollment Testing ❖ Provider Network File Layout	10:45 a.m. – 11:00 a.m.
4.	General Issues/Questions & Items for Follow-Up ❖ Questions & Answers with Medicaid Contract Management - - Alan Strowd ❖ Open Items - - All	11:00 a.m. - 11:30 a.m.
5.	MEDS update - - Karen Chang & Gary Goodworth ❖ Questions & Answers	11:30 a.m. – 11:40 a.m.
6.	Provider File Matching Update - - Karen Chang ❖ Status Of Provider File Matching And Implementation	11:40 a.m. – 11:45 a.m.
7.	Reform Year Two & Expansion Update - - Melanie Brown-Woofter	11:45 a.m. – 11:50 a.m.
8.	Crossover Services for Health Plan Enrollees - - Lisa Gill	11:50 a.m. – 11:59 a.m.
9.	Adjourn	12:00 p.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, August 2, 2007

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Choice Counseling - - Molly Miller ❖ Follow-Up To The 7-31 Provider File Technical Assistance Call	9:35 a.m. - 9:45 a.m.
3.	NPIs & Provider Taxonomy - - Alan Strowd & Jason Campbell ❖ Questions & Answers	9:45 a.m. – 10:00 a.m.
4.	MEDS update - - & Gary Goodworth ❖ Questions & Answers	10:00 a.m. - 10:10 a.m.
5.	Provider File Matching Update - - Jason Campbell ❖ Status Of Provider File Matching And Implementation	10:10 a.m. - 10:15 a.m.
6.	EQRO Update- - Carol Burch ❖ Year Two Activities	10:15 a.m. – 10:25 a.m.
7.	Reform Year Two Update - - Lisa Gill	10:25 a.m. – 10:30 a.m.
8.	New Medicare Crossover Services- - Lisa Gill	10:30 a.m. – 10:35 a.m.
9.	General Issues/Questions & Items for Follow-Up	10:35 a.m. - 11:00 a.m.
10	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, August 16, 2007

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	Choice Counseling - - Molly Miller ❖ Status of New Provider File	9:40 a.m. - 9:50 a.m.
3.	Provider Matching Update - - Jason Campbell ❖ Questions & Answers	9:50 a.m. – 10:00 a.m.
4.	MEDS update - - Karen Chang & Gary Goodworth ❖ Questions & Answers	10:00 a.m. - 10:10 a.m.
5.	Pharmacy Drug Lists (PDLs) - - Laura Rumph ❖ PDLs Due ❖ Questions	10:10 a.m. - 10:20 a.m.
6.	Reform Year Two Update - - Lisa Gill	10:20 a.m. – 10:30 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:35 a.m. - 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, August 30, 2007

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS update - - Karen Chang & Gary Goodworth ❖ Questions & Answers	9:35 a.m. - 9:45 a.m.
3.	Reform Year Two Update - - Melanie Brown-Woofter ❖ Rate Amendments	9:45 a.m. – 9:55 a.m.
4.	New Medicare Crossover Services- - Lisa Gill	9:55 a.m. - 10:05 a.m.
5.	Choice Counseling - - Molly Miller ❖ Reform Involuntary Disenrollment File Errors in August ❖ Provider Network File ❖ Recipient Data Enrollment File	10:05 a.m. - 10:20 a.m.
6.	Pre-Edit Reports on Data Exchange - - Suzanne Smith	10:20 a.m. – 10:25 a.m.
7.	General Issues/Questions & Items for Follow-Up- - Suzanne Smith & All	10:25 a.m. - 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, September 13, 2007

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. - 9:35 a.m.
2.	Reform Year Two Update - - Melanie Brown-Woofter <ul style="list-style-type: none"> • Amendments 	9:35 a.m. - 9:40a.m.
3.	New Medicare Crossover Services- - Melanie Brown-Woofter	9:40 a.m. - 9:50 a.m.
4.	Submission of Involuntary Disenrollment/County Switchers - - Jill Harvey <ul style="list-style-type: none"> • New Fiscal Agent Process 	9:50 a.m. - 10:00 a.m.
6.	MEDS update - - Karen Chang & Gary Goodworth <ul style="list-style-type: none"> • Questions & Answers 	10:00 a.m. - 10:15 a.m.
7.	Provider Matching - - Jason Campbell	10:15 a.m. - 10:20 a.m.
8.	National Provider Identifier - - Alan Strowd	10:20 a.m. - 10:40 a.m.
9.	Compliance Issues - - Laura Rumph <ul style="list-style-type: none"> • Prescription Drug List Reminder 	10:40 a.m. - 10:45 a.m.
10.	General Issues/Questions & Items for Follow-Up	10:45 a.m. - 11:00 a.m.
11.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, September 27, 2007

