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GOVERNOR

**Better Health Care for all Floridians**

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**FOR IMMEDIATE RELEASE**

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**Agency Urges Recipients to Watch Mail for Long-term Care Rollout Letters**

*–Letters for recipients in Orange, Osceola, Seminole and Brevard mailed April 1, 2013–*

**Tallahassee, Fla.**— The Agency for Health Care Administration (Agency) will be sending the first of a series of letters this week to residents of Orange, Osceola, Seminole and Brevard Counties (Region 7) who are currently receiving or are eligible to receive Medicaid long-term care services. These letters contain important information about the new Statewide Medicaid Managed Care (SMMC) Long-term Care program.

“These are important letters for Medicaid recipients in the greater Orlando area,” said Justin Senior, Medicaid Director. “The first letter will outline the pending changes for long-term care services. Future letters will inform recipients about important deadlines for them to choose their new long-term care plan.”

Medicaid recipients in Region 7 should continue to watch their mail for additional correspondence from the Agency in the coming months. Subsequent letters will advise recipients about how they can enroll in the plan of their choosing and what resources they can access if they have questions.

Those interested in learning more about the contracted long-term plans and the options available to them as their enrollment period nears can visit [www.FLMedicaidManagedCare.com](http://www.FLMedicaidManagedCare.com) for county-specific information regarding the Long-term Care program.

The SMMC Long-term Care program will begin August 1, 2013 in Region 7, with the statewide rollout continuing by region through 2014. The full rollout schedule and when the first letter will be mailed to recipients in each region can be found on the Statewide Medicaid Managed Care website in the Upcoming Events calendar on the News and Events tab at [www.ahca.myflorida.com/Medicaid/statewide\\_mc](http://www.ahca.myflorida.com/Medicaid/statewide_mc).

Medicaid recipients may update their mailing address information via My ACCESS Account at: <http://www.myflorida.com/accessflorida> or by calling the Customer Call Center at (866) 762-2237. Individuals receiving SunCap or SSI who do not receive other benefits through the Department of Children & Families must report address changes by calling the Social Security Administration at 1-800-772-1213.

*The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida’s Medicaid program, licenses and regulates more than 40,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov).*

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