

Health Care Plan Questions

Subject	Call
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| <ul style="list-style-type: none"> Health Care Plan Coverage Questions Lost, Damaged or Stolen Health Care Plan Card Primary Care Provider Changes | Your Child's Health Plan Provider |
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Health Care Plan Questions	Your Child's Health Plan Provider
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Health Care Plan Complaints	Complete the complaint form at: https://ahca.myflorida.com/medicaid/florida-medicaid-complaints
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Health Care and Dental Plan Changes	MediKids Helpline 1-877-506-0578
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Important Telephone Numbers

Here are some important telephone numbers for questions you may have regarding your MediKids coverage.

Subject	Call
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Serious Medical Emergencies	911 or Local Emergency Services
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Health Care Services & Authorizations	Your Primary Care Provider
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Lost, Damaged or Stolen MediKids Identification Card	MediKids Helpline 1-877-506-0578
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American Indian Cost-sharing Exemption	Florida Healthy Kids Corporation 1-888-540-5437
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| <ul style="list-style-type: none"> Premium Payments & Account Questions Change of Address KidCare Questions | Florida KidCare Customer Service
1-888-540-5437 |
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Florida
KidCare

V 11/2023

MediKids

A FLORIDA KIDCARE PARTNER
SERVING CHILDREN
AGES 1 THROUGH 4



Welcome to MediKids!



MediKids is the Florida KidCare program which provides low-cost health insurance for children ages 1 through 4.

The Agency for Health Care Administration (AHCA) manages the program. The MediKids program is similar to Medicaid. Children enrolled in the MediKids program receive medical services and benefits from Medicaid providers through Medicaid's Managed Medical Assistance (MMA) program.

This brochure gives you general information about the MediKids program. Please read the brochure to better understand how the program works and what services are covered.

PREMIUM PAYMENTS

MediKids coverage costs \$15 or \$20 a month, depending on your income, citizenship and other insurance coverage. There are no deductibles, co-payments, or coinsurance.

Premium Payment Due Date: Make sure your monthly premium is paid on time to avoid cancellation of coverage. The payment is due on the 1st day of the month for the next month's coverage.

Example: A payment due on January 1st will provide coverage for the month of February.

Full Pay Option: If your child is not eligible for the low-cost premium due to citizenship,

having other insurance coverage or your family income is greater than the program income limits, you can still get MediKids by paying \$248.21 a month for each child. *(This amount is subject to change at any time.)*

There are several ways to pay your Florida KidCare premium:

- Pay Online
- Pay by telephone:
1-888-540-5437
- Pay by mail:
Florida KidCare
PO Box 31105
Tampa, FL 33631-3105
- Pay by cash

Nonpayment: Your child's MediKids coverage will be canceled for at least 30 days if you do not pay your monthly premium on time. After the 30 days, your child's MediKids coverage will continue once a payment is made.

HEALTH PLANS

MediKids recipients will receive their health care services through Medicaid's Managed Medical Assistance (MMA) program. A health plan will be selected for your child before MediKids coverage begins, but you can change your plan as needed. Different plans are offered depending on where you live. Your child's health care plan will ask you to select a primary care provider (PCP) as the main source of health care for your child.

PRIMARY CARE PROVIDER

MediKids health care plans use primary care providers (PCP), usually doctors, as the main source of health care for your child. Call your child's assigned PCP to make

appointments for routine check-ups or to get health care when your child is sick. If your PCP would like your child to see a specialist the PCP will refer your child and authorize the service.

COVERED HEALTH CARE SERVICES

MediKids will pay for covered health care services only if you go to your child's assigned PCP or if your child's PCP refers you to another Medicaid health care provider. Call your child's assigned PCP to make appointments for routine check-ups or to get health care when your child is sick. Your PCP will advise you if a service is not covered by MediKids.

MediKids recipients can receive dental health services.

Please call the MediKids Helpline for help choosing a dental provider.

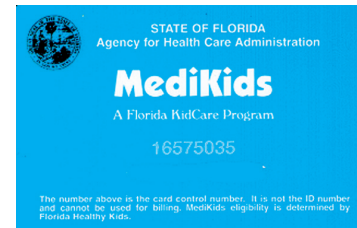
MediKids will not pay for services before coverage begins or after coverage ends. MediKids will not make payments directly to you.

HEALTH CARE PLAN OPTIONS

You have the right to change your child's health care plan. If you wish to change health care plans, call the MediKids Helpline. Call your health care plan member services department if you want to choose another PCP.

IDENTIFICATION CARD

Your blue plastic card is your child's permanent MediKids identification card. This card allows your child to receive covered health care services paid for by the MediKids program. Your health care plan will also send your child a health plan identification card.



OUT-OF-STATE SERVICES

If you are visiting another state and your child needs emergency services, MediKids may pay for the emergency care. **Contact your health plan to find out if out-of-state services will be covered.**

DISENROLLMENT

Your child will no longer qualify for MediKids coverage if one of the following occurs:

- You fail to make your monthly payment on time.
- When your child turns five (5) years old, your child's coverage will be transferred to Florida Healthy Kids. For more information you may contact Florida Healthy Kids at **1-888-540-5437**.
- Your child gets other health care coverage (Medicaid, private or employer sponsored).
- Your family income exceeds the program limits. (The full pay option is available.)
- You fail to comply with the MediKids annual eligibility renewal requirements.
- Your child moves to another state.

WHAT'S COVERED

- Physician Services, Including Physician Assistant Services
- Prescribed Drugs
- Immunizations
- Hospital Inpatient Services
- Hospital Outpatient Services
- Behavioral Health Services
- Early Periodic Screening Diagnosis and Treatment Services
- Emergency Services
- Nursing Care
- Ambulatory Surgical Treatment Center Services
- Advanced Registered Nurse Practitioner Services
- Optical Services and Supplies
- Dental Services
- Medical Supplies, Equipment, Prosthesis, and Orthoses
- Chiropractic Services
- Ambulance
- Speech Therapy
- Podiatric Services
- Healthy Start Services (Some Exception)
- Physical, Occupational, Respiratory, and Speech Therapy Services
- Hearing Services (Including Hearing Aids)
- Laboratory and Imaging Services
- Home Health Agency Services
- Renal Dialysis Services
- Hospice Services
- Respiratory Equipment and Supplies
- Optometrist Services
- Rural Health Clinic Services
- Substance Abuse Treatment Services
- Transportation to Access Covered Services

WHAT'S NOT COVERED

- Cosmetic Procedures
- Experimental Procedures
- Home and Community-Based Services
- Custodial Care
- Respite Services

To apply for Florida Care coverage visit [FloridaKidCare.org](https://www.floridakidcare.org) or call **1-888-540-5437** for more information