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. - 9:35 a.m.
2.	Choice Counseling - - Molly Miller <ul style="list-style-type: none"> • Involuntary Disenrollments • Recipient Data Enrollment File 	9:35 a.m. - 9:45 a.m.
3.	Provider File Accuracy - - Flavia Alexander	9:45 a.m. - 9:55 a.m.
4.	Enhanced Benefits - - Aldria White <ul style="list-style-type: none"> • Credits Update 	9:55 a.m. - 10:00 a.m.
5.	MEDS update - - Karen Chang & Gary Goodworth <ul style="list-style-type: none"> • Questions & Answers 	10:00 a.m. - 10:15 a.m.
6.	County Health Department Services - - Lisa Gill	10:15 a.m. - 10:20 a.m.
7.	Performance Improvement Plan Changes - - Lisa Gill	10:20 a.m. - 10:30 a.m.
8.	Reform Year Two Update - - Melanie Brown-Woofter <ul style="list-style-type: none"> • Amendments 	10:30 a.m. - 10:35 a.m.
9.	General Issues/Questions & Items for Follow-Up	10:30 a.m. - 11:00 a.m.
10.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Reform Health Plan Technical and Operational Issues Conference Call

Thursday, January 10, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. - 9:35 a.m.
2.	Choice Counseling - - Molly Miller <ul style="list-style-type: none"> • Provider Coding for Network Files • Updating Provider Network Reports to Indicate Closed Panels • Involuntary Disenrollments Error File Layout Status 	9:35 a.m. – 9:45 a.m.
3.	Medicaid Encounter System Update - -Karen Chang & Gary Goodworth	9:45 a.m. – 9:55 a.m.
4.	EDS Implementation Status Update - - Alan Strowd	9:55 a.m. – 10:00 a.m.
5.	EDS Implementation Update - - Jeff Jacobs	10:00 a.m. - 10:20 a.m.
6.	Non Emergent Transportation Services - - Melanie Brown-Woofter & Lisa Gill	10:20 a.m. - 10:25 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 10:55 a.m.
8.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.



Health Plan Technical and Operational Issues Conference Call

Thursday, March 6, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. - 9:40 a.m.
2.	Medicaid Encounter System Update - -Karen Chang & Gary Goodworth	9:40 a.m. – 9:50 a.m.
3.	NPI Provider Crosswalk for PSNs - - Jason Campbell	9:50 a.m. – 9:55 a.m.
4.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Prepaid Mental Health Plan Related Report Issues • PSN Related Report Issues • HMO Related Report Issues • Nursing Home Diversion Related Report Issues 	9:55 a.m. – 10:20 a.m.
5.	Choice Counseling - - Aldria White & April Cook	10:20 a.m. - 10:25 a.m.
6.	Performance Measures Letters - - Christina Lopez	10:25 a.m. - 10:30 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 10:55 a.m.
8.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, April 03, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. - 9:40 a.m.
2.	Medicaid Encounter System Update - - Karen Chang & Gary Goodworth	9:40 a.m. – 9:50 a.m.
3.	Medicaid Redetermination Date Policy Transmittal - - Lisa Gill	9:50 a.m. – 10:00 a.m.
4.	EDS Implementation Update - - Kim White, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Nursing Home Diversion Related Report Issues • HMO Related Report Issues • Prepaid Mental Health Plan Related Report Issues • PSN Related Report Issues 	10:00 a.m. – 10:30 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
6.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, April 17, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. - 9:40 a.m.
2.	Medicaid Encounter System Update - - Karen Chang & Gary Goodworth	9:40 a.m. – 9:50 a.m.
3.	Medicaid Redetermination Date Policy Transmittal - - Lisa Gill	9:50 a.m. – 10:00 a.m.
4.	EDS Implementation Update - - Kim White, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Nursing Home Diversion Related Report Issues • HMO Related Report Issues • Prepaid Mental Health Plan Related Report Issues • PSN Related Report Issues 	10:00 a.m. – 10:30 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
6.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, May 01, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. - 9:40 a.m.
2.	Key Dates / Policy Updates - - Melanie Brown-Woofter	9:40 a.m. – 9:50 a.m.
3.	David Powers	9:50 a.m. – 10:10 a.m.
4.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • HMO Related Report Issues • Prepaid Mental Health Plan Related Report Issues • PSN Related Report Issues • Nursing Home Diversion Related Report Issues 	10:10 a.m. – 10:45 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:45 a.m. – 11:00 a.m.
6.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, May 15, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • HMO Related Report Issues • Prepaid Mental Health Plan Related Report Issues • PSN Related Report Issues • Nursing Home Diversion Related Report Issues 	9:35 a.m. –10:05 a.m.
3.	National Provider Identifier Issues - - David Powers	10:05 a.m. – 10:25 a.m.
4.	Fiscal Agent Transitions - - Alan Strowd	10:25 a.m. – 10:35 a.m.
5.	Medicaid Encounter System Update - - Karen Chang & Gary Goodworth	10:35 a.m. – 10:50 a.m.
6.	HIV/AIDS Capitation Update - - Jason Campbell	10: 50 a.m. – 11:00 a.m.
7.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, May 29, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	Choice Counseling - - Aldria White • Announcing Second Public Meeting on Navigator, Jacksonville	9:40 a.m. –9:45 a.m.
3.	Medicaid Encounter System Update - - Karen Chang & Gary Goodworth	9:45 a.m. –9:55 a.m.
4.	HMO and PSN Amendment Updates - - Melanie Brown-Woofter & Lisa Gill	9:55 a.m. – 10:05 a.m.
5.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues • Prepaid Mental Health Plan (PMHP) & Child Welfare PMHP Questions • PSN & MPN Questions • Nursing Home Diversion Questions • HMO Questions	10:05 a.m. – 10:40 a.m.
6.	General & Follow Up Items	10: 40 a.m. – 11:00 a.m.
7.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, June 12, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	HMO and PSN Amendment Update - - Melanie Brown-Woofter & Lisa Gill	9:40 a.m. – 9:50 a.m.
3.	Choice Counseling - - Aldria White & April Cook • Medicaid Options	9:50 a.m. – 10:00 a.m.
4.	National Provider Identifier Issues - - David Powers & Suzanne Smith	10:00 a.m. – 10:15 a.m.
5.	Medicaid Encounter System Update - - Karen Chang & Gary Goodworth • Provider File Issues	10:15 a.m. – 10:35 a.m.
6.	External Quality Review Organizations update - - Carol Burch • Meeting announcement	10:35 a.m. – 10:40 a.m.
7.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues • HMO Questions • Nursing Home Diversion Questions • PSN & MPN Questions • Prepaid Mental Health Plan (PMHP) & Child Welfare PMHP Questions	10:40 a.m. – 11:00 a.m.
8.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, June 26, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

