



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

Managed Long-term Care Subcommittee

August 24, 2016

Team Leads:

DD Pickle
Eunice Medina

MCAC/Subcommittee Members Present:

Anne Swerlick
Bob Asztalos
Bonnie Koon
Donna Damiani
Randall Hunt
Dr. Cathy Moffitt (Plan/FAHP)
Madeleine Nobles
Martha Pierce

Additional Meeting Participant(s):

Mary Pat Moore
Sharon McColey
Terry Bartlett
Kelly Raborn
Laura Noyes
Lou-Marie West
Jessica Turner
Josh Spagnola

I. Materials

- April 19, 2016 Draft Meeting Minutes
- Medicaid Long-term Care (LTC) Enrollment Report, as of July 2016
- LTC Complaints Summary, July Data
- August 2016 Enrollment
- Long-term Care (LTC) Enrollee Survey Results – Statewide Rates

II. Discussion

A. Introduction of New Members



- Eunice Medina called the meeting to order, and introductions were made. New team members stated their name, where they work, and what they do. Eunice gave a brief overview of this Managed Long-term Care sub-committee, its goals, focus, expectations, and current projects. She informed new members that she will send the meeting minutes taken over the past year to help familiarize themselves with this sub-committee.

B. LTC Survey Results from July 2016

- Survey results continue to be consistent with the results from 2015
- Survey results indicate that 60% of survey respondents indicated that the LTC enrollee's health is improving. These results were noted as atypical.
- LTC plans use vendors to conduct the LTC Enrollee Survey, and the survey template is Agency-approved.
- The survey results met the Agency's target
- A forthcoming press release will include the survey data in a snapshot format
- Internal Comment: Dr. Moffitt posed the following questions:
 - How many respondents?
 - Who is responding (enrollee vs. caregiver)?
 - Is there any meaningful trending in 1% - 2% differences?

C. August Enrollment

- Overall enrollment has reached over 90,000 recipients, and enrollment is going up
- HCBS enrollment and waitlist enrollment has increased
 - 62,000 recipients have been released from the waitlist between July 1, 2013 and June 2016.
 - Releasing more individuals with a risk score of "4" as funding is provided
- This is a monthly report that is shared quarterly during these meetings, but can be viewed monthly on Agency's website.

D. Programmatic Updates

(a) Managed Care Rule

Eunice gave an update that the CMS-published final rule on Medicaid Managed Care and the Child Health Insurance Program on June 6, 2016 now requires states to gather stakeholder input on their long-term care services and supports through a subcommittee of MCAC. These rules can be found under 42 CFR 438.110 and 438.70.

(b) Medicaid Fair Hearing

Per statute, beginning March 1, 2017, the Medicaid Fair Hearing process will transition from DCF to AHCA.

i. Change from DCF to AHCA

Section 409.285, Florida Statutes, was amended regarding appeals related to Medicaid programs (specifically, s.409.285 (2)).

ii. Plan Appeal before Fair Hearing

CMS published a final rule on Medicaid Managed Care and CHIP with two new requirements.

- The rule requires that enrollees must use the health plan's appeal process before they may access a Medicaid Fair Hearing.
- Health plans will have to resolve appeals more quickly. The rule changes the standard resolution time for appeals from 45 to 30 calendar days.

a) Waitlist Rule Update

Kelly Raborn gave an overview of the waitlist rule update, stating House Bill 1335 revised portions of Chapters 409.962 and 409.979 Florida Statutes and requires DOEA to maintain a statewide waitlist for enrollment in the LTC program, and to use a standard screening tool to prioritize and place people on the waitlist.

The law also provided the Agency with rulemaking authority. Since the passage of this law, the Agency has been updating proposed Rule 59G-4.193, Statewide Medicaid Managed Care Long-term Care Waiver Program Prioritization and Enrollment to comply with the law. The Agency held a public hearing on the proposed rule on June 28, 2016 and continues to work towards rule promulgation.

Madeleine Nobles stated this takes the current process and makes a few changes to improve what has been set in place for over a decade. There will be a more formal written notification letting individuals know that they are on the waitlist.

III. Action Items

- Eunice to send new team members meeting minutes from the past year to review and familiarize themselves with this Long-term Care sub-committee.
- Eunice to send a follow-up email to team members with the Agency-approved survey template and specifications.
- Eunice to re-share Autumn 2015 Quarterly Report
- Eunice to send team members the full enrollment report containing special populations.
- Eunice to share excerpts of new rules for managed care and Medicaid Fair Hearing with team members.
- Eunice will send all references to Rule 59G-4.193 to team members via email.

IV. Adjourn