AHCA NURSING HOME PROSPECTIVE PAYMENT SYSTEM

2ND NPPS PUBLIC MEETING

AUGUST 18, 2016



TABLE OF CONTENTS

SECTION 1: Summary of Public Comments from June Public Meeting

SECTION 2: <u>Data Analysis</u>

Questions to be Addressed through Data Analysis

Analytical Dataset Build Process

Summary Statistics

Nursing Facility Cost Drivers

SECTION 3: Policy Decisions to be Made / Review of Options Document

Policy Decision List

Quality Measurements





Confidential and Proprietary

SUMMARY OF PUBLIC COMMENTS

| Topic | Summary of Feedback |
|--------------------------|--|
| Overall system goals | Only change current plan to the extent necessary to attain goals that have been set by AHCA to minimize losses and gains A PPS that introduces payment rate variations via case-mix adjustments, quality-based adjustments, or any other facility specific adjustments could negatively affect budget predictability |
| Acuity-based system | What rationale do states have for implementing a RUGs-based model as opposed to other acuity models? Acuity adjustments must take into account high staffing standard Will high-cost RUG rates be monitored, primarily therapy services? If an acuity/resource utilization model is used, it should be based on the same classification used by Medicare PPS but perhaps some of the classes collapsed. If a RUGs type case-mix based model is used, then the Indirect Care cost components that are part of the RUGs resource utilization calculations should be transferred into the Direct Care cost center and the remaining Indirect Care cost components should be combined with the Operating cost components to create an Administrative and Support cost center. If a RUGs type case-mix based model is not used, then the Indirect Care and Direct Care cost components should be combined into a single Resident Care cost component. Acuity should be addressed especially for pediatric residents |
| Implementation timeframe | Phase-in should expand over three years Year 1: One-third new rate + two-thirds old rate, Year 2: Two-thirds new rate + one-third old rate, Year 3: 100% new rate. |

SUMMARY OF PUBLIC COMMENTS

| Topic | Summary of Feedback |
|---------------------|--|
| Quality Measures | Quality measures must consider achievement and improvement within the facility Quality measures should be achievable by all facilities CMS 5-star quality measures New system should use CMS quality measures used in Nursing Home Compare CMS 5-star quality measures are "state of the art" based on rigorous research and are reasonable to use as the basis for quality based adjustments. The 13 long-term resident related quality measures are applicable for the Medicaid population We recommend the use of a raw overall quality score constructed similarly to that used in CMS Nursing Home Compare but based on staffing, survey compliance and the 16 long-term resident quality measures Percentage of fund to carve out for quality measures Ten percent is too much to carve out for quality if there is no new money coming from the legislature A three percent limit is totally inadequate At a minimum, the funds currently used as a Quality Assessment Add-On and the Medicaid Adjustment Rate should be used as the starting point for quality based adjustments |
| FRVS | FRVS must be updated to properly address replacements and repairs New system should follow the recommendation made by the legislatively mandated 2009 Reimbursement Workgroup and incorporate a gross FRVS component similar to that used in Georgia. Increase per bed limitation to more realistic reflect current property values Implement standard property value indexing FRVS should factor in geographic and facility size |



SUMMARY OF PUBLIC COMMENTS

| Topic | Summary of Feedback |
|------------------|---|
| Rate Adjustments | New system should recognize geographical region and facility size There should be a payment add-on for dementia patients due to the high level of staffing needed Peer groupings should be changed only if past trends show that costs are dramatically different in wages, benefits, etc. New system should not adjust for Medicaid beds, but perhaps adjust for Medicaid caseload to ensure that nursing homes with very high Medicaid caseloads remain financially viable A significant number of nursing home providers are operating with certificate of need conditions that require a minimum percentage Medicaid participation. These CON conditions must be modified for those providers that would incur substantial rate reductions under a new plan. New system should have special add-on rates for outliers that are not part of the current service mix (such as ventilator or other medically complex care) The costs associated with these add-ons should not be carved out from the existing budget. |



Confidential and Proprietary NAVIGANT

QUESTIONS TO BE ADDRESSED THROUGH DATA ANALYTICS

- What are the measurable nursing facility characteristics that should be considered when establishing Medicaid payment rates?
 - Differences in resident acuity?
 - Relative efficiency?
 - Facility location?
 - Average facility occupancy?
 - Average Medicaid utilization percentage?
 - Size of facility (number of beds)?
 - Age of facility?
 - Differences in quality?