REMINDER: Please place your phone on mute while speakers are talking --- not only are sidebar conversations a distraction, but typing and hold music makes it hard to communicate.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	HMO and PSN Amendment Update - - Lisa Gill	9:40 a.m. – 9:50 a.m.
3.	Medicaid Encounter System Update - - Karen Chang & Gary Goodworth	9:50 a.m. – 10:15 a.m.
4.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Prepaid Mental Health Plan & Child Welfare PMHP Questions • PSN & MPN Questions • Nursing Home Diversion Questions • HMO Questions 	10:15 a.m. – 10:45 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:45 a.m. – 11:00 a.m.
6.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, July 10, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	HMO and PSN Amendment Update - - Lisa Gill	9:40 a.m. – 9:50 a.m.
3.	Medicaid Encounter System Update - - Karen Chang & Gary Goodworth	9:50 a.m. – 10:05 a.m.
4.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • HMO Questions • Nursing Home Diversion Questions • PSN & MPN Questions • Prepaid Mental Health Plan & Child Welfare PMHP Questions 	10:05 a.m. – 10:35 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:35 a.m. – 11:00 a.m.
6.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, July 24, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	Medicaid Options Update - - Aldria White & April Cook • Phone Line	9:40 a.m. – 9:50 a.m.
3.	Fluoride Varnish Application - - Melanie Brown-Woofter	9:50 a.m. – 10:00 a.m.
4.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 10:35 a.m.
5.	*EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues • Nursing Home Diversion Questions • Prepaid Mental Health Plan & Child Welfare PMHP Questions • HMO Questions • PSN & MPN Questions	10:35 a.m. – 11:00 a.m.
6.	Adjourn	11 a.m.

*EDS segment is pending

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, August 07, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	HMO & PSN Amendment Update - - Melanie Brown-Woofter	9:40 a.m. – 9:50 a.m.
3.	Medicaid Encounter System Update - - Karen Chang & Gary Goodworth <ul style="list-style-type: none"> • Provider Network File 	9:50 a.m. – 10:00 a.m.
4.	Choice Counseling Update - - Jill Harvey	10:00 a.m. – 10:15 a.m.
5.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • PSN & MPN Questions • HMO Questions • Prepaid Mental Health Plan & Child Welfare PMHP Questions • Nursing Home Diversion Questions 	10:15 a.m. – 10:45 a.m.
6.	General Issues/Questions & Items for Follow-Up	10:45 a.m. – 11:00 a.m.
7.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, August 21, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.
Hold music, sidebar conversations and typing interfere with participants' ability to hear.**

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	Involuntary Disenrollment Update -- Brady Augustine	9:40 a.m. – 9:50 a.m.
3.	HMO & PSN Amendment Update - - Melanie Brown-Woofter and Lisa Gill	9:50 a.m. – 10:00 a.m.
4.	MediPass Primary Care Case Management Fee - - Lisa Gill	10:00 a.m. – 10:10 a.m.
5.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Prepaid Mental Health Plan & Child Welfare PMHP Questions • Nursing Home Diversion Questions • HMO Questions • PSN & MPN Questions 	10:10 a.m. – 10:45 a.m.
6.	General Issues/Questions & Items for Follow-Up	10:45 a.m. – 11:00 a.m.
7.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, September 04, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 9210737

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	HMO & PSN Amendment Update - - Melanie Brown-Woofter	9:40 a.m. – 9:50 a.m.
3.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Prepaid Mental Health Plan & Child Welfare PMHP Questions • Nursing Home Diversion Questions • HMO Questions • PSN & MPN Questions 	9:50 a.m. – 10:40 a.m.
4.	General Issues/Questions & Items for Follow-Up	10:40 a.m. – 11:00 a.m.
5.	Adjourn	11 a.m.

