

**ATTACHMENT I**  
**SCOPE OF SERVICES – Effective Date: August 15, 2016**  
**STATEWIDE MEDICAID MANAGED CARE PROGRAM**

**I. Services to be Provided**

**A. Overview of Contract Structure**

Part IV of Chapter 409, F.S. established Florida Medicaid's statewide managed care program, referred to as statewide Medicaid managed care (SMMC). Contracted managed care plans participate in one, or both, of two SMMC programs: one for managed medical assistance (MMA) and one for long-term care (LTC). Additionally, some managed care plans participating in the MMA program component serve specialty populations who meet specified criteria based on age, condition or diagnosis. The Contract consists of distinct parts as follows:

- (1) **Attachment I**, Scope of Services, includes contract provisions that are unique to the particular managed care plan.
  - (a) Exhibit I-A, Approved Expanded Benefits Coverage and Limitations;
  - (b) Exhibit I-B, Medicaid Provider Identification Numbers;
  - (c) Exhibit I-C, Managed Care Plan Rates.
- (2) **Attachment II**, Core Contract Provisions, includes contract provisions that apply to all managed care plans unless specifically noted otherwise.
- (3) **Exhibits to Attachment II**, include contract provisions that are unique to the specific component of SMMC:
  - (a) Exhibit II-A, Managed Medical Assistance (MMA) Program, i.e. the MMA Exhibit;
  - (b) Exhibit II-B, Long-Term Care (LTC) Managed Care Program, i.e. the LTC Exhibit;
  - (c) Exhibit II-C, Specialty Plan (if applicable).

**B. Authorized Regions**

The Managed Care Plan is authorized to provide services pursuant to this Contract in the region(s) for the applicable SMMC program as specified in Table 1 below.

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<b>Table 1: Authorized Regions</b>			
<b>Region</b>	<b>Program Component</b>		
	<b>MMA</b>	<b>LTC</b>	<b>Specialty</b>
Region 1			
Region 2			
Region 3			
Region 4			
Region 5			
Region 6			
Region 7			
Region 8			
Region 9			
Region 10			
Region 11			

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**C. Covered Services**

The Managed Care Plan shall ensure the provision of covered services in accordance with the provisions of **Attachment II and its Exhibits**, summarized in Table 2a (MMA) and/or Table 2b (LTC) below, to enrollees of the applicable SMMC program(s) in the authorized region(s) specified in Table 1.

<b>Table 2a: Required MMA Services</b>	
(1)	Advanced Registered Nurse Practitioner
(2)	Ambulatory Surgical Center Services
(3)	Assistive Care Services
(4)	Behavioral Health Services
(5)	Birth Center and Licensed Midwife Services
(6)	Clinic Services
(7)	Chiropractic Services
(8)	Dental Services
(9)	Child Health Check Up
(10)	Immunizations
(11)	Emergency Services
(12)	Emergency Behavioral Health Services
(13)	Family Planning Services and Supplies
(14)	Healthy Start Services
(15)	Hearing Services
(16)	Home Health Services and Nursing Care
(17)	Hospice Services
(18)	Hospital Services
(19)	Laboratory and Imaging Services
(20)	Medical Supplies, Equipment, Protheses and Orthoses
(21)	Optometric and Vision Services
(22)	Physician Assistant Services
(23)	Physician Services
(24)	Podiatric Services
(25)	Prescribed Drug Services
(26)	Renal Dialysis Services
(27)	Therapy Services
(28)	Transportation Services

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<b>Table 2b: Required LTC Services</b>	
(1)	Adult Companion Care
(2)	Adult Day Health Care
(3)	Assistive Care Services
(4)	Assisted Living
(5)	Attendant Care
(6)	Behavioral Management
(7)	Caregiver Training
(8)	Care Coordination/Case Management
(9)	Home Accessibility Adaptation Services
(10)	Home Delivered Meals
(11)	Homemaker Services
(12)	Hospice
(13)	Intermittent and Skilled Nursing
(14)	Medical Equipment and Supplies
(15)	Medication Administration
(16)	Medication Management
(17)	Nutritional Assessment/Risk Reduction Services
(18)	Nursing Facility Services
(19)	Personal Care
(20)	Personal Emergency Response Systems (PERS)
(21)	Respite Care
(22)	Occupational Therapy
(23)	Physical Therapy
(24)	Respiratory Therapy
(25)	Speech Therapy
(26)	Transportation

**D. Approved Expanded Benefits**

The Managed Care Plan shall provide the following expanded benefits, in accordance with the provisions of **Attachment II and its Exhibits** and the coverage and limitations specified in Exhibit I-A of this Attachment, denoted by “X” in Table 3a (MMA) and/or Table 3b (LTC) below, to enrollees of the applicable SMMC program(s) in the authorized region(s) specified in Table 1.