QUESTIONS TO BE ADDRESSED THROUGH DATA ANALYTICS

- For those characteristics determined to be drivers of costs that merit consideration, how should rates be adjusted to reflect the differences?
 - Facility-specific rate or rate component factor?
 - Benchmark rate component ceiling or floor?
 - Set rate components by facility specialty or "peer group"?
- What data should be used to analyze facility characteristics?
 - Minimum Data Set (MDS) data elements
 - Nursing facility cost report data
 - Quality measurement data elements
 - MDS
 - Periodic OSCAR and other surveys

ANALYTICAL DATASET BUILD PROCESS - MDS DATA IDENTIFYING MEDICAID VS NON-MEDICAID RECIPIENTS

- Identified MDS records as belonging to Medicaid recipients if,
 - Medicaid recipient ID field on MDS record was populated with a numeric value at least 8 characters in length. (correct Medicaid recipient IDs are 10 digits long.)

Or

Plus sign (+) in Medicaid recipient ID field on MDS record indicating a Medicaid number is pending

Or

- SSN on the MDS record mapped to a Medicaid recipient eligibility record and the recipient was Medicaid eligible on the assessment date listed on the MDS record
- Selected last MDS assessment record for each recipient that occurred during the timeframe of the facility's latest cost report – one MDS record per recipient
- Result.
 - 44% of all recipients are Medicaid recipients
 - 79% of all nursing facility days attributed to Medicaid recipients



ANALYTICAL DATASET BUILD PROCESS - MDS DATA IDENTIFYING MEDICAID VS NON-MEDICAID RECIPIENTS

| Medicaid Number Value | Percent of Medicaid versus | | | |
|--|----------------------------|--------------|-------------------------|--|
| (Cell A0700) | Count | Non-Medicaid | Percent of Total | |
| 10 Digit | 84,913 | 80% | | |
| 8 or 9 Digit | 1,243 | 1% | | |
| + (Pending Medicaid number) | 2,846 | 3% | | |
| Match based on Medicaid eligibility data | 17,687 | 16% | | |
| Medicaid Total | 106,689 | 100% | 44% | |
| | | | | |
| N | 75,761 | 56% | | |
| ٨ | 58,363 | 43% | | |
| Other | 1,190 | 1% | | |
| Non-Medicaid Total | 135,314 | 100% | 56% | |
| Total | 242,003 | | 100% | |

SUMMARY STATISTICS - MDS DATA OBRA ASSESSMENT TYPES

| A0310A FEDERAL OBRA | Description | Records |
|---------------------------|--|---------|
| 01 | Admission assessment (required by day 14) | 58,698 |
| 02 | Quarterly review assessment | 51,902 |
| 03 | Annual assessment | 10,508 |
| 04 | Significant change in status assessment | 8,503 |
| 05 | Significant correction to prior comprehensive assessment | 39 |
| 06 | Significant correction to prior quarterly assessment | 6 |
| 99 | None of the above | 112,347 |
| Total | | 242,003 |

SUMMARY STATISTICS - MDS DATA

MEDICARE SNF PPS ASSESSMENT TYPES

| A0310B PPS | Description | Records |
|------------|--|---------|
| 01 | 5-day scheduled assessment | 42,548 |
| 02 | 14-day scheduled assessment | 41,342 |
| 03 | 30-day scheduled assessment | 26,065 |
| 04 | 60-day scheduled assessment | 6,688 |
| 05 | 90-day scheduled assessment | 2,717 |
| 06 | Readmission/return assessment | 1,265 |
| 07 | Unscheduled assessment used for PPS (OMRA, significant or clinical change, or significant correction assessment) | 11,099 |
| 99 | None of the above (not a PPS assessment) | 110,279 |
| Total | | 242,003 |