Finances Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, September 18, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:40 a.m.
2.	Choice Counseling Update - - Jill Harvey	9:40 a.m. – 10:00 a.m.
3.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • PSN & MPN Questions • Prepaid Mental Health Plan & Child Welfare PMHP Questions • Nursing Home Diversion Questions • HMO Questions 	10:00a.m. – 10:40 a.m.
4.	General Issues/ Questions & Items for Follow-Up	10:40 a.m. – 11:00 a.m.
5.	Adjourn	11 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, October 2, 2008

9:30 AM – 11:00 AM

Building 3, **Conference Room E**

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Plan Status Update - - Brady Augustine	9:35 a.m. – 9:40 a.m.
3.	Performance Measures Update - - Rachel LaCroix	9:40 a.m. – 9:45 a.m.
4.	Fraud & Abuse - - Jim Hampton	9:45 a.m. – 9:55 a.m.
5.	Choice Counseling Update - - Jill Harvey	9:55 a.m. – 10:05 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • HMO Questions • PSN & MPN Questions • Prepaid Mental Health Plan & Child Welfare PMHP Questions • Nursing Home Diversion Questions 	10:05 a.m. – 10:30 a.m.
7.	General Issues / Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, October 16, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	EQRO updates - - Carol Burch	9:35 a.m. – 9:45 a.m.
3.	MEDs update - - Gary Goodworth	9:45 a.m. – 9:50 a.m.
4.	Choice Counseling Update - - Jill Harvey	9:50 a.m. – 9:55 a.m.
5.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Nursing Home Diversion Questions • HMO Questions • PSN & MPN Questions • Prepaid Mental Health Plan & Child Welfare PMHP Questions 	9:55 a.m. – 10:20 a.m.
6.	General Issues/ Questions & Items for Follow-Up	10:20 a.m. – 11:00 a.m.
7.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call

Health Plan Technical and Operational Issues Conference Call

Thursday, October 30, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Reform plan supplemental HIV/AIDS process - - Jason Campbell	9:35 a.m. – 9:40 a.m.
3.	Conversion Applications for Reform PSNs - - Lisa Gill	9:40 a.m. – 9:45 a.m.
4.	Choice Counseling Update - - Jill Harvey	9:45 a.m. – 9:50 a.m.
5.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Prepaid Mental Health Plan & Child Welfare PMHP Questions • Nursing Home Diversion Questions • HMO Questions • PSN & MPN Questions 	9:50 a.m. – 10:15 a.m.
6.	General Issues/ Questions & Items for Follow-Up	10:15 a.m. – 11:00 a.m.
7.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, December 11, 2008

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Health Plan Performance Measure - - Rachel LaCroix	9:35 a.m. – 9:40 a.m.
3.	Proposed Marketing Amendment- - Melanie Brown-Woofter	9:40 a.m. – 9:45 a.m.
4.	PERM - - Jason Ottinger & Lisa Gill	9:45 a.m. – 9:50 a.m.
5.	EQR Update - - Carol Burch	9:50 a.m. – 10:00 a.m.
6.	Proposed Encounter Data Amendment - - Gary Goodworth & Lisa Gill	10:00 a.m. – 10:15 a.m.
7.	Choice Counseling Update - - Jill Harvey	10:15 a.m. – 10:25 a.m.
8.	EDS Update: Reform Enrollment - -Christina Lopez	10:25 a.m. – 10:40 a.m.
9.	General Issues/Questions & Items for Follow-Up	10:40 a.m. – 11:00 a.m.
10.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, January 8, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Encounter Data and Marketing Amendment Status - - Lisa Gill	9:35 a.m. – 9:40 a.m.
3.	EQR Updates - - Carol Burch	9:40 a.m. – 9:45 a.m.
4.	DME Provider Bond & Certification - - Dan Gabric	9:45 a.m. – 9:50 a.m.
4.	MEDS : Encounter Processing - - Gary Goodworth	9:50 a.m. – 9:55 a.m.
5.	EDS Processing Calendar - - Melissa Vergeson	9:55 a.m. – 10:00 a.m.
6.	Unborn Activation Policy Transmittal (see attachment) - - Lisa Gill	10:00 a.m. – 10:10 a.m.
7.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • HMO Questions • PSN & MPN Questions • Prepaid Mental Health Plan & Child Welfare PMHP Questions • Nursing Home Diversion Questions 	10:10 a.m. – 10:30 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, January 22, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Special Session Update - - Phil Williams	9:35 a.m. – 9:45 a.m.
3.	MEDS Update - - Gary Goodworth	9:45 a.m. – 9:50 a.m.
4.	Enhanced Benefits - - Aldria White	9:50 a.m. – 9:55 a.m.
5.	Navigator HP Files - - Aldria White	9:55 a.m. – 10:00 a.m.
6.	Marketing/Encounter Data Amendments - - Lisa Gill	10:00 a.m. – 10:05 a.m.
7.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Nursing Home Diversion Questions • HMO Questions • PSN & MPN Questions • Prepaid Mental Health Plan & Child Welfare PMHP Questions 	10:05 a.m. – 10:30 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, February 5, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Performance Measures - - Rachel LaCroix	9:35 a.m. – 9:40 a.m.
3.	Navigator hp Files - - Aldria White	9:40 a.m. – 9:45 a.m.
4.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:45 a.m. – 10:10 a.m.
5.	2009 Consolidated Contract - -Lisa Gill	10:10 a.m. – 10:15 a.m.
6.	General Announcements - - Melanie Brown-Woofter <ul style="list-style-type: none"> • Notice to Beneficiaries • MPI Audit 	10:15 a.m. – 10:25 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call

