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**FOR IMMEDIATE RELEASE**  
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**December Monthly Actions: Agency Took Licensure Action against 13 Providers**

**Tallahassee, Fla.**—The Agency for Health Care Administration (Agency) issued final orders to 13 providers for failure to meet licensure requirements during the month of December. The Agency issued three final orders to deny a license renewal application, seven to revoke an existing license and three that resulted in the provider surrendering the license. Some of these providers were enrolled in the Medicaid program; however, the Agency has terminated or is in the process of terminating their participation in the program.

In addition to the final order actions, a voluntary immediate moratorium on admissions was issued for Comfort Zone Health Care, Inc., a home health agency in Broward County.

“We continue to boost our efforts to give providers the necessary tools to get their businesses in compliance with state and federal laws,” said Secretary Liz Dudek. “We advise all providers to take advantage of these opportunities so they can avoid putting their patients and businesses at risk.”

The chart below displays the Agency’s December final order licensure actions:

Name	County	Provider Type	Licensure Action
Best Care Agency Inc	Broward	Home Health Agency	Denied Renewal
Comfort Zone Health Care, Inc.	Broward	Home Health Agency	Voluntary Moratorium on Admissions
Dulce Hogar II Inc	Miami-Dade	Assisted Living Facility	Revocation
Dulce Hogar Inc	Miami-Dade	Assisted Living Facility	Revocation
H & E Home Care Inc	Miami-Dade	Home Health Agency	Denied Renewal
Helping Hands Care Inc	Miami-Dade	Home Health Agency	Revocation
Howell’s ALF II	Walton	Assisted Living Facility	Revocation
Howells ALF I	Walton	Assisted Living Facility	Revocation
IFA Rehab Center Inc	Miami-Dade	Health Care Clinic	License Surrender
Jeannie’s Place	Miami-Dade	Assisted Living Facility	Revocation
Martin Elderly Care Living	Miami-Dade	Assisted Living Facility	Denied Renewal
Providence Home Health Agency LLC	Broward	Home Health Agency	License Surrender
Reality Care Services Inc	Miami-Dade	Health Care Clinic	License Surrender



Sunlight Home Care Inc	Miami-Dade	Home Health Agency	Revocation
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Additional information about the actions and final orders can be found by querying the Public Records Search page at [http://apps.ahca.myflorida.com/dm\\_web/\(S\(jtrn15fukefknvhs5vtad1s\)\)/default.aspx](http://apps.ahca.myflorida.com/dm_web/(S(jtrn15fukefknvhs5vtad1s))/default.aspx). Emergency orders, including moratoriums on admissions and suspensions, can also be found on the Public Records Search page by searching the name of the facility.

The Agency encourages consumers, advocates and anyone who may have a concern or observes a problem in any health care facility or with any provider regulated by the Agency to file a complaint by calling the Agency's consumer complaint line at 1-888-419-3456 or by reporting online at [http://ahca.myflorida.com/Contact/call\\_center.shtml](http://ahca.myflorida.com/Contact/call_center.shtml).

Tips about suspected fraud can be reported by calling the Attorney General's Fraud Hotline at 1-866-966-7226 or the Agency's Consumer Call Center at 1-888-419-3456. Anyone can report fraud online by visiting the Agency's Web site at [https://apps.ahca.myflorida.com/InspectorGeneral/fraud\\_complaintform.aspx](https://apps.ahca.myflorida.com/InspectorGeneral/fraud_complaintform.aspx).

*The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).*

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