SUMMARY STATISTICS - MDS DATA CASE MIX SUMMARY USING RUG IV

| Recipient | Record | Case Mix |
|--------------|---------|----------|
| Type | Count | Index |
| Medicaid | 106,689 | 1.14 |
| Non-Medicaid | 135,314 | 1.30 |
| | | |
| Total | 242,003 | 1.23 |

SUMMARY STATISTICS - MDS DATA

REHABILITATION SERVICE REVIEW USING RUG IV

| Recipient Type | Rehab Count | Total Records | Percent |
|-------------------|-------------|---------------|---------|
| Medicaid | 41,432 | 106,689 | 39% |
| Non-Medicaid | 114,729 | 135,314 | 85% |
| All | 156,161 | 242,003 | 65% |

SUMMARY STATISTICS - MDS DATA

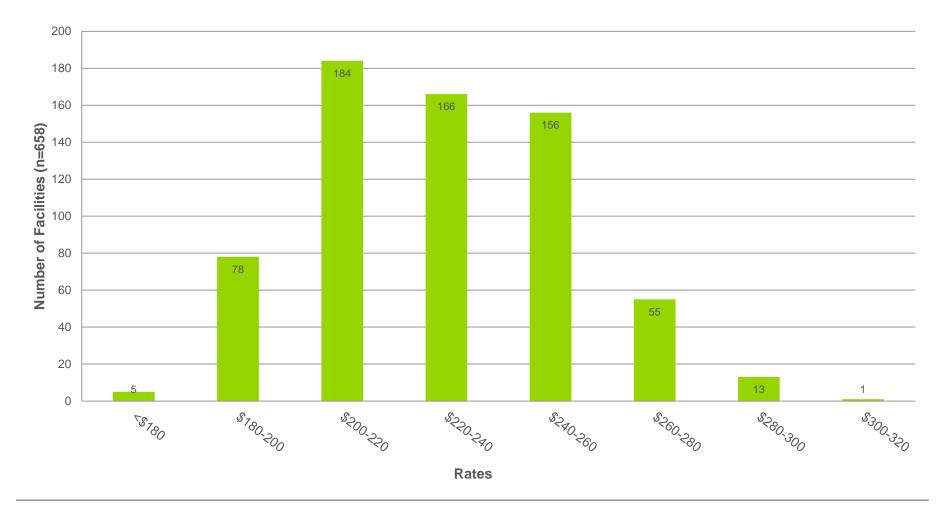
TOP 20 MEDICAID RUG CLASSIFICATIONS

| RUG Code | RUG Description | Relative Weight | | Medicaid Records | |
|-------------|--|--------------------|--------|---------------------|-----|
| RAE | Rehabilitation All Levels / ADL 15 – 16 | 1.65 | 8,914 | 3,396 | 38% |
| RAD | Rehabilitation All Levels / ADL 11 – 14 | 1.58 | 30,145 | 9,378 | 31% |
| RAC | Rehabilitation All Levels / ADL 6 – 10 | 1.36 | 75,281 | 18,360 | 24% |
| HD1 | Special Care High with No Depression / ADL 11 – 14 | 1.33 | 1,956 | 1,527 | 78% |
| LE1 | Special Care Low with No Depression / ADL 15 – 16 | 1.26 | 3,504 | 2,878 | 82% |
| HB1 | Special Care High with No Depression / ADL 2 – 5 | 1.22 | 3,748 | 1,413 | 38% |
| LD1 | Special Care Low with No Depression / ADL 11 – 14 | 1.21 | 4,768 | 3,828 | 80% |
| PE1 | Physical Function with No Rest.1 Nursing / ADL 15 – 16 | 1.17 | 4,058 | 3,313 | 82% |
| CD1 | Clinically Complex with No Depression / ADL 11 – 14 | 1.15 | 3,737 | 2,815 | 75% |
| RAB | Rehabilitation All Levels / ADL 2 – 5 | 1.1 | 31,294 | 6,772 | 22% |
| PD1 | Physical Function with No Rest.1 Nursing / ADL 11 – 14 | 1.06 | 8,365 | 6,923 | 83% |
| LC1 | Special Care Low with No Depression / ADL 6 – 10 | 1.02 | 3,959 | 3,120 | 79% |
| CC1 | Clinically Complex with No Depression / ADL 6 – 10 | 0.96 | 5,208 | 3,695 | 71% |
| PC1 | Physical Function with No Rest.1 Nursing / ADL 6 – 10 | 0.85 | 13,137 | 10,715 | 82% |
| RAA | Rehabilitation All Levels / ADL 0 – 1 | 0.82 | 10,527 | 3,526 | 33% |
| BB1 | Behavior/Cognitive with No Rest.1 Nursing / ADL 2 – 5 | 0.75 | 3,512 | 3,060 | 87% |
| PB1 | Physical Function with No Rest.1 Nursing / ADL 2 – 5 | 0.65 | 3,819 | 3,027 | 79% |
| CA1 | Clinically Complex with No Depression / ADL 0 – 1 | 0.65 | 2,663 | 1,878 | 71% |