Health Plan Technical and Operational Issues Conference Call

Thursday, February 19, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS Update - - Gary Goodworth	9:35 a.m. – 9:40 a.m.
3.	EQR Update - - Carol Burch	9:40 a.m. – 9:45 a.m.
4.	Performance Measures - - Rachel LaCroix	9:45 a.m. – 9:50 a.m.
5.	Rate Amendment Update - - Lisa Gill/Melanie Brown-Woofter	9:50 a.m. – 9:55a.m.
6.	Choice Counseling Update - - Christina Lopez	9:55 a.m. – 10:00 a.m.
7.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:00 a.m. – 10:25a.m.
8.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, February 19, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS Update - - Gary Goodworth	9:35 a.m. – 9:40 a.m.
3.	EQR Update - - Carol Burch	9:40 a.m. – 9:45 a.m.
4.	Performance Measures - - Rachel LaCroix	9:45 a.m. – 9:50 a.m.
5.	Rate Amendment Update - - Lisa Gill/Melanie Brown-Woofter	9:50 a.m. – 9:55a.m.
6.	Choice Counseling Update - - Christina Lopez	9:55 a.m. – 10:00 a.m.
7.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:00 a.m. – 10:25a.m.
8.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, March 5, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions - - Melanie Brown-Woofter	9:30 a.m. – 9:35 a.m.
2.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:35 a.m. – 10:00a.m.
3.	County Health Department/Medicaid HMO contract - - Phil Street from DOH	10:00 a.m. – 10:20 a.m.
4.	WellCare - - Melanie Brown-Woofter	10:20 a.m. – 10:25 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 11:00 a.m.
6.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, March 19, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:35 a.m. – 10:00a.m.
3.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 11:00 a.m.
4.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, April 2, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	HEDIS Measure Reporting - - Deborah McNamara	9:35 a.m. – 9:40 a.m.
3.	Managed Care Update - - Melanie Brown-Woofter	9:40 a.m. – 9:50 a.m.
3.	General Issues/Questions & Items for Follow-Up	9:50 a.m. – 11:00 a.m.
4.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, April 16, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Implementation of MyACCESS Account - - Lisa Gill and Judy Glisson (DCF)	9:35 a.m. – 9:40 a.m.
3.	Enhance Benefits - -Aldria White	9:40 a.m. – 9:45 a.m.
4.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:45 a.m. – 10:10 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:10 a.m. – 11:00 a.m.
6.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call

Health Plan Technical and Operational Issues Conference Call

Thursday, April 30, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS update & updated notice of July 1, 2009 encounter data submission - - Peggy Claborn	9:35 a.m. – 9:40 a.m.
3.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:40 a.m. – 10:05 a.m.
4.	General Issues/Questions & Items for Follow-Up	10:05 a.m. – 11:00 a.m.
5.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, May 14, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Performance Measures Policy Transmittal - - Deborah McNamara	9:35 a.m. – 9:40 a.m.
3.	WellCare Transition - - Melanie Brown-Woofter	9:40 a.m. – 9:45 a.m.
4.	Legislative Update - - Phil Williams	9:45 a.m. – 9:55 a.m.
5.	Consolidated Contract - - Lisa Gill	9:55 a.m. – 10:00 a.m.
6.	MEDS Update - - Peggy Claborn	10:00 a.m. – 10:05 a.m.
7.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:05 a.m. – 10:30 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call

Health Plan Technical and Operational Issues Conference Call

Thursday, May 28, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	September 1, 2009 contract and companion report guide - - Lisa Gill	9:35 a.m. – 9:45 a.m.
3.	Grievance and Appeal report - - Lisa Gill	9:45 a.m. – 9:50 a.m.
4.	MEDS Update - - Peggy Claborn	9:50 a.m. – 9:55 a.m.
5.	June 10th EQR Quarterly meeting update - - Carol Burch	9:55 a.m. – 10:00 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:00 a.m. – 10:25 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, June 11, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	2009 Health Plan Contract - - Lisa Gill	9:35 a.m. – 9:40 a.m.
3.	MEDS update - - Peggy Claborn and MEDS Teams	9:40 a.m. – 9:55 a.m.
4.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:55 a.m. – 10:20 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:20 a.m. – 11:00 a.m.
6.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call

Health Plan Technical and Operational Issues Conference Call

Thursday, June 25, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Provider Technical Assistance - - Shawn McCauley <ul style="list-style-type: none"> • Provider Registration • Group Membership Authorization • Provider File Maintenance 	9:35 a.m. – 9:45 a.m.
3.	Report Guide - - Lisa Gill	9:45 a.m. – 9:50 a.m.
4.	Performance Measures - - Deborah McNamara	9:50 a.m. – 9:55 a.m.
5.	MEDS update - - Peggy Claborn	9:55 a.m. – 10:00 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:00 a.m. – 10:25 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call