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<b>Table 3a: Approved MMA Expanded Benefits</b>	
	Primary Care Visits (Non-Pregnant Adults)
	Home Health Care (Non-Pregnant Adults)
	Physician Home Visits
	Prenatal/Perinatal Visits
	Outpatient Services
	Over-The-Counter (OTC) Medication/Supplies
	Adult Dental Services
	Waived Copayments
	Vision Services
	Hearing Services
	Newborn Circumcision
	Adult Pneumonia Vaccine
	Adult Influenza Vaccine
	Adult Shingles Vaccine
	Post Discharge Meals
	Nutritional Counseling
	Pet Therapy
	Art Therapy
	Equine Therapy
	Medically Related Lodging and Food
	Intensive Outpatient Therapy

<b>Table 3b: Approved LTC Expanded Benefits</b>	
	ALF/AFCH Bed Hold
	Cellular Phone Services
	Dental Services
	Emergency Financial Assistance
	Hearing Evaluation
	Mobile Personal Emergency Response System
	Non-Medical Transportation
	Over-The-Counter (OTC) Medication/Supplies
	Support to Transition Out of a Nursing Facility
	Vision Services
	Wellness Grocery Discount
<b>Additional LTC Expanded Benefits</b>	
<b>These benefits will not appear in Choice Counselling materials</b>	
	Box Fan
	Caregiver Information/Support
	Document Keeper
	Household Set-Up Kit
	Welcome Home Basket

	Nurse Helpline Services
	Pill Organizer

**II. Manner of Service Provision**

**A. Plan Qualification**

The Managed Care Plan is approved to provide contracted services as a qualified entity under s 409.962(6), F.S., as denoted by "X" in Table 4 below.

<b>Table 4: Plan Qualification</b>	
	Health Maintenance Organization (HMO)
	Provider Service Network (PSN)
	Exclusive Provider Organization (EPO)
	Accountable Care Organization (ACO)
	Other Insurer

**B. Plan Type**

The Managed Care Plan is approved to provide contracted services as one or more of four plan types, denoted by authorized region(s) in Table 5 below, to enrollees of the applicable SMMC program(s) in the authorized region(s) specified in Table 1.

- (1) MMA Managed Care Plans are those plans that provide covered services specified in the MMA Exhibit, including those covered under s. 409.973(1)(a) through (cc), F.S.
- (2) LTC Managed Care Plans are those plans that provide covered services specified in the LTC Exhibit, including those covered under s. 409.98(1) through (19), F.S.
- (3) Comprehensive LTC Plans are those plans that provide services described in s. 409.973, F.S., and also provide the services described in s. 409.98, F.S.
- (4) Specialty Plans are those plans that provide covered services specified in the MMA Exhibit, including those covered under s. 409.973(1)(a) through (cc), F.S., to only eligible recipients defined as a specialty population in the **Attachment II and its Exhibits**.

<b>Table 5: SMMC Plan Type</b>		
<b>Region</b>	<b>SMMC Program</b>	
	<b>MMA/LTC</b>	<b>Specialty</b>
Region 1		
Region 2		
Region 3		
Region 4		

Region 5		
Region 6		
Region 7		
Region 8		
Region 9		
Region 10		
Region 11		

**III. Method of Payment**

**A. Total Contract Amount**

The Agency shall make payment, in a total dollar amount not to exceed **\$XXX** to the Managed Care Plan in accordance with **Attachment II and its Exhibits**. The Agency shall make payments through its fiscal agent using the Medicaid Provider Identification Number(s) specified in Exhibit I-B.

**B. Capitation Rates**

The capitation rate payment shall be in accordance with **Attachment II and its Exhibits**. The capitation rates are contained Exhibit I-C of this Attachment. These rates are titled **“MANAGED CARE PLAN RATES; NOT FOR USE UNLESS APPROVED BY CMS.”**

**C. Kick Payment Rates**

The kick payment rates shall be in accordance with **Attachment II and its Exhibits**. These rates are titled **“MANAGED CARE PLAN RATES; NOT FOR USE UNLESS APPROVED BY CMS.”**

**IV. Special Provisions**

**A. Order of Precedence**

The Managed Care Plan shall perform its contracted duties in accordance with this Contract, the ITN(s), including all addenda and the Vendor’s response to the ITN(s). In the event of conflict among Contract documents, any identified inconsistency in this Contract shall be resolved by giving precedence in the following order:

- (1) This Contract, including all attachments;
- (2) The ITN(s), including all addenda; and
- (3) The Vendor’s response to the ITN(s), including information provided through negotiations.

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**ATTACHMENT I**

**EXHIBIT I-A - Effective Date: November 1, 2015**

<b>Approved Expanded Benefit Coverage and Limitations Managed Medical Assistance (MMA)</b>	
<b>Approved Benefit</b>	<b>Approved Limitations</b>

All expanded benefits are in excess of benefits specified in the Medicaid State Plan.

The Managed Care Plan may require enrollees to use an established network of providers, approved by the Agency, to obtain expanded benefits under this Contract.

Unless otherwise specified in this Exhibit, expanded benefits are not subject to prior authorization or co-payment charges.

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**ATTACHMENT I**

**EXHIBIT I-B – Effective Date: November 1, 2015**

<b>Medicaid Provider Identification Numbers</b>			
<b>Region</b>	<b>MMA</b>	<b>LTC</b>	<b>Specialty</b>
1			
2			
3			
4			
5			
6			
7			
8			
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10			
11			

The Agency will provide Medicaid Provider Identification Numbers to the Managed Care Plan subsequent to the Agency’s completion of a plan-specific readiness review and prior to enrolling recipient in the Managed Care Plan in each authorized region.

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**EXHIBIT I-C – Effective Date: April 15, 2016**

**MANAGED CARE PLAN RATES; NOT FOR USE UNLESS APPROVED BY CMS.**

**REGION X**

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