| BA1 | Behavior/Cognitive with No Rest.1 Nursing / ADL 0 – 1 | 0.53 | 2,829 | 2,585 | 91% |
| PA1 | Physical Function with No Rest.1 Nursing / ADL 0 – 1 | 0.45 | 4,964 | 4,270 | 86% |

SUMMARY STATISTICS - MDS DATA RUG CATEGORY BREAKDOWN

| RUG Category | Medicaid Weighted Average Case Mix | All Records | Medicaid Records | Percent Medicaid |
|---------------------------|---------------------------------------|-------------|---------------------|------------------|
| Extensive Services | 2.34 | 4,678 | 2,282 | 49% |
| Rehabilitation All Levels | 1.35 | 156,161 | 41,432 | 27% |
| Special Care High | 1.33 | 9,622 | 5,733 | 60% |
| Special Care Low | 1.16 | 13,600 | 10,842 | 80% |
| Clinically Complex | 0.98 | 15,310 | 10,846 | 71% |
| Behavior/Cognitive | 0.65 | 6,569 | 5,855 | 89% |
| Reduced Physical Function | 0.86 | 35,890 | 29,632 | 83% |
| Default | 0.45 | 173 | 67 | 39% |

SUMMARY STATISTICS - COST DATA DISTRIBUTION OF FY 2016 RATES



MEDIAN FACILITY COSTS BY REGION / SIZE, PER RESIDENT DAY

| | Median Calculated Separately for Central Region | | | | |
|----------------|---|-------------------------------|-----------------|--|--|
| Region/Size | Median Direct Care Costs | Median Indirect Care Costs | Operating Costs | | |
| Northern/Small | \$84.71 | \$60.88 | \$54.51 | | |
| Central/Small | \$86.50 | \$58.67 | \$57.88 | | |
| Southern/Small | \$98.08 | \$76.61 | \$64.38 | | |
| Northern/Large | \$88.34 | \$53.77 | \$49.15 | | |
| Central/Large | \$84.39 | \$52.90 | \$49.70 | | |
| Southern/Large | \$89.35 | \$59.13 | \$54.70 | | |

NURSING FACILITY COST DRIVERS

- **Differences in resident acuity:** Differences in acuity, as measured by the RUG-IV classification model and the CMS relative weights, appears to have an inverse relationship to cost per day values. As measured acuity increases, cost per day values go down.
- **Relative efficiency:** When the impacts of other potential cost drivers have been adjusted for, relative efficiency can be measured by differences in cost per day values, based on the assumption that lower cost facilities are more efficient than higher cost facilities.
- **Facility location:** Facilities in Florida's southern regions generally have higher direct and indirect care cost per day values.
- **Average facility occupancy:** Facilities with higher occupancy rates generally have lower direct, indirect and operating cost per day values.