Health Plan Technical and Operational Issues Conference Call

Thursday, July 9, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS Update - -Peggy Claborn	9:35 a.m. – 9:40 a.m.
3.	Blood Lead Testing - - Anne Boone	9:40 a.m. – 9:50 a.m.
4.	Provider Rate Posting - - Ouida Mazzaccoli	9:50 a.m. – 9:55 a.m.
5.	2009 Contract - - Lisa Gill	9:55 a.m. – 10:00 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:00 a.m. – 10:20 a.m.
7.	Draft 2009 Health Plan Report Guide - - Lisa Gill	10:20 a.m. – 10:35 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:35 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, July 23, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS Update - -Peggy Claborn	9:35 a.m. – 9:40 a.m.
3.	Provider Fee Schedule Update - - Melissa Vergeson	9:40 a.m. – 9:45 a.m.
4.	MPI Secure FTP Site - - James Coste, Vickie Divens, Vicki Mildenberger	9:45 a.m. – 9:50 a.m.
5.	Draft 2009 Health Plan Model Contract- - Melanie Brown-Woofter	9:50 a.m. – 10:00 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:00 a.m. – 10:20 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:20 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, August 6, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	9/1/2009 Contract and Report Guide - - Lisa Gill	9:35 a.m. – 9:40 a.m.
5.	MEDS Update - -Peggy Claborn	9:40 a.m. – 9:50 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:45 a.m. – 10:10 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:10 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, August 20, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS Update - -Peggy Claborn	9:35 a.m. – 9:40 a.m.
3.	Home Health Services - - Rafael Copa **See Attachments**	9:40 a.m. – 9:55 a.m.
4.	Contract update - - Lisa Gill	9:55 a.m. – 10:00 a.m.
5.	Plan transitions scheduled for Sept. 1 - - Melissa Vergeson	10:00 a.m. – 10:05 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:05 a.m. – 10:25 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, September 3, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Contract Update - - Lisa Gill <ul style="list-style-type: none"> • Report Guide • Health Plan Benefit Amendment 	9:35 a.m. – 9:40 a.m.
3.	EDS Implementation Update - - Carl Bunche and Christina Lopez	9:40 a.m. – 10:00 a.m.
4.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 11:00 a.m.
5.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, September 17, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

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Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS Update - -Peggy Claborn	9:35 a.m. – 9:40 a.m.
3.	EQR Webinar - - Carol Burch	9:40 a.m. – 9:45 a.m.
4.	Report Guide EB Codes - - Aldria White	9:45 a.m. – 9:55 a.m.
5	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:55 a.m. – 10:15 a.m.
6.	General Issues/Questions & Items for Follow-Up	10:15 a.m. – 11:00 a.m.
7.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, October 1, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS Update - -Peggy Claborn	9:35 a.m. – 9:40 a.m.
3.	EQRO Meeting Update - - Carol Burch	9:40 a.m. – 9:45 a.m.
4.	New EBA Maintenance Drug file list - - Aldria White	9:45 a.m. – 9:50 a.m.
5	H1N1 Vaccine and Policy Transmittal- - Rachel LaCroix	9:50 a.m. – 9:55 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:55 a.m. – 10:20 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:20 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, October 15, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

REMINDER: Please, place your phone on mute while speakers are talking.

Please, do not place the call on hold.

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Information regarding returned mail – Lisa Gill	9:35 a.m. – 9:40 a.m.
3.	Update; Benefits Amendment, Fine Tuning Amendment – Lisa Gill	9:40 a.m. – 9:50 a.m.
4.	MEDS Update - -Peggy Claborn	9:50 a.m. – 9:55 a.m.
5.	Performance Measures Update – Debby McNamara	9:55 a.m. – 10:00 a.m.
6.	EQRO Update – Carol Burch	10:00 a.m. – 10:05 a.m.
7.	National Lead Poisoning Prevention Week – Anne Boone	10:05 a.m. – 10:10 a.m.
8.	H1N1 Vaccine Reminder/Update – Melanie Brown-Woofter	10:10 a.m. – 10:15 a.m.
9.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:15 a.m. – 10:30 a.m.
10.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
11.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, October 29, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Update; Benefits Amendment, Fine Tuning Amendment – Lisa Gill	9:40 a.m. – 9:50 a.m.
3.	Enrollee Notifications regarding Benefit Changes – Lisa Gill	9:50 a.m. – 10:00 a.m.
4.	Ownership/Management Change Disclosure Contract Requirement – Melissa Vergeson	10:00 a.m. – 10:10 a.m.
5.	MEDS Update - -Peggy Claborn	10:10 a.m. – 10:20 a.m.
6.	Update on status of MPI Reporting – Vicky Mildenerger	10:20 a.m. – 10:35 a.m.
7.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	10:35 a.m. – 10:50 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:50 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, November 12, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	Draft Changes to the Performance Measures Specifications Manual – Debby McNamara	9:35 a.m. – 9:40 a.m.
3.	Reporting to MPI and Update on MPI SFTP Site – Vicki Mildenberger	9:40 a.m. - 9:55a.m.
3.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:55 a.m. – 10:00 a.m.
4.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 11:00 a.m.
5.	Adjourn	