NURSING FACILITY COST DRIVERS

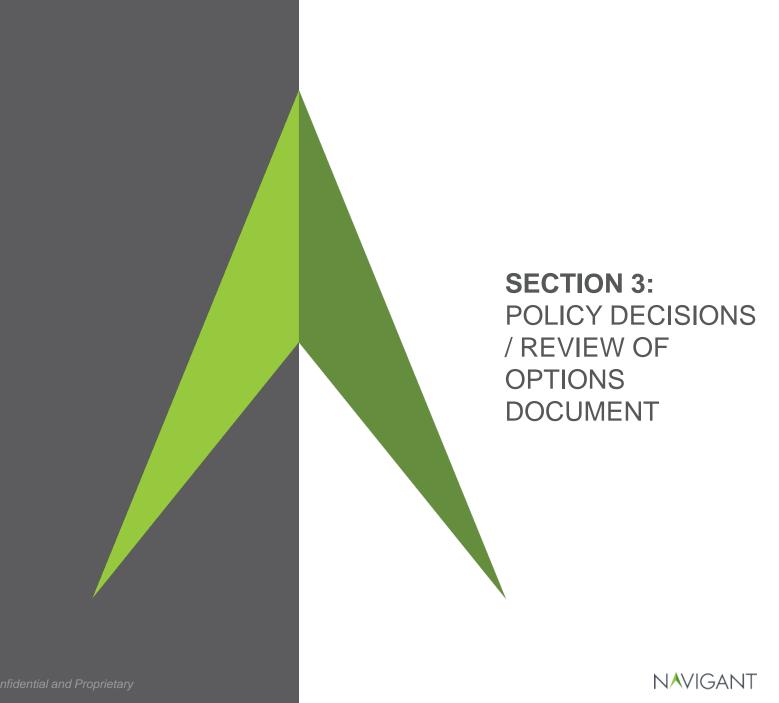
- Average Medicaid utilization percentage: Facilities with higher Medicaid utilization percentages generally have lower direct, indirect and operating cost per day values.
- **Size of facility (number of beds):** Facilities with more licensed beds generally have lower cost per day values, but cost differences may not be significant.
- Age of facility: Older facilities generally have higher cost per day values.
- **Differences in quality:** There are no cost differences between facilities with lower CMS quality scores and those that have higher quality scores.

REGRESSION ANALYSES OF VARIABLES (PER DAY)

| Variables | Total Care Cost | Direct Care Cost | Indirect Care Cost | Operating Cost |
|--|-----------------|------------------|--------------------|----------------|
| Case Mix Index | (\$41.62) | (\$23.51) | None | (\$12.75) |
| Urban Areas | None | \$4.11 | None | None |
| South | \$10.88 | \$3.41 | \$3.58 | \$3.88 |
| North | None | None | None | None |
| Medicaid Utilization (by percentage point) | (\$0.65) | (\$0.18) | (\$0.32) | (\$0.14) |
| Occupancy (by percentage point) | (\$0.32) | (\$0.09) | (\$0.08) | (\$0.14) |
| # Beds (by additional bed) | (\$0.05) | \$0.01 | (\$0.03) | (\$0.04) |
| Licensed Nursing Hours (per day) | \$52.17 | \$26.17 | \$13.44 | \$12.55 |
| CNA Hours (per day) | \$16.32 | \$10.35 | None | ~\$3.22 |
| Facility Age (by year) | \$0.21 | \$0.12 | \$0.11 | None |

REGRESSION ANALYSES OF VARIABLES (PER DAY)

| Star Rating (by additional Star) | Total Care Cost | Direct Care Cost | Indirect Care Cost | Operating Cost |
|----------------------------------|-----------------|------------------|--------------------|----------------|
| CMS Quality Measure Rating | None | None | None | None |
| CMS Health Inspection | \$1.29 | \$0.84 | \$1.35 | (\$0.89) |
| CMS Staffing Rating | None | None | None | None |
| CMS RN Staffing | \$3.72 | \$1.50 | \$1.57 | None |



POLICY DECISION LIST RATE ADJUSTMENTS

| Consideration | If yes, then | Tentative Decision |
|---|---|--|
| Adjust for acuity | What basis? RUGs Other measure – ventilator; behavioral/wandering; other What per diem components affected | No case mix adjustment |
| Adjust for delivery of specialized services | What types of services | Possible adjustment for specialized services |
| Adjust for differences in quality | What quality measures How to determine the adjustment amounts Incentive and/or penalty Portion of overall budget | No decision made |
| Adjust for regional differences in wages | By Medicare wage area; by state-defined region(s); by counties; by urban versus rural; other Adjust by Medicare wage index; adjust by average or percentile of each grouping | SMMC Regions 10 and 11 |
| Adjust for differences in facility size | What number of bed ranges make senseWhat per diem components affected | No size adjustment |

POLICY DECISION LIST OTHER

| Consideration | Options | Tentative Decision |
|-----------------------------------|--|--|
| Per diem components | Direct/nursing; Indirect; Operating; Property; Quality assessment; Other Adjust list of costs applied to each component Percentile used as base (before adjustment) for each component Application of floor or ceiling | Open to consider consolidation of Indirect and Operating Costs |
| Calculation of property component | Fair rental value system; OtherMethod of calculating per diem component | Additional research and analysis required |
| Transition period | None; 1 year; 2 years; 3 yearsHow calculated | Under Consideration |

POLICY DECISION LIST

CURRENT ASSIGNMENT OF COST TO PER DIEM COMPONENT

| Per Diem Component | Types of Costs Included | | |
|---|---|--|--|
| Direct Care costs | Salaries and wages associated with RNs, LPNs, and CNAs | | |
| Indirect Care costs | Food/dietary Activities and social services Medical records Central supply room | | |
| Operating costs | Housekeeping Administration Plant operations Laundry / linen | | |
| Split between Indirect Care costs and Operating costs | Therapies – PT, OT, Speech Inhalation therapy Parenteral/Enteral (PEN) therapy IV therapy Complex medical equipment and medical supplies Other allowable ancillary costs | | |
| Capital / property-related costs | Depreciation Interest Taxes Rent Insurance | | |

FEEDBACK RECEIVED ON IMPLEMENTING A QUALITY INCENTIVE

- Stakeholders across the nursing home industry are receptive to, and believe quality incentives should be incorporated into an updated payment methodology.
- Nursing home providers have expressed concern with introducing new measures that do not align with CMS quality measures.
- Nursing home providers have expressed challenge with responding to the influx of quality initiatives and newly introduced measures that has occurred in recent years.
- Providers are using a mix of additional quality measures, including participation in the Governor's Gold Seal program, resident/caregiver satisfaction surveys, etc.
- AHCA has indicated desire to focus on outcome-oriented quality measures as opposed to process-oriented quality measures.

QUALITY MEASUREMENTS

OUTCOME ORIENTED VS. PROCESS ORIENTED MEASURES

- **Process-Oriented Measures:** Standardize operational expectations, intended to induce strong clinical outcomes through requiring operational best practices.
- Outcome-Oriented Measures: Standardize clinical expectations, focusing less on operational components, and more on patient care outcomes and experience.

| Outcome-Oriented | Process-Oriented | | |
|---------------------------------|---------------------------------|--|--|
| CMS Quality Measures (QMs) | Staffing Ratios/Turnover | | |
| Resident/Caregiver Satisfaction | Survey Performance/Deficiencies | | |
| | Financial Performance | | |
| | Project-based Grants/Funding | | |
| | Re-balancing Measure | | |