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, December 10, 2009

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	My Florida Health eBook and eBaby Book Announcement – Heidi Fox	9:35 a.m. – 9:45 a.m.
3.	EQR Update – Lakia Daniels	9:45 a.m. - 9:50a.m.
3.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:50 a.m. – 10:00 a.m.
4.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 11:00 a.m.
5.	Adjourn	

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, January 7, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	4/1/2010 Health Report Guide -- Lisa Gill	9:35 a.m. – 9:40 a.m.
3.	EQRO Update -- Lakia Daniels	9:40 a.m. – 9:45 a.m.
4.	MPI Reminder -- Vicki Mildenerger	9:45 a.m. – 9:50 a.m.
5.	EDS Implementation Update -- Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:50 a.m. – 10:00 a.m.
6.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 11:00 a.m.
7.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, January 21, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	TPL Policy Transmittal Clarification -- Lisa Gill and Dan Roy	9:35 a.m. – 9:40 a.m.
3.	MEDS Update -- Peggy Claborn	9:40 a.m. – 9:45 a.m.
4.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:45 a.m. – 9:55 a.m.
5.	General Issues/Questions & Items for Follow-Up	9:55 a.m. – 11:00 a.m.
6.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, February 4, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions - - Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	2010 Fee Schedule Update -- Catherine McGrath	9:35 a.m. – 9:40 a.m.
3.	Third Party Coverage Clarification -- Lisa Gill	9:40 a.m. – 9:45 a.m.
4.	HMO and PSN Report Submission Reminder -- Melissa Vergeson	9:45 a.m. – 9:50 a.m.
5.	Medicaid End Dates -- Lisa Gill	9:50 a.m. – 9:55 a.m.
6.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:55 a.m. – 10:00 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, February 18, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	Upcoming Performance Measures Amendment -- Lisa Gill	9:35 a.m. – 9:40 a.m.
3.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:40 a.m. – 9:50 a.m.
4.	General Issues/Questions & Items for Follow-Up	9:50 a.m. – 9:55 a.m.
5.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, March 4, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.
Hold music, sidebar conversations and typing interfere with participants' ability to hear.**

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	EDS Implementation Update - - Jeff Jacobs, EDS Project Lead, & Colleagues <ul style="list-style-type: none"> • Update on recent changes and response to questions submitted 	9:35 a.m. – 9:45 a.m.
3.	General Issues/Questions & Items for Follow-Up	9:45 a.m. – 11:00 a.m.
4.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, March 18, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.
Hold music, sidebar conversations and typing interfere with participants' ability to hear.**

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	H1N1 Vaccine Administration -- Melissa Vergeson	9:35 a.m. – 9:40 a.m.
3.	EQR Update -- Stephen Bradley	9:40 a.m. – 9:45 a.m.
4.	TPL Policy Transmittal Update -- Lisa Gill	9:45 a.m. – 9:50 a.m.
5.	Performance Measures Amendment Update -- Lisa Gill	9:50 a.m. – 9:55 a.m.
6.	General Issues/Questions & Items for Follow-Up	9:55 a.m. – 10:30 a.m.
7.	Adjourn	10:30 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, April 01, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	Report Guide Changes for 07/01/2010 -- Lisa Gill	9:35 a.m. – 9:45 a.m.
3.	Quarterly Fraud and Abuse Activity Report Update -- Vicki Mildenberger	9:45 a.m. – 9:50 a.m.
4.	MEDS Update -- Peggy Claborn	9:50 a.m. – 10:00 a.m.
5.	Reform Choice Counseling Vendor Update -- Damon Rich	10:00 a.m. – 10:30 a.m.
6.	General Issues/Questions & Items for Follow-Up	10:30a.m. – 11:00a.m.
7.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, April 15, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
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Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	MEDS Update -- Peggy Claborn	9:35 a.m. – 9:45 a.m.
3.	General Issues/Questions & Items for Follow-Up	9:45a.m. – 11:00a.m.
4.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, April 29, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
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Agenda Outline

	Topic	Time
1.	Welcome & Introductions	9:30 a.m. – 9:35 a.m.
2.	General Issues/Questions & Items for Follow-Up	9:35 a.m. – 11:00 a.m.
3.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, May 27, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

REMINDER: Please, place your phone on mute while speakers are talking.

Please, do not place the call on hold.

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Agenda Outline

	Topic	Time
1.	Welcome & Introductions - Rachel LaCroix	9:30 a.m. – 9:35 a.m.
2.	Legislative Update – Phil Williams	9:35 a.m. – 9:45 a.m.
3.	External Quality Review meeting reminder – Stephen Bradley	9:45 a.m. – 9:50 a.m.
4.	MEDS various – Peggy Claborn	9:50 a.m. – 10:05 a.m.
5.	Discontinuation of Subcontractor Utilization Form – Melissa Vergeson	10:05 a.m. – 10:10 a.m.
6.	General Issues/Questions & Items for Follow-Up	10:10 a.m. – 11:00 a.m.
7.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, June 10, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel LaCroix	9:30 a.m. – 9:35 a.m.
2.	Payment for CHD services -- Lisa Gill	9:35 a.m. – 9:45 a.m.
3.	General Issues/Questions & Items for Follow-Up	9:45 a.m. – 11:00 a.m.
4.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, June 22, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
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Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Melanie Brown-Woofter	9:30 a.m. – 9:35 a.m.
2.	Performance Measures & Action Plans -- Deborah McNamara	9:35 a.m. – 9:45 a.m.
3.	General Issues/Questions & Items for Follow-Up	9:45 a.m. – 11:00 a.m.
4.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, July 22, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

REMINDER: Please, place your phone on mute while speakers are talking.