QUALITY MEASUREMENTS

ELEMENTS OF CURRENT QUALITY MEASUREMENT PROGRAMS

Five Star Quality Rating System (CMS)

- Annual Health Inspection Surveys
- Staffing Ratios
- 17 Long-Stay and Short-Stay Clinical Quality Measures (QMs)
 - 14 QMs are derived from MDS Data
 - 3 QMs are derived from Claims Data (those QMs related to re-admissions in other care settings)

| Rating Scale | 1 Star | 2 Stars | 3 Stars | 4 Stars | 5 Stars | 0 |
|--------------------------|--------|---------|---------|---------|---------|---|
| Overall Rating | 74 | 134 | 129 | 161 | 159 | 1 |
| Health Inspection Rating | 140 | 155 | 155 | 142 | 65 | 1 |
| QM Rating | 47 | 107 | 121 | 167 | 215 | 1 |
| Staffing Rating | 17 | 41 | 232 | 305 | 59 | 4 |
| RN Staffing Rating | 35 | 121 | 233 | 187 | 78 | 4 |

CMS 5-STAR RATING STAFFING RATING

- Possible values: 1-5 Stars
- Description: Measures based on nursing home staffing levels: Facility ratings on the staffing domain are based on two measures:
 - 1) Registered nurse (RN) hours per resident day
 - 2) Total staffing hours (RN + licensed practical nurse (LPN) + nurse aide hours) per resident day.

Note:

- Other types of nursing home staff such as clerical or housekeeping staff are not included in these staffing numbers.
- These staffing measures are derived from the CMS Certification and Survey Provider Enhanced Reports (CASPER) system, and are case-mix adjusted based on the distribution of Minimum Data Set, Version 3.0 (MDS 3.0) assessments by Resource utilization groups, version III (RUG-III) group.

CMS 5-STAR RATING

HEALTH INSPECTION RATING

- Possible values: 1-5 Stars
- Description: Measures based on outcomes from State health inspections- Facility ratings for the health inspection domain are based on:
 - Number of deficiencies
 - Scope of deficiencies
 - Severity of deficiencies
- Note:
 - Deficiencies are identified during the three most recent annual inspection surveys, as well as substantiated findings from the most recent 36 months of complaint investigations.
 - This measure also takes into account the number of revisits required to ensure that deficiencies identified during the health inspection survey have been corrected.

QUALITY MEASUREMENTS

CLINICAL QUALITY MEASURES

Long Stay Measures

- Percentage of residents whose need for help with activities of daily living has increased
- Percentage of residents whose ability to move independently worsened*
- Percentage of high risk residents with pressure ulcers (sores)
- Percentage of residents who have/had a catheter inserted and left in their bladder
- Percentage of residents who were physically restrained
- Percentage of residents with a urinary tract infection
- Percentage of residents who self-report moderate to severe pain
- Percentage of residents experiencing one or more falls with major injury
- Percentage of residents who received an antipsychotic medication

Short Stay Measures

- Percentage of residents whose physical function improves from admission to discharge*
- Percentage of residents with pressure ulcers (sores) that are new or worsened
- Percentage of residents who self-report moderate to severe pain
- Percentage of residents who newly received an antipsychotic medication
- Percentage of residents who were re-hospitalized after a nursing home admission*
- Percentage of residents who have had an outpatient emergency department visit*
- Percentage of residents who were successfully discharged to the community*



^{*}Indicates QM was introduced in July, 2016.

RELATIONSHIP BETWEEN CMS QUALITY RATINGS AND MDS MEASURES BY FACILITY

| | Flu Vaccine | Pneumonia Vaccine | Major Falls | Restraints |
|--------------------------|-------------|----------------------|-------------|------------|
| Overall Rating | - | 0.1171* | -0.1253* | -0.1904* |
| Health Inspection Rating | 0.0856* | 0.1155* | - | - |
| QM Rating | - | - | -0.0781* | -0.2614* |
| RN Staffing Rating | - | - | - | - |
| Staffing Rating | - | - | - | - |

RELATIONSHIP BETWEEN CMS QUALITY RATINGS AND MDS MEASURES BY FACILITY

| | Self Report – Mod-Sev Pain | Horrible Pain | Pressure Ulcers | Urinary Tract Infections |
|--------------------------|-------------------------------|---------------|-----------------|-----------------------------|
| Overall Rating | - | - | - | - |
| Health Inspection Rating | - | - | - | - |
| QM Rating | - | -0.1083* | - | - |
| RN Staffing Rating | | | | |
| Staffing Rating | - | - | - | - |

RELATIONSHIP BETWEEN CMS QUALITY RATINGS AND MDS MEASURES BY FACILITY

| | Depression (self report) | Depression (staff) | Antipsychotics | Summary |
|--------------------------|-----------------------------|-----------------------|----------------|----------|
| Overall Rating | -0.1071* | -0.1190* | - | -0.1710* |
| Health Inspection Rating | - | - | - | -0.0934* |
| QM Rating | - | -0.1025* | - | - |
| RN Staffing Rating | - | - | - | - |
| Staffing Rating | - | - | - | - |

QUALITY MEASUREMENTS

GOVERNOR'S GOLD SEAL AWARD COMPONENTS

Class I or II deficiencies within the last 30 months

Evidence of financial soundness and stability

Participation in a consumer satisfaction process

Evidence of regular involvement of family and friends in facility activity

Low rate of staff turnover

No citation for licensure as a result of complaints to the State Ombudsman program within the last 30 months

Evidence of targeted in-services/training related to quality assurance efforts

CMS OSCAR/CASPER SURVEY MEASUREMENT OF **DEFICIENCIES**

Percent of Certified Nursing Facilities with Top Ten Deficiencies - 2014

| Location | Infection Control | Accident Environment | Food Sanitation | Quality of Care | Comprehensive Care Plans | Unnecessary Drugs | Qualified Personnel | Clinical Records | Dignity | Pharmacy Consultation |
|-------------------------|----------------------|-------------------------|--------------------|--------------------|-----------------------------|----------------------|------------------------|---------------------|------------------|--------------------------|
| Florida | 44% | 24% | 38% | 28% | 16% | 20% | 32% | 17% | 22% | 31% |
| United States | 43% | 40% | 39% | 33% | 24% | 26% | 18% | 20% | 19% | 24% |
| Rank Among States | 27 th | 45 th | 27 th | 28 th | 37 th | 33 rd | 12 th | 32 nd | 23 rd | 14 th |

Source: http://kff.org/other/state-indicator/percent-of-certified-nursing-facilities-with-top-ten-deficiencies-2014/#

OTHER QUALITY INCENTIVE OPPORTUNITIES

Project-based Component

- Some states use a grant-like program, where funds are distributed to providers to specifically address defined quality improvement efforts such as:
 - Purchase of equipment for care modernization
 - Physical upgrades that impact resident quality of life
 - Training or in-services

Rebalancing Component

 The state could implement an incentive measure that aligns with MCO's requirements to rebalance the statewide LTSS system, requiring that nursing homes demonstrate a percentage of long-term stay residents able to transition back to community-based settings.

QUALITY MEASUREMENTS

CONSIDERATIONS FOR QUALITY INCENTIVE

- Which measures do we believe are valuable?
- Will we use all or parts of the two primary methodologies available? (CMS 5-Star and Governor's Gold Seal)
- If we elect to pull specific measures and develop a State-specific quality methodology, how will we weight measures?
- Will we consider requiring providers to conduct additional quality activity, including provision of training/in-service, conducting resident satisfaction surveys, etc.?
- What percent of overall reimbursement will be earmarked for the quality incentive?

QUESTIONS

For questions or comments related to this study, please contact:

Lisa Smith, Regulatory Analyst Supervisor

- Email: Lisa.Smith@ahca.myflorida.com

- Phone: 850-412-4114

Next Public Meeting scheduled for September 22nd

THANK YOU