Please, do not place the call on hold.

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	TPL Recoupment's & Health Plan Payments -- Jennifer Barrett & Christina Lopez	9:35 a.m. – 9:45 a.m.
3.	10/01/10 Report Guide Update -- Lisa Gill	9:45 a.m. – 9:55 a.m.
4.	2010 Health Plan Contract Rate & Benefit Amendments -- Lisa Gill	9:55 a.m. – 10:05 a.m.
5.	County Code Issue -- Christina Lopez	10:05 a.m. – 10:15 a.m.
6.	HP Implementation Update -- Jeff Jacobs, HP Project Lead, & Colleagues	10:15 a.m. – 10:20 a.m.
7.	Statewide and Local Advocacy Councils Update -- Melanie Brown-Woofter	10:20 a.m. – 10:30 a.m.
8.	General Issues/Questions & Items for Follow-Up	10:30 a.m. – 11:00 a.m.
9.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, August 26, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

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Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	Encounter Data : SFY 2008-2009 Dashboards -- Peggy Claborn	9:35 a.m. – 9:45 a.m.
3.	Electronic Health Record Incentive Program Health Plan Survey -- Heidi Fox	9:45 a.m. – 9:55 a.m.
4.	NPI Registration Requirement Notice -- Christina Lopez	9:55 a.m. – 10:00 a.m.
5.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 11:00 a.m.
6.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, September 23, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
Please, do not place the call on hold.**

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Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	Correct Coding Initiative -- David Powers & Alan Strowd	9:35 a.m. – 9:50 a.m.
3.	MPI Update -- Vicki Mildenerger	9:50 a.m. – 10:00 a.m.
4.	General Issues/Questions & Items for Follow-Up	10:00 a.m. – 11:00 a.m.
5.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, October 28, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room C

Conference Call Number: (888) 808-6959, Access Code 8509227332

REMINDER: Please, place your phone on mute while speakers are talking.

Please, do not place the call on hold.

Hold music, sidebar conversations and typing interfere with participants' ability to hear.

Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	Report Guide Revisions & General Amendment Update -- Lisa Gill	9:35 a.m. – 9:45 a.m.
3.	Choice Counseling FTP Site Change -- Aldria White	9:45 a.m. – 9:55 a.m.
4.	Pharmacy Rebate Program -- Anne Wells	9:55 a.m. – 10:05a.m.
5.	Therapy Services : Overview of Requirements -- Sue Conte & Laura Rumph	10:05 a.m. – 10:15 a.m.
6.	Quarterly Pharmacy Data Submissions -- Peggy Claborn	10:15 a.m. – 10:25 a.m.
7.	General Issues/Questions & Items for Follow-Up	10:25 a.m. – 11:00 a.m.
8.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, November 18, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room B

Conference Call Number: (888) 808-6959, Access Code 8509227332

**REMINDER: Please, place your phone on mute while speakers are talking.
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Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	Encounter Data Updates -- Michael Karris	9:35 a.m. – 9:45 a.m.
3.	Rate Reprocessing -- Melanie Brown-Woofter	9:45 a.m. – 9:55 a.m.
4.	General Issues/Questions & Items for Follow-Up	9:55 a.m. – 11:00 a.m.
5.	Adjourn	11:00 a.m.

Notes

Issues for Follow-up or Next Call



Health Plan Technical and Operational Issues Conference Call

Thursday, December 16, 2010

9:30 AM – 11:00 AM

Building 3, Conference Room B

Conference Call Number: (888) 808-6959, Access Code 8509227332

REMINDER: Please, place your phone on mute while speakers are talking.

Please, do not place the call on hold.

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Agenda Outline

	Topic	Time
1.	Welcome & Introductions -- Rachel La Croix	9:30 a.m. – 9:35 a.m.
2.	NPI Update -- Alan Strowd	9:35 a.m. – 9:45 a.m.
3.	Rate Reconciliation Update -- Melanie Brown-Woofter	9:45 a.m. – 9:50 a.m.
4.	External Quality Review On-Site Meeting Reminder -- Stephen Bradley	9:50 a.m. – 9:55 a.m.
5.	Therapy Services Update -- Sue Conte	9:55 a.m. – 10:00 a.m.
6.	MEDS Update -- Michael Karris	10:00 a.m. – 10:10 a.m.
7.	Availity Update -- Heidi Fox	10:10 a.m. – 10:15 a.m.
8.	Medicaid EHR Incentive Program -- Heidi Fox	10:15 a.m. – 10:20 a.m.
9.	HMO & PSN Performance Measure Requirements for 2011 -- Deborah McNamara	10:20 a.m. – 10:50 a.m.
10.	General Issues/Questions & Items for Follow-Up	10:50 a.m. – 11:00 a.m.
11.	Adjourn	11:00 a.m.

Notes / Issues for Follow-up or Next Call
